

Nevada CAN Rapid Response

A COLLABORATION OF THE NEVADA AGING NETWORK

Resources for People Living with Dementia



Presented by: Peter Reed, PhD, MPH,
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What is Nevada CAN?

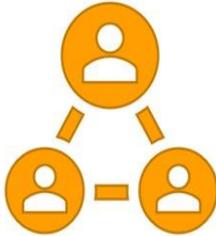
The Nevada COVID-19 Aging Network (Nevada CAN) rapid response effort is a statewide, inter-organizational collaboration of many aging services organizations, led by the Nevada Aging and Disability Services Division (ADSD) mobilized to support elders during the COVID-19 outbreak.



Delivery of Daily Essentials:
Food and Medication Action Team (FMAT)

- Food Delivery
- Medication Delivery
- Medical Supplies
- Pet Support

		<h3>Telehealth Services: Telehealth Action Team (THAT)</h3> <ul style="list-style-type: none"> • Tele-Social Work Services <ul style="list-style-type: none"> • Assessment • Case Management • Counseling • Telemedicine Services <ul style="list-style-type: none"> • Geriatrics Assessment • Primary Care • Psychiatry • Dementia Care • Other clinical services as available
		

<h3>Social Support Action Team (SSAT): The NEST Collaborative</h3> <ul style="list-style-type: none"> • CHECs: Calls to Homebound Elders in Community • PEER Groups: Virtual Places for Elders to Engage and Relate • TECH Volunteers: Technical Education and Connection Help for existing groups of friends and individual elders 	   
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How Do Consumers Access Services?



The screenshot shows a web browser window displaying the Nevada 2-1-1 website. The page title is "Senior Covid-19 Resources - Nevada". The URL is "nevada211.org/seniors-covid19-resources/". The page features a navigation bar with a "2-1-1" logo, contact information (Call 2-1-1 or 1-866-535-5651, Text your zip code to 090211, Chat with Nevada 2-1-1), and social media icons for Facebook and Twitter. Below the navigation bar is a "Select Language" dropdown menu. The main content area features a large image of hands clasped together, with the "NEVADA CAN" logo overlaid. Below the image is a section titled "NEVADA CAN: NEVADA COVID-19 AGING NETWORK". The text in this section reads: "Nevada CAN is focused on maintaining the quality of life for the 454,221 homebound elders in Nevada. Keeping elders safe from exposure to the virus, while ensuring they are well-supplied, have access to medical and social services, and remain free from isolation is our top priority. In this unprecedented time many people who have never had to ask for help may have to turn to others for help. We want to make it easy for you to find and ask for the things you need to keep yourself safe at home. Nevada CAN will connect you to a local provider, volunteer, or government agency to meet your needs. Just complete this form and tell us what you need." Below this text is a green button labeled "REQUEST HELP" with a red mouse cursor pointing to it.

What does the consumer need?

Tell us what you need:

Required - select all that apply

- Food
- Prescription Medication
- Medical Supplies
- Medical - telehealth (primary care, geriatrics, and social work)
- One on one check in calls
- Small group social activities (online or telephone)
- Emergency financial assistance
- Legal information and support
- Help cooking, cleaning or bathing
- Other

Do you currently have a primary care provider?

Required

- Yes No



Key to Success: Mobilizing Existing Networks

- Nevada State Unit on Aging (ADSD)
 - Nevada Care Connections (ADRC)
 - Nevada 211
 - Regional Planning Groups / County and Local Agencies
- Nevada System of Higher Education (NSHE)
 - Dementia Friendly Nevada
 - HRSA-funded Geriatrics Workforce Enhancement Programs
 - Service Learning Student Volunteers

A Program Innovation of the Nevada
COVID-19 Aging Network's (Nevada CAN)
Social Support Action Team



Nevada Ensures Support Together

Jennifer Carson, PhD, Director, Dementia Engagement, Education and Research (DEER) Program,
School of Community Health Sciences, University of Nevada, Reno; Project Director, Dementia Friendly Nevada

NEST Collaborative Overview

- 30+ aging/social service organizations working together to provide volunteer-hosted virtual social support
 - ✓ Alleviate social isolation and loneliness during this time of social distancing
 - ✓ Ensure the essential needs of **homebound** elders are met
 - ✓ Provide opportunities for **mutual** social support

It's not just about what Nevada CAN do for elders, but also what elders can do for our volunteers and each other!



Elders are a Valuable Resource

- Elders need community and communities need elders.
- No matter the problem, **community** is the answer.
- The social fabric of community is formed through reciprocity and a shared sense of belonging.
- The NEST Collaborative aims to cultivate community, one conversation at a time.



Recording

Elder Advisors with NEST and
ADSD leaders during a
Nevada CAN website review



NEST Collaborative Programs

- CHECs = *Calls for Homebound Elders in Community*
- PEER Groups = *Places for Elders to Engage and Relate*
- TECH Gatherings and Assistance = *Technical Education and Connection Help*

Available in English, Spanish, Italian, and other languages based on volunteer availability.



In Just 3 Months!



- 100+ volunteers
- 100+ program participants
- Comprehensive online volunteer training program available to the entire aging and social services network for free
- 11 UNR student interns currently conducting more than 1,300 hours of outreach
- Strong linkages to long-term care sector – ready to serve residents
- Developing new partnerships and resources to launch new volunteer position to provide TECH Assistance
- Statewide and national attention, including the U.S. Senate Special Committee on Aging

NEVADA CAN

TELEHEALTH SERVICES

Direct from your HOME to our OFFICE

OUR SERVICES



Initial Comprehensive Geriatrics Assessment

- 1) Make request at 211 / Nevada CAN
- 2) Schedule Tele-medicine Geriatrics Visit
- 3) Receive comprehensive assessment:
 - Physical / Medical Review
 - Psychosocial Review
 - Medication Review
 - Care Plan with recommendations
- 4) (As Needed) Patients referred to:
 - Chronic Care Management
 - Tele-Psychiatry
 - Social Work Therapy
 - Tele-Dementia Care
 - OT, PT, Speech Therapy
 - New primary care provider (if not a patient of one already)

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AVAILABLE SERVICE REFERRALS AND PARTNERS



Tele-Dementia Care

- Cleveland Clinic, Lou Ruvo Center for Brain Health



Chronic Care Management

- University Health Sanford Center Geriatrics Specialty Care

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AVAILABLE SERVICE REFERRALS AND PARTNERS



Tele-Psychiatry

→ University Health Psychiatry



Social Work Therapy

→ University Health Sanford Center Geriatrics Specialty Care

→ Accessible Space

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AVAILABLE SERVICE REFERRALS AND PARTNERS



Occupational Therapy, Physical Therapy, & Speech Therapy

→ Accessible Space

→ The Continuum



New Primary Care Physician (PCP)

→ University Health Internal Medicine

→ Nevada Health Centers and other Federally-Qualified Health Centers (FQHCs)

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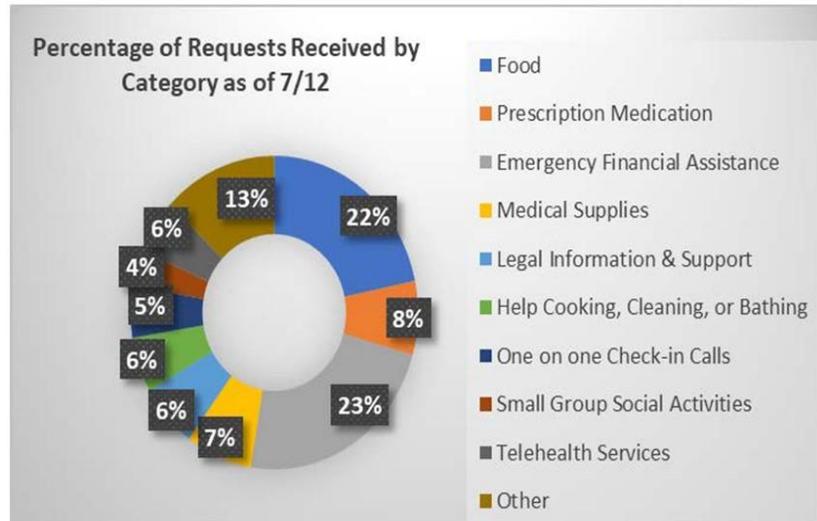
As of 7/12: 1036 clients with 1669 service referrals

FMAT: 592

NEST: 184

THAT: 131

ADRC: 762



THANK YOU!!

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