

PHYSICIAN-FOCUSED PAYMENT MODEL
TECHNICAL ADVISORY COMMITTEE (PTAC)

PUBLIC MEETING

The Great Hall
The Hubert H. Humphrey Federal Building
200 Independence Avenue, SW
Washington, D.C. 20201

Thursday, September 7, 2017
9:00 a.m.

PTAC COMMITTEE MEMBERS PRESENT:

JEFFREY BAILET, MD, Chair
ROBERT BERENSON, MD
PAUL N. CASALE, MD, MPH
TIM FERRIS, MD, MPH
RHONDA M. MEDOWS, MD
HAROLD D. MILLER
ELIZABETH MITCHELL, Vice Chair
LEN M. NICHOLS, PhD
KAVITA PATEL, MD, MSHS
BRUCE STEINWALD, MBA

STAFF PRESENT:

ANN PAGE, Designated Federal Officer, Office of Assistant
Secretary for Planning and Evaluation (ASPE)
KATHERINE SAPRA, PhD, MPH, ASPE
MARY ELLEN STAHLMAN, ASPE

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P R O C E E D I N G S

[9:07 a.m.]

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3 * DR. O'BRIEN: Good morning. I'm John O'Brien,
4 Deputy Assistant Secretary for Health Policy in the Office
5 of the Assistant Secretary for Planning and Evaluation, and
6 on behalf of Secretary Price, I'd like to welcome all of
7 you to this meeting of the Physician-Focused Payment Model
8 Technical Advisory Committee (PTAC).

9 As a physician himself, Dr. Price knows that
10 providers have a unique perspective to share on how health
11 care can be transformed to lower costs while increasing
12 quality. As you heard at the last meeting, he's encouraged
13 by the number and breadth of innovative ideas coming to
14 PTAC for consideration.

15 And the Secretary is very appreciative of the
16 thoughtful work that PTAC has done thus far to evaluate the
17 ideas that have come forward, and he values the PTAC as one
18 way for bringing physicians and their best ideas for health
19 care delivery and payment forward for consideration.

20 HHS is looking forward to reviewing PTAC's
21 recommendations for the three proposals now before the
22 Committee, and I know it's going to be a busy couple days
23 and you have a lot on your plate, so I'll let you get to
24 work with the thanks of Secretary Price and myself.

1 Now I'd like to turn the meeting over to Dr. Jeff
2 Bailet, PTAC Chair, and Elizabeth Mitchell, the Vice Chair.

3 * CHAIR BAILET: Thank you, John.

4 Good morning, everyone, and welcome to this
5 meeting of the Physician-Focused Payment Model Technical
6 Advisory Committee, or PTAC. We're delighted to have you
7 all here. In addition to the members of the public here in
8 person, we have participants watching the livestream and
9 listening on the phone. As you know, this is PTAC's second
10 meeting that will include deliberations in voting on
11 proposals for Medicare physician-focused payment models
12 submitted by members of the public.

13 We would like to thank all of you for your
14 interest in today's meeting. In particular, thank you to
15 the stakeholders who have submitted models, especially
16 those here today. Your hard work and dedication to the
17 payment reform process is truly appreciated.

18 PTAC has been active since our last public
19 meeting in April. Since that meeting, we have submitted
20 recommendations and comments on three physician-focused
21 payment model proposals to the Secretary of Health and
22 Human Services that were voted on at the April meeting.

23 We have written a letter to the Secretary
24 outlining key lessons learned from our work to date, that

1 Dr. Price is aware of our progress and our thoughts on
2 physician-focused payment models. You can find that letter
3 on the ASPE (Office of the Assistant Secretary for Planning
4 and Evaluation) PTAC website.

5 We have updated the proposal submission
6 instructions to make the process for submitting a proposal
7 even clearer and to accommodate changes to how the proposal
8 review teams and PTAC conduct their work. The updated
9 proposal submission instructions can also be found on the
10 ASPE PTAC website.

11 PTAC has updated its bylaws to reflect an even
12 stronger commitment to transparency and disclosures of
13 potential conflicts of interest, and, of course, we have
14 been very busy reviewing and evaluating physician-focused
15 payment model proposals from the public.

16 I am pleased to report that interest in
17 submitting physician-focused payment model proposals to
18 PTAC continues. To date, we have received 15 full
19 proposals and an additional 16 letters of intent to submit
20 a proposal. The proposals are from a wide variety of
21 specialties and practice sizes, and they propose a variety
22 of payment model types.

23 For example, a dozen different specialties and
24 subspecialties are represented in the letters of intent we

1 have received. There is interest in physician-focused
2 payment models by both small and large group practices.
3 Small physician groups have submitted six letters of intent
4 and three proposals. And large group practices have
5 submitted four letters of intent, and one full proposal has
6 been received.

7 Bundled payments and care management models
8 comprised the majority of the proposals to date, but we
9 have also received proposals or letters of intent that
10 relate to capitated payment and other payment models. We
11 are pleased that we have so much interest from clinical
12 stakeholders in proposing physician-focused payment models,
13 and we're fully engaged to ensure proposals are reviewed
14 expeditiously and comprehensively.

15 We are already looking ahead to our next public
16 meeting, which will be held here in the Great Hall of the
17 Humphrey Building on December 18th and 19th. One simple
18 reminder, to the extent that questions may arise as we
19 consider your proposal, please reach out to staff through
20 the PTAC.gov mailbox. The staff will work with me as Chair
21 and Elizabeth Mitchell, the Vice Chair, to answer your
22 questions.

23 We have established this process in the interest
24 of consistency in responding to submitters and members of

1 the public and appreciate everyone's cooperation in using
2 it.

3 Today we will be deliberating on two proposals,
4 and tomorrow we will deliberate on one. To remind the
5 public, the order of activities for each proposal is as
6 follows. First, PTAC members will make disclosures of
7 potential conflict of interest and announcements of any
8 Committee members not voting on a particular proposal.
9 Second, discussion of each proposal will begin with
10 presentations from our Preliminary Review Teams, or PRTs.

11 Following the PRT's presentation and some initial
12 questions from PTAC Committee members, the Committee looks
13 forward to hearing comments from the proposal submitter and
14 then the public. The Committee will then deliberate on the
15 proposal. As deliberations conclude, I will ask the
16 Committee whether they are ready to vote on the proposal.

17 If the Committee is ready to vote, each Committee
18 member will vote electronically on whether the proposal
19 meets each of the Secretary's 10 criteria. The last vote
20 will be an overall recommendation to the Secretary of
21 Health and Human Services.

22 And, finally, I will ask PTAC members to provide
23 any specific guidance to ASPE staff on key comments they
24 would like to include in the report to the Secretary.

1 A few reminders as we begin discussion of the
2 first proposal. PRT reports are from three PTAC members to
3 the full PTAC and do not represent the consensus or
4 position of PTAC. PRT reports are not binding. The full
5 PTAC may reach different conclusions from that contained in
6 the PRT report, and, finally, the PRT report is not a
7 report to the Secretary of Health and Human Services.

8 PTAC will write a new report that reflects the
9 deliberations and decisions of the full PTAC, which will
10 then be sent to the Secretary.

11 It is our job to provide the best possible
12 recommendations to the Secretary, and I have every
13 expectation that our discussions over the next few days
14 will accomplish this goal.

15 Let us all introduce ourselves. I'd like to
16 introduce Elizabeth Mitchell. She's the PTAC's Vice Chair.
17 I'll let Elizabeth start.

18 VICE CHAIR MITCHELL: Elizabeth Mitchell,
19 president and CEO (Chief Executive Officer) of Network for
20 Regional Healthcare Improvement.

21 DR. NICHOLS: Len Nichols, I direct the Center of
22 Health Policy Research and Ethics at George Mason
23 University.

24 DR. PATEL: Hi. Kavita Patel. I'm at Johns

1 Hopkins as an internal medicine physician and at the
2 Brookings Institution.

3 DR. BERENSON: I'm Bob Berenson. I'm an
4 Institute Fellow at the Urban Institute.

5 DR. MEDOWS: I'm Rhonda Medows. I'm a family
6 physician. I'm the executive vice president for Population
7 Health at Providence St. Joseph Health.

8 DR. FERRIS: Tim Ferris, primary care internal
9 medicine and CEO of the Mass General Physicians
10 Organization at Partners Healthcare.

11 DR. SAPRA: Katherine Sapra. I'm a Presidential
12 Management Fellow in the Office of the Assistant Secretary
13 for Planning and Evaluation working on PTAC.

14 MR. MILLER: I'm Harold Miller. I'm the
15 President and CEO of the Center for Healthcare Quality and
16 Payment Reform.

17 DR. CASALE: Paul Casale, a cardiologist and lead
18 the ACO at Weill Cornell, Columbia, New York Presbyterian.

19 MR. STEINWALD: I'm Bruce Steinwald, a health
20 economist with a small consulting practice in Northwest
21 Washington and lots of government service in the past,
22 including in this building.

23 MS. PAGE: I'm Ann Page. I'm staff in ASPE to
24 this PTAC Committee and also the Designated Federal Officer

1 for the PTAC, which is an advisory committee under the
2 Federal Advisory Committee Act.

3 MS. STAHLMAN: And I'm Mary Ellen Stahlman, ASPE
4 staff and the staff lead for the PTAC support team.

5 CHAIR BAILET: And I'm Jeff Bailet, Executive
6 Vice President of Health Care Quality and Affordability
7 with Blue Shield of California, and I'm also the Chair of
8 this Committee.

9 I'd like to thank my colleagues for all of the
10 good work and the countless hours and the careful and
11 thoughtful expert review of these proposals as they've come
12 through the Committee. Again, I want to personally thank
13 everyone for their work, and we're going to go ahead and
14 get started.

15 The first proposal this morning we will discuss
16 is the Icahn School of Medicine at Mount Sinai, and it is
17 entitled Hospital at Home Plus Provider-Focused Payment
18 Model.

19 * So PTAC members, let's start the process by
20 having each of us disclose any potential conflicts of
21 interest on this proposal. So I'm going to start, and
22 we'll go around the room.

23 So with respect to the Mount Sinai Hospital at
24 Home proposal, I have no conflicts.

1 VICE CHAIR MITCHELL: Nothing to disclose.

2 DR. NICHOLS: Nothing to disclose.

3 DR. PATEL: Nothing to disclose.

4 DR. BERENSON: I have something to disclose. I
5 am a graduate of Mount Sinai School of Medicine and
6 occasionally have made charitable contributions, very
7 occasionally. I have no other relationship to Mount Sinai.

8 DR. MEDOWS: I have nothing to disclose.

9 DR. FERRIS: I have something to disclose. I
10 know some of the submitters through presentations at
11 national and international meetings that we have both
12 attended. As a result of hearing Al Siu, Dr. Al Siu, speak
13 at an international meeting, I organized for him to visit
14 my institution and present the Hospital at Home concept at
15 my institution.

16 MR. MILLER: I have no conflicts to disclose.

17 DR. CASALE: Nothing to disclose.

18 MR. STEINWALD: Nothing to disclose.

19 CHAIR BAILET: All right. We've previously
20 reviewed the disclosures, and we've concluded that nothing
21 in the disclosures should preclude any PTAC member from
22 full participation and deliberations and voting on this
23 proposal. We have 10 members voting on the proposal today.

24 And now I'd like to turn the microphone over to

1 the Preliminary Review Team for this proposal. Harold
2 Miller is going to present the PRT's findings to the full
3 PTAC as the PRT lead.

4 Harold?

5 * MR. MILLER: Thank you, Jeff.

6 So I am presenting on behalf of my colleagues on
7 the PRT, Rhonda Medows and Len Nichols. Also, we had
8 excellent staff support from Katherine Sapra, who is
9 sitting to my right and will make sure I don't screw up
10 anything during the process of this.

11 So the presentation that I'll go through
12 basically will cover our composition and role, an overview
13 of the proposal at least as we understand it, the summary
14 that the PRT -- the summary of the PRT's review, the key
15 issues that we identified, and then the evaluation that we
16 did of the proposal based on each of the Secretary's
17 criteria.

18 So just as a review for everyone of the process,
19 we, the three members of the PRT, were assigned by the
20 Chair and the Vice Chair. At least one of us, namely
21 Rhonda, is a physician, and one of us, namely me, is
22 assigned to serve as the team lead.

23 We go through a process of reviewing the
24 proposal, of identifying additional information that we

1 need from the submitter and requesting that information. I
2 want to commend the submitter for, first of all, giving us
3 a very well-thought-out and prepared proposal and also
4 giving us very detailed, clear, concise, and thoughtful
5 answers to all of our many questions. We asked a lot of
6 questions and also had an in-person discussion with them on
7 the phone, which was very helpful.

8 After doing all that and some additional analysis
9 that we did looking at the literature, et cetera, we
10 prepared our report to the PTAC, which has been posted, and
11 just also to comment on top of what Jeff said earlier, the
12 only people on the PTAC who have discussed the proposal at
13 all before today are the three of us. There has been no
14 discussion by the full PTAC, so this will be the first time
15 for everybody else on the PTAC. And our report is,
16 obviously, as Jeff said, not binding.

17 So let me describe the proposal at least as we
18 understand it, and then the submitter can clarify if
19 there's anything that I state that's wrong. This proposal
20 is essentially -- is a payment model designed to enable the
21 delivery of hospital-level services at home for patients
22 who would otherwise be hospitalized, and the goal is to try
23 to reduce cost by delivering services in the home rather
24 than the hospital, but also to improve quality by reducing

1 complications that patients can often experience when they
2 are in the hospital, as well as to improve the whole
3 transition process after hospitalization because the
4 patient actually is not in the hospital -- they are at home
5 during the acute phase as well as the post-acute phase.

6 So this model is targeted specifically to
7 patients who could be hospitalized and would be eligible
8 for hospitalization, but could be taken care of at home,
9 which is obviously not everyone who would potentially come
10 to the hospital.

11 The way the model was structured was that it
12 identifies a series of diagnoses, which are expected to be
13 patients who could be potentially taken care of at home,
14 but then there are additional clinical characteristics of
15 the patients beyond their diagnosis, which would suggest
16 whether or not they are appropriate for home care and also
17 whether they have the appropriate home environment to
18 enable home care to be delivered.

19 The services that the patients receive are
20 divided into two phases that the payment model supports.
21 One is an acute phase, which is technically equivalent to
22 what the patient would have been hospitalized for, and then
23 a post-acute phase.

24 The proposal refers to the post-acute phase as

1 transition services. We found that slightly confusing,
2 only because the term "transition" is often used by many
3 people today to simply reflect a short period of time that
4 occurs after discharge of the hospital, but what their
5 proposal is actually proposing to support is 30 days of
6 care for the patient after the conclusion of their acute
7 phase. So we have tended to refer to it as more of a post-
8 acute period rather than simply a transition period.

9 And all of that is basically home-based care for
10 the patient, although if the patient needs an actual
11 inpatient hospital admission, they can be what is referred
12 to by the submitter as "escalated to an inpatient
13 admission."

14 The payment model for this has two -- two
15 components. One is essentially what you could call a
16 bundled payment, a fixed amount of money that would come to
17 the entity that delivers these services to support all of
18 the services that they deliver during the acute and post-
19 acute phase of this care.

20 The payment amount would be based on a
21 calculation that would be based on the DRG, the diagnosis-
22 related group, that would have been calculated for that
23 patient under the Medicare DRG grouper, but also an
24 estimate of the physician services that would have been

1 delivered in the hospital based on the average for that
2 DRG, because under the current Medicare payment system, the
3 hospital and the physicians are paid separately. And the
4 physicians are paid on a per-visit or per-procedure basis.
5 So the idea would be to create, essentially, a super DRG
6 payment that would be the combination of what the hospital
7 would have been paid and what the physicians would have
8 been paid and then discounting that amount by five percent.
9 That would essentially pay for the services that were being
10 delivered in the acute and the post-acute phase.

11 Then there is a performance-based payment that
12 looks at the total amount of spending that occurred during
13 that period, during the acute and the post-acute phase,
14 because not everything that the patient received would
15 necessarily be covered by the payment that the entity
16 participating in this would get. So if the patient, for
17 example, went to see a specialist, the specialist would be
18 billing separately for that. If they needed some other
19 kind of billable service, they would be able -- the
20 provider for that would bill for that.

21 So the second part of this payment essentially
22 adds up all of the services that the patient did receive
23 and that were billed to Medicare and compares that to a
24 benchmark amount as to what would have been expected would

1 have been spent on the patient with these particular
2 characteristics with a three percent discount on that. And
3 then there is a shared saving, shared risk model attached
4 to that. So if that spending is below what would have been
5 expected, then some of that savings comes back to the
6 entity. If that spending was higher than would have been
7 expected, the entity has to pay that increase back to
8 Medicare. So that's what's referred to as the target price
9 and how that will be calculated.

10 And those savings and payment -- return payments
11 are capped at 10 percent of the target price, and there
12 would be an adjustment to that shared savings, shared loss
13 payment based on the quality of care that would be
14 delivered based on a series of quality measures as part of
15 the payment model, which will become relevant to some of
16 our later discussion.

17 So in our review of this, we went through each of
18 the 10 criteria that are specified in regulation by the
19 Secretary for our review, and I will review each of those
20 individually in a few minutes. But, as a summary, we, as a
21 PRT, unanimously agreed on all of the ratings that you see
22 on the screen. We felt that the proposed physician-focused
23 payment model met the criteria in all but one case. The
24 only criterion that we felt did not -- the only aspect of

1 the proposal we felt that did not meet one of the criteria
2 was with respect to patient safety, and so we unanimously
3 agreed that the proposal as written did not meet that
4 criterion.

5 So, as a summary of the key issues that we
6 identified, this is sort of an overview, and then I'll talk
7 about this with respect to each of the criteria.

8 We felt that this filled an important gap in the
9 portfolio of Medicare payments because there really is very
10 little that supports home care for patients and essentially
11 nothing that is designed to support hospital-level care in
12 the home for patients who would otherwise be hospitalized.

13 It is specifically designed to improve quality
14 and to reduce costs. It is focused on avoiding essentially
15 the undesirable things that can potentially happen to
16 patients when they are hospitalized and to avoid the
17 transition process that occurs when a patient has to be
18 hospitalized and then sent back home because they are
19 essentially at home through that entire period of time.

20 It is a bundled payment for both the acute and
21 the post-acute phase. So at least during that period of
22 time, there is no concern about shifting cost between one
23 period and another, and there is a measure of the total
24 spending that occurs. So there is no concern about

1 shifting cost between what the entity is paid for versus
2 what is paid for separately by Medicare.

3 And we felt that this could potentially work well
4 for other payers, certainly for the Medicare population,
5 for Medicare Advantage plans, but also potentially for
6 commercial payers because many patients who are younger
7 than 65 are hospitalized and could potentially be cared for
8 at home with the appropriate kind of support.

9 The weaknesses we saw at the broadest level were
10 that this service --that the payment model would support
11 requires a certain minimum capacity in terms of physicians,
12 nurses, et cetera, to be able to deliver the services, yet
13 the payment model is a per-patient payment. So if you
14 don't have enough per-patient payments to be able to cover
15 the cost of that minimum fixed cost of the service, then
16 you could not sustain the service.

17 So the concern was that potentially leads to some
18 incentives, if you will, to try to boost the number of
19 patients who are included in the model in order to get
20 enough patients to be able to cover the cost.

21 And that could go in two directions. One is that
22 it could mean that some patients who really weren't
23 appropriate to be cared for at home could be cared for at
24 home in order to increase the volume. It could also be the

1 case that some patients who were not -- would not really
2 have been hospitalized in the first place could be put into
3 this program, who could certainly be cared for at home but
4 wouldn't have been hospitalized.

5 A second concern is that the payments, because
6 they are based on hospital-level payments and current
7 spending on post-acute care may not really match the actual
8 costs of delivering the care -- I described one reason why
9 the cost might be higher than the payments. The other
10 potential is that other examples of this kind of a program
11 being implemented around the world have shown that
12 potentially very significant savings can be achieved
13 because patients could be cared for in many cases at much
14 lower costs. So the question is whether or not the
15 payments really match the appropriate costs.

16 We felt that there was a weak link between
17 quality and payment. Although there are quality measures
18 specified in the application, they are tied to the shared
19 savings, shared loss payments. That is very similar to
20 what is done in the Medicare Shared Savings Program for
21 ACOs, but it is done there because essentially there is no
22 payment for an ACO other than the shared savings, shared
23 loss payment. Here, there is a payment to the -- to the
24 entity delivering the services, so there is a different

1 payment that could be modified based on quality. And we
2 felt that that should be considered.

3 We felt that while there are quality measures
4 included, that they were not sufficiently comprehensive to
5 really address the concern that patients who need hospital-
6 level care are being cared at home, and there is no medical
7 professional there at all times.

8 One of the concerns that was raised is that
9 adverse events with a population like this occur, but they
10 occur at fairly small rates. And so the concern about
11 having a small rate measure affecting payment was a
12 concern. So we noted that we thought that those things
13 should be at least monitored, if not affecting payment, and
14 so we felt additional mechanisms were needed, both for
15 adjusting payment based on quality and also for monitoring
16 safety.

17 So I'm going to go through quickly each of the
18 individual criteria and just explain why we rated it as we
19 rated it. So the first criterion relates to the scope of
20 the proposed PFPM (physician-focused payment model), and
21 the regulatory statement is that this proposal needs to
22 either directly address an issue in payment policy that
23 broadens and expands the CMS (Centers for Medicare and
24 Medicaid Services) APM portfolio, Alternative Payment Model

1 portfolio, or to include APM Entities, entities that would
2 be receiving the payments, whose opportunities to
3 participate in Alternative Payment Models had been limited.

4 And, as I stated, we felt, as the PRT, the three
5 members of the PRT felt that it met that criterion, and we
6 felt that was true unanimously because we felt that this
7 really did fill a gap by covering home-based acute
8 services, which no other CMS model really does.

9 There are other models that do sort of pieces of
10 that for certain kinds of patients, but they are mostly
11 oriented at avoiding hospitalizations, not for caring --
12 avoiding people from having to go to the hospital and
13 needing a hospitalization in the first place, rather than
14 taking people who need a hospitalization, but delivering
15 that in the home.

16 As I said, a concern is that there's a minimum
17 number of patients who are needed to make the program
18 viable. We did some analysis of -- based on what the
19 applicant estimated was a minimum number of patients to
20 participate. The applicant estimated at least 200 patients
21 would need to participate in order to be able to make the
22 model viable, and we looked at some estimates of how many
23 patients were likely to meet those characteristics and
24 concluded that probably in the vast majority of rural

1 areas, there would not be enough patients to meet that
2 minimum. That there would be in urban areas, but even in
3 many urban areas, there would not be.

4 That did not to us mean that this was an
5 undesirable model. It just meant that the ability to be
6 able to deliver it cost-effectively under this approach
7 would be challenging in smaller areas, but who knows what
8 innovation entrepreneurship might be able to deal with?

9 So we felt that at least, initially, this was
10 likely to be something that larger organizations would do.
11 It doesn't mean that down the road, smaller organizations
12 wouldn't, but more likely applicable to larger communities
13 and larger organizations, so -- but we did feel that
14 overall, this was filling a gap.

15 Second criterion related to quality and cost.
16 There are a variety of studies -- the United States is a
17 bit behind on this -- there are other countries that have
18 done this in a major way. The State of Victoria in
19 Australia has a major Hospital at Home program, and someone
20 there wrote an article a number of years ago describing the
21 500-bed hospital that was never built because of the number
22 of patients who are participating in this program. So it
23 does have some experience and evaluation showing that it
24 improves quality and reduces costs.

1 And, as I mentioned earlier, there are some
2 features of the model that really ensure that costs are not
3 being shifted and that there are savings, but we do think
4 that there are some safety risks, that there are some
5 concerns about the minimum volume of patients.

6 We were somewhat concerned about the cost to whom
7 the -- it would be designed to basically pay less than
8 Medicare would pay or spend today, but that doesn't
9 necessarily mean that it would not have some cost
10 implications for a hospital. If you are taking some
11 patients out of the hospital and putting them into the
12 community and the hospital has no longer paid for those
13 patients, then the hospital has fewer revenues to cover its
14 costs.

15 And it is possible -- not clear at the moment,
16 but some studies have shown this -- that you're essentially
17 taking out of the hospital, patients who would otherwise
18 have lower-than-average cost in the hospital, leaving the
19 hospital with a higher-than-average-cost patient
20 population, but with the same DRG payment remaining. So
21 there would be some concerns about the potential
22 implications that this would have for hospitals and
23 potentially leading to, if this was implemented broadly, an
24 increase in DRG rates to be able to cover that.

1 We thought that there are some concerns about the
2 way the savings calculation was done, because you cannot
3 necessarily assume that these patients would have had the
4 same post-acute care costs as the average patient being
5 discharged from the hospital. But we felt that those
6 issues, those specific issues here in terms of benchmarking
7 and price, et cetera, could be dealt with simply by
8 adjusting the parameters of the model, and that, in fact,
9 it's no different in that regard than many other payment
10 models that get introduced and that you have to adjust over
11 time.

12 The Medicare inpatient prospective payment
13 system, for example, when it first created DRGs, ended up
14 with DRGs that were priced higher than what hospitals ended
15 up having to actually spend on care after they changed the
16 level of care. So the DRG rates were adjusted, and the
17 same thing could happen in a model like this. It would
18 simply be there would need to be recognition that that kind
19 of adjustment would need to be made.

20 Third criterion. With respect to the payment
21 methodology, we thought that the applicant did an excellent
22 job of describing the methodology in detail and trying to
23 address a lot of the potential issues associated with cost
24 shifting, how the calculations would be made, et cetera.

1 As I mentioned, there would need to be some further
2 adjustments to all of that, and that there needed to be
3 some adjustments for quality.

4 The applicant indicated that they were willing to
5 consider adjustments to the basic payment based on quality,
6 but I think preferred to have it adjusted based on the
7 shared savings, shared losses. We felt fairly strongly
8 that the basic payment needed to be adjusted because, in
9 fact, if there are no shared savings or shared losses, then
10 there is no adjustment for quality. And we felt that there
11 should be some way of holding an entity accountable for
12 quality, regardless of whether there were savings and
13 costs.

14 But we felt that the methodology, as specified,
15 was sufficient to merit meeting the criterion and that the
16 adjustments that could be made were fairly easy to do. I
17 would note that the applicant in the proposal really
18 proposed three different things. They proposed something
19 called Hospital at Home, Observation at Home, and
20 Palliative Care at Home.

21 We, I think, probably succumbed to complexity a
22 bit and concluded that trying to deal with three different
23 -- three different payment models at the same time was a
24 bit much because there were nuances associated with each of

1 them that would be different, and that in some sense, each
2 of the models would really need to be fully specified
3 rather than saying it would be kind of like Hospital at
4 Home, but we'd have the following changes.

5 And so we really felt that in the absence of
6 having a clearly specified model for each of those that we
7 simply did not feel that we could review the payment
8 methodology, so we essentially put those two pieces aside.

9 We did not feel -- and the applicant confirmed --
10 that having those two components was essential to
11 implementing either the Hospital at Home program or
12 implementing the Hospital at Home payment methodology. So
13 we basically treated that, the Hospital at Home component,
14 as what we felt this proposal was, and our recommendations
15 relate specifically to that.

16 The fourth criterion was value over volume. We
17 felt that, interestingly enough, this model is different
18 than many current models in that patients don't get
19 attributed to anything. They have to sign up. They have
20 to agree that they want to receive their care in the home
21 from this team, and, in fact, one of the difficulties that
22 Mount Sinai has had in terms of implementing the model in
23 their own environment is making patients feel comfortable
24 with that in some cases and making physicians who would

1 need to refer to that.

2 So we felt that there is essentially a
3 requirement for quality in this in that if you aren't
4 delivering good quality care, people aren't going to want
5 to sign up for it, as opposed to this being a more passive
6 enrollment where you're concerned that something might
7 happen to the patient that they're not aware of.

8 However, we were also concerned that because of
9 the pressure to get enough patients enrolled that there
10 might be some tendencies to convince patients that this was
11 safer than it was. We didn't think that that was a
12 compelling concern, but I would say for everyone's benefit,
13 we looked at this as a payment model that would be
14 available broadly in Medicare.

15 We were not evaluating Mount Sinai or Mount
16 Sinai's implementation of the Hospital at Home program. We
17 did not have concerns at all about what Mount Sinai was
18 doing. What we were concerned about, though, was if a
19 payment model was available broadly, what potentially
20 unknown entities who sign up for this might do or not do
21 and making sure that the payment model included enough
22 protections in there for that. And the folks from Mount
23 Sinai were very helpful in terms of helping to articulate
24 how some of those things could be addressed, and as I

1 mentioned before, we felt that there needed to be some
2 method of addressing quality directly in terms of the
3 payment amount.

4 So we felt that on this particular criterion,
5 providing incentives to practitioners to deliver high-
6 quality care, that it met the criterion, and we felt that
7 it did -- we felt unanimously that it did so.

8 Fifth criterion was flexibility. We felt that
9 this was strong in terms of flexibility because, as
10 essentially a bundled payment -- as a bundled payment, it
11 gave the provider who received it the flexibility to do
12 whatever it was that the patient needed rather than being
13 restricted to particular kinds of services, essentially the
14 same kind of flexibility that a hospital has in being paid
15 a case rate.

16 The one concern would be that if, in fact, the
17 volume of patients was not sufficient to generate the full
18 revenues needed to cover all the costs, that that could
19 potentially lead to some restrictions in terms of the
20 services that might otherwise be desirable for patients.

21 We also were somewhat concerned that because
22 there was responsibility for the full post-acute care
23 period, but some patients might need much more extensive
24 services, such as a skilled nursing facility, that there

1 really was not the ability to control the patient's choice
2 of that. And so that might limit, to some degree,
3 flexibility. But we felt that overall that this did provide
4 significant flexibility, and so we felt that it met that
5 criterion.

6 Sixth criterion is ability to be evaluated. As
7 stated, it's to have evaluable goals for quality-of-care
8 cost and any other goals of the PFPM. We felt that this
9 met the criterion.

10 We felt that it could be evaluated. We felt that
11 one could determine whether quality of care was being
12 delivered, and we could [unintelligible] it could be
13 compared to what it would have cost to have patients in the
14 hospital.

15 The ease of evaluation and the precision of the
16 evaluation is a different question, simply because trying
17 to identify comparison patient populations when you're
18 picking patients based on clinical criteria, which are not
19 in claims, would be challenging, and that with the small
20 number of patients that might be participating, that
21 reaching statistical significance might be challenging.

22 But we didn't feel that that was any reason not
23 to move forward with a model like this. The issue would
24 simply be trying to do the best evaluation that one could,

1 given the kinds of size, scale, and significance that one
2 could achieve. And this is something that I believe is
3 being struggled with right now because -- by Mathematica
4 because they are evaluating the Mount Sinai program -- not
5 the payment model, but the program -- as part of the Health
6 Care Innovation Awards.

7 Seventh criterion is integration and care
8 coordination, whether this encourages greater integration
9 and care coordination among practitioners and across
10 settings, where multiple practitioners or settings are
11 relevant to delivering care of the population treated under
12 the PFPM.

13 We felt this met the criterion. We felt that
14 unanimously because, essentially, if all goes well, this is
15 actually reducing the need for coordination because the
16 patient isn't going to one place for their hospitalization
17 and going someplace else for their post-acute care.
18 They're in the same place being managed and treated by the
19 same provider entity. So, in a sense, it's better care
20 coordination.

21 The one concern that we raised was that it could
22 potentially introduce, in cases where it doesn't go well,
23 more transitions, because if the patient needs to be
24 escalated to the hospital and then sent back home, that

1 would create some new transition challenges. But overall,
2 we felt that this was actually improving care coordination,
3 and because the patient was staying in their home in the
4 community, that coordination with their existing
5 physician's primary care physician, et cetera, would
6 actually be easier than it would be had they been in the
7 hospital.

8 Eighth criterion, patient choice. Again, this is
9 actually stronger in many ways than many other payment
10 models in that it is the patient's choice as to whether to
11 enroll. It is not a passive enrollment part -- a passive
12 enrollment on their part, but we did say that it would be
13 important to make sure that the patient was adequately
14 informed about exactly what the services were and what the
15 tradeoffs were in terms of the potential risks of being
16 cared for at home, so that only appropriate patients were
17 actually admitted.

18 And we felt and recommended, which the applicant
19 agreed with, that there needed to be some external
20 monitoring of not only adverse events, but also just making
21 sure that the patients who were being admitted were, in
22 fact, appropriate for that kind of care.

23 The ninth criterion was the only criterion that
24 we felt the proposal did not meet, and we agreed on that

1 unanimously. The concern is that a patient who needs
2 hospital-level care is being treated at home, and there is
3 not a health care professional down the hall 24 hours a day
4 when they are at home. And so that while it may protect
5 the patient from some safety risks that they would have in
6 the hospital, being in an unfamiliar environment, being
7 subject to infection risks, et cetera, it would also
8 subject them to different kinds of safety risks.

9 So we felt that there was a lot of things built
10 into the proposal to address that in terms of minimum
11 number of visits, a common set of providers, et cetera, but
12 we did feel, again, based on the inability to know exactly
13 who would be participating in a payment model like this if
14 it was implemented broadly, that there would need to be
15 some kind of external monitoring process. And so the
16 applicant, again, agreed with that, but we felt that this
17 was a sufficiently big change in terms of the proposal as
18 it was submitted, that we needed to say the proposal as
19 submitted really didn't meet the criterion.

20 We felt that could be addressed, this could be
21 addressed, but we -- but it was not addressed adequately in
22 the proposal that we received.

23 And the final criterion is health information
24 technology. This criterion requires some careful -- sorry

1 -- careful reading to determine exactly what the criterion
2 says in order to determine whether one thinks that the
3 proposal meets it or not. The criterion says encourage use
4 of health information technology to inform care.

5 We felt that a program like this and a payment
6 model like this would certainly encourage people to have
7 better HIT (health information technology) in order to be
8 able to deliver a coordinated care and to coordinate all
9 the things that were happening to them in the home.

10 We were concerned, which the applicant
11 essentially confirmed in their own circumstances, that the
12 current state of HIT was not exactly up to this, and so the
13 ability to find some off-the-shelf EHR (electronic health
14 record), HIE (health information exchange), HIT solution
15 for this was limited. But the -- one counter to that was
16 it's a small patient population, and so it's not like as if
17 you're managing tens of thousands of patients.

18 It could be tracked manually in the short run,
19 and we felt that this kind of thing was going to be needed
20 to be done more and more often in the future, and that
21 programs like this would, in fact, hopefully, encourage HIT
22 vendors to be able to do more of this, although, again,
23 that would depend on the ultimate scale of implementation.
24 So our members of the PRT felt that this met the criterion,

1 and we agreed on that unanimously.

2 So that summarizes my long-winded but hopefully
3 helpful summary.

4 Let me ask Len and Rhonda and Kate if I missed
5 anything or if they would like to clarify anything that I
6 said to make it clearer or fill in gaps.

7 Rhonda?

8 DR. MEDOWS: So I don't think it was possible for
9 you to have missed anything in that presentation. Thank
10 you very much. That was fantastic.

11 I do want to say a couple things in -- positive
12 about this proposal. One, the concept of actually offering
13 a patient and the providers taking care of them the option
14 of treating them at home when they are low on the acuity
15 scale, and that it's safe and effective, I think is a
16 wonderful thing.

17 We all recognize and we discussed that it would
18 be a low volume of patients, and whether or not the
19 provider group with their hospital partner would find it
20 sufficient for covering the cost of this, that would be
21 another question that had to be asked. But the model
22 itself is something that we actually supported.

23 The questions and concerns about the patient
24 safety piece, we discussed with the applicant and amongst

1 ourselves on the PRT that these were things that could be
2 rectified. They could be effectively addressed, everything
3 from adverse event reporting, for outcome reporting -- and
4 not just reporting, but actually including in the formal
5 process, the performance improvement, the effort to avoid,
6 and to reduce those risks.

7 [Unintelligible] I thought it was very well done,
8 and I think that the patient safety piece can be addressed.
9 It just simply wasn't in the original proposal. The
10 subsequent responses were very helpful.

11 I also want to commend them on the part about
12 making sure that the patient choice piece was fully
13 emphasized.

14 The part about making sure that the patient only
15 had a choice and then had home support, again, highly
16 important to the effectiveness of the program.

17 MR. MILLER: I'll just add one other thing that I
18 skipped over, which I think is important. We felt, based
19 on -- certainly based on the experience of this applicant
20 with their own program, which was a grant-funded program,
21 and the experience that has been reported from other places
22 where something like this has been done, is that it takes
23 time to get it up and running. So you don't just suddenly
24 like flip the switch and, bam, you've got 300 patients

1 being cared for at home.

2 And there is inherently some idiosyncrasy to the
3 implementation in different communities based on the kinds
4 of resources that are available in the communities and
5 locations and transportation systems and things like that.

6 So we did feel that having essentially a flat
7 risk standard that would be -- sort of start from scratch
8 and not change -- didn't seem to make sense because there
9 would be start-up costs, there would be a learning curve,
10 et cetera, and that particularly given the desire to get
11 more of this in place, that we wouldn't want to deter
12 people from starting because their risks out of the gate
13 were too large.

14 So we also suggested -- and, again, the applicant
15 did not object to the notion -- that the risk might be
16 transitioned over time. We didn't try to specify exactly
17 what that time period would be, but not view it as simply
18 being the end state begins at the beginning.

19 CHAIR BAILET: Harold, that was a wonderful
20 summary, and I want to compliment the discipline in the
21 approach that the PRT used for this analysis. I know there
22 was extensive dialogue with the submitters, which we're
23 going to hear from in just a moment.

24 * I would like to open the discussion up to the

1 Committee members, not to deliberate, but if there are
2 clarifying questions that individual Committee members
3 have. I see Bob has one. We'll start that conversation
4 now, then Kavita and Elizabeth and Bruce.

5 DR. BERENSON: A very good presentation.

6 Let me do one more of my bio things. In 1999 and
7 2000, I worked at what was then called HCFA (Health Care
8 Financing Administration), and one of the demos that was
9 under my responsibility was Hospital at Home, the Johns
10 Hopkins proposal. I met Bruce Leff at that time.

11 I recent -- I mean, in studying for this, I found
12 commentary by Bruce in which he referred back to that demo,
13 which happened in Medicare as well as the VA (Veterans
14 Administration), and then said, "Development of a payment
15 mechanism for Hospital at Home in the fee-for-service arena
16 using a Medicare demonstration mechanism waiver is pending
17 approval." That was 2009.

18 We have an Innovation Award that's being
19 evaluated. I guess the question is, this has been around
20 for 20 -- almost 20 years, and now it's coming to us. Is
21 there a story that we need to know about as to why this
22 either has not succeeded at CMS or that there may be some
23 disabling problems, which we'll get to a little bit later
24 in the payment model? What do we know about the reason

1 that this is still sitting as a proposal and not having
2 been adopted by CMS already? Does the PRT have any insight
3 or knowledge about that? I guess is my question.

4 MR. MILLER: I have no particular insight into
5 that, other than to say, I guess, that -- and I think we
6 should hear from the applicant about that in a few minutes,
7 but as I said just a few moments ago, it is challenging to
8 get something like this up and running. And it is
9 essentially creating a kind of a new system, a new kind of
10 a provider entity, and with a potentially small patient
11 population in some communities and with the potential
12 threat to the notion that -- you know, that the hospital is
13 not the most ideal place in the world.

14 I do think that what -- to me, what is different
15 today is that there is growing recognition that a hospital
16 is not the best place to be for everyone, and so what might
17 have been before sort of an interesting idea becomes more,
18 more potentially compelling now. But I cannot answer that.
19 I don't know if Rhonda, Len, or anybody else on the
20 Committee may have a better answer than that.

21 DR. MEDOWS: I don't have the answer from CMS. I
22 think they would have to provide that themselves, but I can
23 -- I know that in our discussions, the concern was the cost
24 of having a diverse multispecialty-type service available

1 at home. Putting that in place, having people on call,
2 having people on hold waiting, depending on what the
3 patient needs, would be a little bit of a challenge if you
4 weren't well resourced and financed to start it up in the
5 first place. That's what I would imagine would be the --

6 MR. MILLER: I guess the answer is Bob should
7 have stayed at HCFA long enough to have gotten it into
8 place.

9 [Laughter.]

10 CHAIR BAILET: You heard it here first this
11 morning.

12 Kavita?

13 DR. PATEL: I just have some clarifying
14 questions. On page 7 of your PRT report for your summary
15 of your rating, you state that multiple studies have
16 demonstrated that the Hospital at Home care model improves
17 quality and reduces cost. Can you just comment compared to
18 what? Because as -- you've alluded to some of the
19 [unintelligible] -- and I'm not trying to point to you,
20 Harold. The PRT alluded in reference -- and I've read some
21 of the international studies -- there's the Cochrane Review
22 -- a lot of this is somewhat dated, in that they found a
23 decrease in mortality, but some savings here and there.

24 You already talked about the post-acute savings.

1 Was that reducing cost, is that just kind of a wrap-up
2 comment summarizing, or do you have a sense based on some
3 of the data tables -- which I couldn't appreciate -- that
4 there could be a reduction in cost, despite the
5 limitations, compared to something else?

6 And then I had a second question
7 [unintelligible].

8 MR. MILLER: Well, I'll start, and, again, then
9 Rhonda and Len can fill in.

10 First of all, I think it's important to
11 distinguish what do we mean by cost.

12 DR. PATEL: Yeah.

13 MR. MILLER: Right?

14 DR. PATEL: Right.

15 MR. MILLER: So spending is really the relevant
16 measure here, and so when we're saying cost, we're talking
17 about spending. And so the notion that has been
18 demonstrated in the studies that's being referred to is
19 that you can take care of these patients at home for a
20 smaller payment --

21 DR. PATEL: Right.

22 MR. MILLER: -- than you could for paying for
23 them in the hospital.

24 Now, whether or not it is lower cost is a

1 completely separate and more complicated question --

2 DR. PATEL: Right.

3 MR. MILLER: -- which is what we were raising is
4 -- so if these patients didn't have to have a nurse
5 visiting them in the hospital, [unintelligible] coming to
6 their bedside very often in the hospital, essentially they
7 might have been viewed as low-cost patients, you know, and
8 fully allocated. But, it's lower payment for them.

9 And in terms of quality, there are studies
10 showing a number of comparative measures -- readmissions,
11 decubitus, other things -- in which the rates of those for
12 similar patients were lower, and interestingly, one study
13 that was done a few years ago, I think by Bruce Leff,
14 looked at a population of patients in the hospital,
15 classified them as to whether or not they were appropriate
16 for Hospital at Home services, but did not actually put
17 them into Hospital at Home services, and then followed by
18 an intervention period in which patients were classified as
19 being eligible and put into Hospital at Home services.

20 So at least in that particular case, which is
21 somewhat challenging to do, but was done in that particular
22 case, there was a control group of patients who were
23 classified in essentially what was viewed as the same way
24 and then compared them. And so the comparisons that I'm

1 talking about in terms of quality were, in that sense,
2 apples to apples. Other things have been more difficult to
3 compare in terms of apples to apples, but there's at least
4 that one study that I'm familiar with that did that.

5 And I don't know if Len or Rhonda recall other
6 things -- or Tim?

7 DR. FERRIS: Just from our organization, we have
8 a manuscript under review showing significant cost savings.
9 It's a relatively small sample in our group, but the cost
10 savings are for exactly the reasons that Harold stated were
11 very clear, even in the small sample that we have.

12 DR. PATEL: And then just a second question, you
13 reference in the flexibility criterion, I believe, or at
14 least the limitations around small practices. From what
15 you have in the transcripts and kind of the back-and-forth,
16 it really does seem like it's not feasible for -- I just
17 want to clarify. It really does not seem feasible for a
18 non-hospital-affiliated group to actually do this, given
19 the resources, intensity, and what's just been acknowledged
20 about what will likely be a small sample size yet -- I
21 don't want to say tremendous, but significant
22 infrastructure and time spent to do it.

23 So I just want to clarify. It does not seem
24 realistic, not even a small practice -- it doesn't seem

1 realistic for a non-hospital-owned or -affiliated practice
2 to do this.

3 MR. MILLER: Well, let me start, and then Rhonda
4 may want to add to this.

5 I wouldn't agree with that. I think that what I
6 don't think it works for is you wouldn't say to your
7 average primary care practice, "How about taking on a few
8 of these patients?" because -- and sort of "And here's a
9 payment for you to do it." That wouldn't work.

10 But if you look at the staffing associated with
11 this, it's a physician, an NP (nurse practitioner), and
12 some nurses, and I believe that at least at one point, the
13 Presbyterian Health Care Model that was going on in New
14 Mexico was essentially using that -- but it would be a
15 dedicated practice.

16 Whether or not it had to be part of a hospital or
17 not, I think depends on the level of collaboration that
18 they could get from the hospital, because you have to have
19 a hospital partner, whether they -- because you have to
20 have the ability to find the patients and be able to admit
21 them if they need to be admitted, but whether they would
22 have to be part of the hospital is a different question.

23 And then I think the other issue is in terms of
24 this risk question, is that if one, right out of the bat,

1 said you're at risk for paying up to 10 percent back to
2 Medicare, that would be a big challenge if you didn't have
3 capital. But if you phased it in and if somebody actually
4 built up a reserve, it might well be possible to be able to
5 do that with appropriate risk limits.

6 But I'll see what -- if Len or Rhonda want to add
7 to that.

8 DR. MEDOWS: No.

9 Kavita, I was going to say in my humble opinion,
10 it would take multiple small practices with a partnership,
11 with a hospital for it to be successful. I just -- I think
12 that, though, that may be one way for them to become a more
13 integrated group and formally without hiring each other.

14 There is some additional information about the
15 cost change on page 4 of the responses.

16 CHAIR BAILET: Elizabeth?

17 VICE CHAIR MITCHELL: Thank you. I have two
18 questions.

19 This may well be beyond the scope of your review,
20 but you talked about sort of setting the rates or prices
21 per DRG. Did you consider at all some of the
22 infrastructure cost that would remain at the hospital and
23 any pricing effect that might then be shifted to other
24 payers and what the impact could be on total cost of care?

1 You also referenced that this may lend itself to
2 a multi-payer model. Did that -- was that part of your
3 consideration when thinking about the multi-payer
4 involvement?

5 MR. MILLER: On the first part, yes, we did think
6 about that explicitly.

7 As I mentioned, if you sort of play out the
8 economics of this overall, you would say, "Well, if I'm
9 taking the lowest-cost patients to the hospital out of the
10 hospital" -- we don't know that in all cases, but if one --
11 let's just assume that if, in fact, that were the case,
12 then the hospital's average cost per its remaining patients
13 would go up. And if Medicare payment didn't adjust for
14 that, then the hospital would have to make up for that
15 somewhere else.

16 Now, over time, if everybody was doing this, you
17 would say, well, then the DRGs ought to be changed because,
18 in fact, the cost [unintelligible] because the DRG is
19 supposed to, in some fashion, reflect the cost to the
20 patient care, and if you actually end up with a higher
21 acuity group of patients in a DRG, then the DRG payment
22 would go up. And, again, then you'd say, well, you
23 shouldn't be giving them a five percent discount on the new
24 DRG, et cetera. So there's kind of -- there's that.

1 That's that.

2 Now, your point is, well, if Medicare didn't do
3 anything about that, then the hospital might be encouraged
4 to raise prices for somebody else, and you're absolutely
5 right.

6 On the other hand, this isn't just a Medicare
7 need, and this could, in fact, be potentially very
8 attractive to -- I think to commercial insurers, who,
9 again, I'm just -- I'm just saying this without evidence or
10 data, but you'd say that a, you know, younger -- younger,
11 healthier, you know, less comorbid person who simply needs
12 to have home infusions, it could be a really good deal to
13 send them home. And, in fact, a lot of people are looking
14 at that, but right now there is not a clear payment model
15 for that. So it could, in fact, be very attractive for
16 some commercially insured populations to have the ability
17 to be able to be cared for at home.

18 And if, in fact, you get more and more patients
19 participating in it, then the cost of this goes down, and,
20 you know, so pretty soon, as in the complexity where
21 everything is related to everything else, you get to the
22 conclusion where it's really hard to know how that's all
23 going to play out.

24 So it's there, and it would need to be monitored,

1 but I wouldn't necessarily say given the volume of patients
2 involved here that you would suddenly see any legitimate
3 reason -- legitimate reason for a hospital to suddenly go
4 out and jack up its prices on -- for everybody else. It
5 doesn't mean that they wouldn't, but no legitimate reason
6 based on a program like this.

7 VICE CHAIR MITCHELL: Thank you.

8 And one different question, have -- are you
9 confident that any sort of regulatory barriers, if there
10 are any, could be addressed either at the federal or state
11 level? Were those considered?

12 MR. MILLER: I personally am never convinced that
13 regulatory barriers can be solved until one actually tries
14 to do something and figures out what all the regulatory
15 barriers are, because they always appear, you know,
16 whenever something is actually ready to happen.

17 I think that the -- in this particular case, we
18 have at least one and multiple examples of where this is
19 being done. So it's not like a -- here's an idea that we
20 have that we think would be good, and we can't do it
21 because it's not being paid for it, and so if you pay for
22 it, we'll do it. This is a case where people are doing it
23 and can't get the money to sustain it. So I think in that
24 sense, one would hope that the regulatory barriers would be

1 minimal, but whether this starts to -- once you create a
2 payment model, whether this starts to implicate fraud and
3 abuse rules and, you know, all the stuff that would have to
4 be done on that, I think we'd only know that whenever this
5 really started to move down the track for payment.

6 DR. MEDOWS: So can I add the only thing I can
7 think about is, depending on which state is actually going
8 to be doing it, scope of practice, it may be something that
9 has to be just built into it, depending on the state,
10 right?

11 CHAIR BAILET: Thank you.

12 Bruce.

13 MR. STEINWALD: Sorry to do this, but back on the
14 issue of cost, you know, there's a lot of variability
15 within DRGs and the amount of resources that it takes to
16 care for patients. The introduction of MS-DRGs (Medicare
17 Severity-DRGs) help ameliorate the problem, but didn't
18 eliminate it.

19 So, as you said earlier, the patients who are
20 cared for at home that would have been cared for in the
21 hospital are likely to be the less resource-intensive
22 patients.

23 And I've been thinking, well, what could you do
24 to determine how much less resource-intensive? And it's

1 very hard to -- in the DRG framework to actually measure
2 the resources that a hospital requires to take care of
3 patients because it's not required for payment anymore.

4 However, you could measure, let's say, length of
5 stay. You could -- you could identify to what extent the
6 removal of a certain group of patients has increased length
7 of stay. I wondered if the proposer proposed that or
8 anything like it to be more precise about the extent to
9 which the patients removed has increased the resource
10 intensity of those that remain in the hospital.

11 MR. MILLER: They did not that I recall. Again,
12 we can ask them when they come up.

13 I think the challenge, again, is that it depends
14 on the circumstances. So if the hospital is bulging at the
15 seams and its choice is between freeing up some beds or
16 building a new unit and this would help them do that, that
17 would be very different than if, in fact, the hospital is
18 struggling to survive and this is taking more revenues away
19 from them.

20 I think that the one study that I did review
21 showed that these patients were less intensive on average
22 than the overall patient population and it's -- that's one
23 of the reasons why we suggested that, in fact, simply a
24 five percent off the DRG might not be the appropriate

1 payment, and there could potentially be some way of saying
2 that there would be -- if this is a hospital partnership in
3 this, that the hospital gets essentially some of that back
4 to cover its higher average cost through a process like
5 this. But that was not included in the proposal that I
6 recall, anything on that.

7 DR. NICHOLS: Bruce, if I could just interject. I
8 think it's really important to think about what this
9 proposal's about, and it's about trying to get people out
10 of the hospital, and really it's the cost of delivering
11 this level of comprehensive coordinated care outside the
12 hospital relative to the payment that's the most relevant.
13 What happens to the hospital's average cost is second
14 order, and it's important, but it's not the focus of the
15 proposal before us. And, therefore, I think in some ways
16 it's something to be monitored and certainly something to
17 be adjusted for. But you shouldn't hold this proposal
18 accountable for not adjusting for potential changes in
19 hospital costs. It's the non-hospital costs that really
20 matter.

21 MR. MILLER: And I would just add, I mean, that's
22 been the case in many other Medicare payments, is that one
23 change got made somewhere that has led to a large number of
24 people being treated in different locations, in some cases

1 more expensive, you know, so I think one then has to
2 address it after it happens. So I do think that's -- it's
3 kind of -- we're trying to deal with some of the first-
4 order and second-order effects. It's hard when you get to
5 the third-order effects to try to figure out what that is.

6 CHAIR BAILET: So my question follows on along
7 the lines of the fee, the payment, 95 percent of the
8 payment that would have been applied if they were admitted
9 to the hospital. And I guess what I would like to know in
10 the discussions that you had amongst yourselves and
11 potentially with the submitter, do you have a line of sight
12 on 95 percent, how rational is that? You talked earlier
13 about the up-front cost to get this stood up. Did it --
14 was it 95 percent to help mitigate some of that lift that
15 would be required to get this off the ground? I'm just
16 curious if there were -- if there are other insights that
17 you garnered from this discussion around that?

18 MR. MILLER: Well, my sense -- and, again, Len
19 and Rhonda can add into this. My sense is that five
20 percent was there because there needed to be a discount,
21 and five percent was sort of in the order of what discounts
22 were at other places.

23 We raised the question about whether or not given
24 that many studies had shown that the actual cost of in-home

1 services for these folks was maybe as much as 50 percent
2 below what it is in the hospital. But their point was we're
3 not just paying for what the patient would have gotten in
4 the hospital, we're also paying for 30 days of post-acute
5 care, we're preventing readmissions, et cetera. And they
6 did provide some data showing that -- what the costs were
7 overall for the patients.

8 But, again, I think our question was we don't
9 know that five percent is the right amount. It may be a
10 different amount. It ought to be based on some analysis,
11 and it will probably evolve over time. But that's not a
12 fundamental issue in the payment model, right? It just
13 basically says if we're going to go ahead and do this,
14 let's look at the numbers and see what the right amount
15 should be. And, you know, God bless the applicant that
16 they're actually doing some of this work so we have some
17 data that we could actually work with on that to be able to
18 look at.

19 CHAIR BAILET: Thank you, Harold.

20 Bob?

21 DR. BERENSON: Yeah, I want to try to get a
22 little better idea of sort of the clinical conditions that
23 we're talking about and what happens now with them. So, as
24 I'm thinking about the kinds of conditions that I would

1 think might have been and might be amenable to Hospital at
2 Home, DVTs, deep vein thrombosis, non-life-threatening
3 pulmonary emboli, actually [unintelligible] about 15 years
4 ago, because of low-molecular-weight heparin and different
5 routes of administration, the standard of care as written
6 up in articles is to just treat these people on -- not on a
7 Hospital at Home basis but on an outpatient basis.
8 Cellulitis, other things -- I guess the concern I have or
9 the questions I want to pursue, and also with the Mount
10 Sinai people is the extent to which current Medicare,
11 traditional Medicare patients are not getting treatment at
12 home because of payment barriers that you can't get the
13 right personnel. I mean, do you -- can you explain to me
14 currently if a patient has a deep vein thrombosis in
15 Medicare, are they hospitalized because there's no payment
16 mechanism for the needed supervision on an outpatient
17 basis? Or are they getting outpatient treatment for their
18 DVT? So that's, I guess, my simple question.

19 MR. MILLER: Well, I'll try that, but I do think
20 that one should be directed to Mount Sinai. My sense is
21 some of those people are being treated at home if they have
22 the appropriate supports. Some of them are not because
23 they don't and they are having to be hospitalized. So in a
24 sense, this program is trying to find kind of a third, a

1 middle group there that wouldn't have gone home today but
2 doesn't need to be in the hospital, and that there is no
3 option for them.

4 And, again, I think you're describing -- when I
5 looked at the work in Australia, there seemed to be a lot
6 more -- a majority of their patients were cellulitis and
7 DVT patients. There seemed to be a lot more chronic
8 disease exacerbations in the Mount Sinai population. But
9 the concern that we had overall was that there would be
10 potentially a risk in terms of trying to get enough
11 patients that somebody who might have gone home today would
12 suddenly be put into the Hospital at Home program, as many
13 -- many other programs, when you suddenly say there's a new
14 service available, right? And I didn't want to go to the
15 hospital, but, you know, oh, well, why can't I have that
16 service because that's better than the alternative?

17 So I think we should ask them that. I don't know
18 that we have good, clear data on that, and the difficulty
19 is it's very hard without detailed clinical information on
20 the patient and information on their home environment to
21 know exactly what the nature of those populations are that
22 are being hospitalized or not. And Rhonda may
23 [unintelligible].

24 DR. MEDOWS: I was going to say the list of DRGs

1 that they propose for the patients to be treated at home is
2 in the book on page 7, right? And it's kind of what you
3 would expect. You know, if people are just sick enough for
4 consideration for hospitalization but not high acuity, as
5 in medically unstable, that they would be eligible. I
6 think we need to distinguish between are they getting some
7 type of treatment at home or are they getting what this
8 model proposes, which is a more integrated comprehensive
9 treatment? I think that's part of the beauty of this
10 proposal.

11 As a physician, I can see a Medicare patient.
12 They can have cellulitis, and I can order IV antibiotics or
13 whatever to be delivered, infusion therapy to be done. But
14 then I'd have to also do the other things that they also
15 need to be done, because the patient is not one condition.
16 Typically my Medicare patients had multiple conditions that
17 also needed to be addressed. So I might need other
18 services. And I think part of this model is it's more
19 comprehensive, it's multiple specialty, multiple services
20 to take care of them. So that's a little bit different.

21 It's true that an individual physician for that
22 individual patient could prescribe all of these things, but
23 I think what they're talking about is something that is
24 more integrated and that it's a package deal.

1 MR. MILLER: And I think that this is addressing
2 something that's coming up in a number of different
3 settings, in payment models, is that it depends on the
4 level of home support that the patient has and -- which is
5 not a comorbidity, but it significantly affects the cost
6 and approach to care for patients. And so if this enables
7 some patients who have weaker supports at home to be cared
8 for at home, then the traditional -- we'll have a home
9 health nurse show up, you know, and exactly who is it that
10 they're training to be able to do -- you know, to change
11 the infusion pump?

12 CHAIR BAILET: Thank you.

13 Paul?

14 DR. CASALE: Thanks. Just to add on before I ask
15 my question, I think at least the list I saw of their
16 conditions that they actually [unintelligible] were things
17 like pneumonia, urinary tract infection, COPD (chronic
18 obstructive pulmonary disease), heart failure. And, Bob,
19 not to date you and I, but I don't think anyone's admitted
20 for a DVT anymore. You know, I remember the days when
21 people were admitted for cardiac cath for three days. I
22 mean, I just don't think that really happens. But I think
23 it's more of these more acute infectious illnesses, heart
24 failure, COPD.

1 Anyway, that wasn't my question. My question was
2 just clarifying on the discussion with PRT, so I have a
3 better understanding -- on some of the criteria, like 2, it
4 seems like the list of weaknesses is longer than the list
5 of strengths, and I just want make sure I [unintelligible]
6 but yet it met criteria unanimously. I just want to
7 understand in the discussion -- was the feeling that you
8 recognize all these weaknesses but felt that they were
9 fixable and nothing was sort of a fatal flaw and that's why
10 you ended up where you did? Just to get a sense of the
11 discussion amongst the --

12 MR. MILLER: Well, I'll start, and then I'll let
13 the others comment since it was -- we all voted on that.
14 But, yes, we didn't view -- I guess you would say that one
15 doesn't necessarily weight all the bullets equally. And so
16 we, in fact, felt that it was important for a payment model
17 that seemed to be desirable to try to identify where we
18 thought there were weaknesses so that they could be
19 corrected. But our general conclusion was that all of
20 these things were either correctable or that the
21 significance or severity of it was outweighed by the
22 strengths and positive aspects of the model. That's at
23 least the way I would view it, and I'll let my colleagues
24 say how they felt about it.

1 DR. MEDOWS: I thought that the quality proposal,
2 the metrics that they propose, was a good start. I just
3 simply wanted more, and so you see some of that. But I
4 also think that part of what they proposed here is relevant
5 also to the patient safety one where we, you know, as we
6 agreed that it did not meet, so there was some cross.

7 DR. NICHOLS: I mean, the strengths were
8 stronger. I mean, that's the bottom line. What we liked
9 about the structure of the model outweighs the second-order
10 amendments that we would suggest that you make before you
11 implement --

12 MR. MILLER: And I would just add that was a
13 carefully considered conclusion. We started in several
14 cases with a more negative draft to sort of kick the tires
15 on it and concluded that, in fact, that didn't seem to be
16 the right judgment given the balance of these things.

17 CHAIR BAILET: All right. I thought that was a
18 great clarifying discussion, and I want to remind folks
19 that that's the purpose of this particular part of the
20 proposal review, working with the PRTs. We're not
21 deliberating, and we may have brushed up against the fence
22 line, but the DFO (Designated Federal Officer) didn't speak
23 up, so --

24 We're going to now get to the sweet spot of the

1 presentation, which is having the submitters come forward.
2 We welcome you guys to come up, and rather than have me
3 introduce you, I'd like you guys to introduce yourselves,
4 and just a gentle reminder that it's a 10-minute
5 opportunity for you guys -- for your presentation. So, I'm
6 going to turn it over to the team.

7 * DR. SIU: Thank you. I'm not going to try to
8 address all of the PTAC's questions in 10 minutes, you
9 know, but let me try to hit some high points.

10 First of all, this is not a physician-focused
11 payment model for Mount Sinai. There is a great deal of
12 interest and success in Hospital at Home around this
13 country. At the VA there's seven sites, including one very
14 robust program in Cincinnati. There's been experience at
15 Presbyterian Health Systems in Albuquerque going back
16 several years. You know, Dr. Ferris mentions the program
17 at the Brigham that's been recently started. And, of
18 course, you know, Bruce Leff over here, you know, had
19 tremendous experience with this, you know, at Johns Hopkins
20 a number of years ago.

21 So, Mount Sinai's not alone in its interest in
22 Hospital at Home. Indeed, since submission, we've been
23 asked many times by others whether they ought to submit
24 their own APM proposal for their own Hospital at Home

1 program, to which we've responded, you know, no. You know,
2 we've tried to incorporate the flexibility in our, you
3 know, proposal to accommodate, you know, a number of other
4 programs. We've purposely have -- included flexibility so
5 this can be done in other places other than Manhattan.
6 There's been success doing this in Albuquerque and
7 Cincinnati and in other places.

8 To Dr. Patel's question, you know, this may or
9 may not be the sweet spot for very small practices in very
10 rural communities. But there's a lot of experience around
11 this country in terms of being able to do Hospital at Home.

12 We've tried to accommodate this for organizations
13 that may have slightly different structures -- that may not
14 have a history, as we have, in terms of home-based primary
15 care -- that may not have a home care agency of their own.
16 We do not.

17 We've tried to engage, you know, and construct
18 this in a way that could engage physicians of various
19 different specialties in various different roles, you know,
20 working either part-time or full-time in Hospital at Home.
21 And we've tried, you know, to make use of different
22 available resources. We recognize that different
23 organizations will have -- will come to the table with
24 different resources available to put up a program. So,

1 Mount Sinai's pleased, you know, to put forward this
2 proposal, but this is not a Mount Sinai proposal.

3 Apart from flexibility, we've tried to
4 incorporate a variety of safeguards into this proposal to
5 create what we hope at least, you know, approaches somewhat
6 of a Goldilocks condition almost. We want to target
7 patients who are sick enough to be hospitalized yet not so
8 sick that they would be unsafe to be cared for at home.

9 We've tried to create a framework and incentives
10 for financial accountability, but we also have tried to
11 include quality metrics to make sure, you know, that we
12 don't result in skimping as well as bundling so that we
13 don't have cost shifting.

14 We've tried, you know, to put in safeguards so
15 that we are neither acceding to the transfer of patients
16 that turn out to be more work than somebody anticipated and
17 just transferring them to the hospital, while also not
18 putting up undue barriers to transferring to the hospital -
19 - we call it "escalation" -- when it's clinically indicated
20 and someone has turned -- and the situation has turned bad.

21 So these safeguards are detailed in the various
22 documents, you know, and I'm not going to, you know, go
23 through them, you know, with you. Mr. Miller has done a
24 great job in terms of summarizing our proposal.

1 CHAIR BAILET: Excuse me, Dr. Siu. Just for
2 people on the phone who aren't in the room, if you could
3 just -- I want to make sure that they know who's speaking,
4 so, please, could you introduce yourself?

5 DR. SIU: Sure.

6 CHAIR BAILET: I'm sorry.

7 DR. SIU: I'm Al Siu. I'm an internist
8 geriatrician. I'm the Chair of Geriatrics and Palliative
9 Medicine at Mount Sinai. My colleague on my left.

10 DR. DeCHERRIE: I'm Linda DeCherrie. I'm also a
11 geriatrician, and I'm the clinical director of the program.

12 DR. LEFF: I'm Bruce Leff. I'm a geriatrician
13 and health services researcher at Johns Hopkins.

14 MS. PELIZZARI: I'm Pamela Pelizzari. I'm a
15 health care consultant with Milliman, and we provided
16 actuarial and financial modeling support for this proposal.

17 CHAIR BAILET: Great. Thank you.

18 DR. SIU: Thanks for the reminder.

19 CHAIR BAILET: Please continue.

20 DR. SIU: To Dr. Berenson's point, in terms of
21 why it's taken 20 years, in our experience, Dr. Berenson,
22 Hospital at Home sits in a place where -- which does not
23 exist in our system. This is not hospital, this is not
24 physician services, and this is not home care. So that

1 regulatory agencies and payers don't know how to deal with
2 this, we've -- and this is something, you know, that we
3 have encountered and dealt with over the last three years
4 in trying to find a place, you know, for this program.

5 And to Doctor -- the point has come up, you know,
6 whether five percent is the right discount. I just want to
7 point out a couple of things. We've included a number of
8 things, as Mr. Miller pointed out, you know, within this
9 initial bundle. So it's not just the initial hospital
10 episode, but it's the physician Part B component of the
11 services that would otherwise have been, you know,
12 separately billed that are part of this bundle. So it's
13 not just the five percent discount.

14 We also have included the costs of all of the
15 transition services -- I still call it "transition
16 services" -- that we provide, so that that includes, you
17 know, physician and nursing visits during the 30-day period
18 if indicated. They're not separately billed. We have, you
19 know, sent out community paramedicine partners during that
20 30-day period. We can't bill that.

21 If a patient needs a second Hospital at Home
22 episode during that 30-day period, we just restart a second
23 episode as opposed to readmitting them to the hospital, and
24 that has happened in three percent of cases. So it's not

1 just -- there's a lot of other stuff that goes into the
2 initial payment.

3 Now, the proposal in the related documents really
4 provides a lot of clinical, financial, and programmatic
5 detail, you know, on this proposal. So as a complement,
6 let me close this by telling you about one of our actual
7 patients.

8 So, Stanley is a 96-year-old man with advanced
9 kidney disease but not on dialysis, and he was brought to
10 one of our Mount Sinai doctors with decreased alertness and
11 coughing. And in the office, his exam and X-ray were
12 consistent with a left-lobar pneumonia. He also had a
13 blood pressure of 80/40, a sodium of 154, and a creatinine
14 of 6, all consistent with severe dehydration.

15 His goals of care were not fully specified. The
16 Hospital at Home team actually declined to take him home
17 because of unstable vital signs and high risk of
18 decompensation. But Stanley and his family, you know, they
19 wanted to treat reversible problems, including with IV
20 antibiotics, but they did not want to come into the
21 hospital. His primary care physician did not want to admit
22 him to the hospital. She was concerned about him being at
23 high risk for hospital-acquired complications or delirium,
24 immobility, falls, decubiti, et cetera. And the Hospital

1 at Home team did not want to see him hospitalized.

2 But in our community and in many communities
3 across this country, the hospital was really the only
4 option for somebody with severe pneumonia, with
5 hypotension, and with a narrow margin of safety for
6 hydrating him because of his kidney disease.

7 So what we did actually was we opted to treat him
8 in the observation unit with IV (intravenous) antibiotics
9 and hydration, and saw him the next morning, by which point
10 his blood pressure and his mental status had improved
11 enough that we felt comfortable taking him home, where we
12 provided further IV antibiotics, you know, and IV hydration
13 over the next several days. He got better, and he was
14 discharged from the program.

15 His goals of care were discussed with him and his
16 family, but they were not ready to process this. He was
17 acutely ill. You know, there was too much going on, not
18 all family members were there.

19 So we followed him in the post-acute portion of
20 our program and continued goals-of-care discussions.

21 We were called several days later because he had
22 taken a turn, and when we arrived, he was in respiratory
23 distress, probably re-aspirated.

24 The family considered the various options at that

1 point and decided on hospice, and we followed along with
2 hospice for the next several days.

3 He passed away a few days later in the presence
4 of family.

5 Now, in the final two weeks, Stanley spent 14
6 days at home, zero days in the hospital, zero days in the
7 ICU (intensive care unit), and zero days in post-acute SNF
8 (skilled nursing facility).

9 At home, Stanley passed away in an environment
10 where he and his families and his caregivers were the hosts
11 and not the guests of the care team. They had their goals-
12 of-care discussions at their pace and when they were ready,
13 not on our schedule.

14 Stanley received care that was, you know,
15 concordant with his wishes throughout, and he received zero
16 unwanted interventions.

17 His was actually the case that spurred our
18 development of palliative care at home, and we thank the
19 family for permission to share his story.

20 Before turning it over to the PTAC, I want to
21 thank the PRT for prodding us and really for helping us
22 strengthen our APM. We've been flattered by your
23 engagement, and we actually have been pleased to answer
24 your 159 questions over the course of this summer.

1 [Laughter.]

2 DR. SIU: And my colleagues and I look forward to
3 answering more of your questions.

4 CHAIR BAILET: Thank you very much, Dr. Siu.
5 That was very compelling. And let the record show it was
6 159 questions, not 160, so -

7 MR. MILLER: We did show some restraint.

8 [Laughter.]

9 CHAIR BAILET: So we're going to go ahead and
10 open it up to Committee members, and I see Tim. Go ahead,
11 Tim.

12 DR. FERRIS: Well, I want to add my thanks to the
13 PRT and the Chair's thanks for all the work you put into
14 this proposal.

15 And, as you know, I have the good fortune of
16 supervising a couple programs in this area, and -- but I
17 want to ask a question in the context of the volume-value
18 issue and the -- what the PRT, I think, appropriately
19 highlighted as a significant concern.

20 And the context will be so that we have a
21 program, and we have a program that is not paid for. So we
22 invest in the program in order to stand it up because we
23 believe we get a return on investment because we're an ACO.
24 Right? So we have risk for total cost of care for a

1 population, and we've done the math and have determined
2 that we can avoid a certain percentage of hospitalizations
3 that actually provide better care, as you have so
4 beautifully illustrated with Stanley, a care that's more
5 patient-centered in situations where there is extremely low
6 risk of decompensation and the patient would have been
7 hospitalized in order to receive a service that is normally
8 only delivered or paid for in the hospital.

9 So, in that context, I think there is a
10 legitimate concern that the cost structure in a -- outside
11 of the umbrella of an organization that is concerned about
12 total costs. What is the mitigation strategy? So I guess
13 two questions. What is the mitigation strategy outside of
14 a total cost umbrella, where you really aren't concerned,
15 "We would like to get paid for the infrastructure cost, and
16 we believe if we got paid, we would still -- that would
17 still be a good deal for our ACO? We wouldn't exceed our
18 TME (total medical expense) targets," so it would be a good
19 thing? But why -- I guess the question is, "Why didn't you
20 propose this simply as a payment structure inside of a
21 total population TME approach?"

22 There are numerous examples of opportunities
23 within ACOs to waive the traditional rules and get this
24 kind of infrastructure funding, but your -- and that would

1 have completely mitigated from my perspective -- I'll just
2 put my cards on the table -- the volume over value concern
3 with this proposal. Why -- did you think about proposing
4 it that way under a TME umbrella, and as restricted to
5 being under a TME umbrella, why did you propose it in a
6 traditional fee-for-service setting?

7 DR. SIU: I guess it depends on where you want to
8 end up here. Okay. And where we wanted to end up was a
9 robust program that probably, you know, would serve the
10 needs of multiple payers in our environment and not just,
11 you know, our Medicare ACO, which we have as well, et
12 cetera.

13 My guess is that, you know, to be able to do this
14 robustly, you probably want to be able to have about 200
15 patients, from what I can tell from other programs. And,
16 that the only way that we could see others doing this would
17 be to start with Medicare, but also to engage multiple
18 payers.

19 You know, our issue has been that for every case
20 of Hospital at Home that we admit and take on, we know that
21 we're probably missing three or four, either because it's
22 the wrong time of day -- it's hard for us to take somebody
23 and begin a case at 3:00 a.m., okay -- or because it's the
24 wrong payer.

1 And we have -- you know, not part of this
2 proposal, but as part of our program -- have a number of
3 strategies in place for getting to the issue of multiple
4 payers, and I think we have to get there.

5 CHAIR BAILET: Kavita.

6 DR. PATEL: Just real briefly.

7 Thank you. This was, as Harold mentioned, a very
8 well-written proposal, so everything that kind of
9 corresponded to the criterion was there, and it was
10 evident. And I hear you that it's not a Mount -- I did not
11 read it as a Mount Sinai proposal, just to -- I don't want
12 to speak for anyone else.

13 But I had two questions. One was related to
14 something that was in the transcript of the robust
15 discussion between the PRT and yourselves. Dr. Siu, I
16 think you actually kind of talked at length about kind of
17 how -- or it might have been Dr. Leff, but two strategies
18 to try to mitigate either any sort of selection bias, on
19 one end, kind of cherry-picking or too much and, on the
20 other end, probably, you know, not getting patients in.

21 And you mentioned kind of an independent
22 [unintelligible] you had at Sinai, I believe, and at other
23 institutions kind of auditing and coders internally who
24 offered that kind of independent process. In thinking

1 through a parallel with what would be proposed, would that
2 be kind of the function that CMS would play in terms of an
3 auditing function? And that's just one clarifying
4 question.

5 And then the second question -- or let me just
6 let you do that so I don't confuse things. Sorry. Go
7 ahead.

8 DR. SIU: I think you're referring to the issue
9 of an APM Entity perhaps admitting patients who don't need
10 to be hospitalized --

11 DR. PATEL: Right.

12 DR. SIU: -- to begin with.

13 DR. PATEL: Correct.

14 DR. SIU: You know, Dr. Berenson's DVTs, you
15 know, et cetera.

16 And at least in our case, okay, we have had all
17 of our cases reviewed against, you know, various admission
18 guidelines. We happen to use, you know, MCG (Milliman Care
19 Guidelines), but, I mean, there are a number of other
20 guidelines out there that could be used.

21 I think that that -- this could be a function of
22 the APM Entity or, you know, subcontract it out to somebody
23 else to do it for them.

24 DR. PATEL: Okay. But, again, the responsibility

1 of the entity. That's --

2 DR. SIU: Right.

3 DR. PATEL: I just want to make that clear.

4 Okay.

5 And then the second question is also just a
6 clarifying question about the commercial contracts. You
7 touched on it in responding to Tim, but you mentioned in
8 here -- actually, I think it was someone -- Mr. Gandhi or
9 Dr. Gandhi -- who talked about how there was -- if you
10 thought about it, it was actually much easier, especially
11 in the commercial setting. It was attractive to do
12 prospective bundles.

13 So I just want to kind of take a step back. Is
14 it fair to say that -- and it builds off of Tim's point --
15 that really, ideally, this could be a prospective bundle
16 rather than this retrospective -- I think you refer to it
17 as a true-up, but a retrospective reconciliation. And I
18 just wanted to hear any of your thoughts on that.

19 DR. SIU: I'm going to ask Dr. DeCherrie to jump
20 in because she's been leading the effort on this, but,
21 actually, Linda, take it over.

22 DR. DeCHERRIE: I think things can be done in
23 both ways. I think it would be more challenging to set up
24 the prospective bundles with Medicare to start off with. I

1 think that would take a longer time to get this kind of
2 program started. So, at this point, that's why we proposed
3 the retrospective true-up.

4 DR. PATEL: Just to clarify, it really was about
5 time or at least the feasibility for an agency like
6 Medicare to do it?

7 DR. DeCHERRIE: Correct.

8 DR. PATEL: It's not -- but it does sound like
9 commercial payers potentially thought that that was a much
10 more attractive option?

11 DR. DeCHERRIE: Correct.

12 DR. PATEL: Is that fair?

13 DR. DeCHERRIE: Yes, yes. When in discussions
14 with commercial payers.

15 DR. PATEL: And are you -- and you're doing --
16 are you actually doing a prospective bundle with a
17 commercial payer right now?

18 DR. DeCHERRIE: We are doing a prospective bundle
19 with a commercial payer right now.

20 DR. PATEL: Okay.

21 CHAIR BAILET: Bob?

22 DR. BERENSON: Thanks.

23 First, let me -- since Bruce is right there, let
24 me ask why are we 18 years later, and, you know, in

1 particular, I mean, I get Al's point about falling through
2 the cracks, but I thought CMS was trying to figure out a
3 payment model to support this. Why aren't we there yet?

4 DR. LEFF: Thanks for that question, Bob, and
5 appreciate the opportunity to vent after working on this
6 for 23 years.

7 [Laughter.]

8 DR. LEFF: I think it's a few things. So, first,
9 at a meta scale, I think -- and Al touched on this a bit.
10 You know, Hospital at Home doesn't fit. It is
11 [unintelligible] in the health care culture, it is counter-
12 culture. Right? Hospitals are very good at dealing with
13 things that they are very comfortable with -- facility-
14 based care. They are much less comfortable with things
15 that happen in the community. They're [unintelligible] my
16 view, they're uncomfortable with skilled home health care,
17 but they're really uncomfortable with providing acute
18 hospital care in the home.

19 So, you know, the system is geared towards
20 serving the facility, everything from leadership and the C-
21 suite and all of the management structure -- it all leads
22 back to the facility. So I think that's at a very high
23 level.

24 I think in terms of Hospital at Home and CMS, I

1 think it's just taken time. So we had submitted a proposal
2 under -- what was it -- the Section 646 waiver that came
3 out of the Medicare Modernization Act? Hopkins submitted
4 that proposal. We basically asked for a similar kind of
5 approach here, although we did not have that post-acute
6 component built in quite as robustly. And so that was
7 about 2006, 2007 or so, and at that time, CMS came back to
8 Johns Hopkins and said, "Johns Hopkins, you're good actors.
9 We like this model, but we would like Johns Hopkins to take
10 full risk on a six-month episode of care for total costs,
11 no matter what."

12 And, you know, the conversation was, "Okay. So
13 on day 179, the patient gets hit by a bus crossing Broadway
14 in front of the School of Medicine. We're responsible for
15 that cost?" and CMS said, "Yes, you are responsible for
16 that cost." So that was something of a nonstarter. I
17 think appropriately a nonstarter for Johns Hopkins.

18 So I think -- you know, I think CMS has evolved
19 in their thinking around bundles and risk and risk sharing,
20 and I think in the wake of the Affordable Care Act, I think
21 the whole ecosystem has changed, and health systems have
22 also taken a broader view.

23 So I think a lot of it is culture. I think we're
24 in a much better place now to try things like this, and I

1 would say just based on anecdotal evidence of the number of
2 inbound inquiries that I get, that I know Al gets, and
3 others who do this model, I mean, we've spoken to hundreds
4 of systems and practices and entities. And I think there
5 is some pent-up demand, and I think an appropriate and
6 carefully designed payment will help move that, move that
7 down the field.

8 DR. BERENSON: So my follow-up has to do with the
9 shared risk part of this. I'm not always a big fan of
10 shared risk, myself -- that's not the prevailing view, and
11 I'm just wondering whether this model, a good payment model
12 for Hospital at Home -- I think 95 percent may be a little
13 generous, but without the shared risk part of it would also
14 be attractive.

15 I mean, what I'm observing now is that lots of
16 proposals are coming in because of the MACRA (Medicare
17 Access and CHIP Reauthorization Act of 2015) rule about the
18 five percent bonus you get if you take risk and exemption
19 from MIPS (Merit-Based Incentive Payment System). I can't
20 imagine you wouldn't make the 10 percent bonus with this
21 much [unintelligible]. I assume it has to be a healthier
22 population of people. You would be in Hospital at Home
23 rather than in hospital, and that it would be hard not to
24 make that 10 percent. And it sort of complicates things.

1 So tell me why the shared risk, and it is my
2 presumption that you actually are -- have a very favorable
3 selection here -- is that true?

4 DR. LEFF: Well, let me address the selection
5 risk, and then I will let Al address the payment risk.

6 So the selection risk, it's actually not
7 uncomplicated. One factor that I don't think I've heard
8 discussed today is the notion of the fact that Hospital at
9 Home improves outcomes, and then selection looks -- you
10 know, it looks like it's a -- you are selecting more
11 favorably towards Hospital at Home, but it's actually the
12 effect of Hospital at Home.

13 So if you look at the studies of Hospital at
14 Home, you have reductions in outcomes like incident
15 delirium reductions of 75 percent. Incident delirium
16 increases the length of stay of hospitalizations. It
17 increases the cost. It increases mortality. So at six
18 months later when people look healthier, you might
19 retrospectively look back and say, "Well, they were just
20 healthier to start with," but in fact, it's the effects of
21 the model that enhance the appearance of selection, where
22 it might not have been quite as drastic on the front end.

23 And so remember -- and this goes back to Dr.
24 Patel's question. Dr. Patel, you were asking about

1 compared to what on cost, but also it would be reasonable
2 as compared to what on outcomes? And, you know, the data
3 from the international literature, those were meta-analyses
4 of, you know, depending on the meta, you know, somewhere
5 between 10 and 60 randomized controlled trials, randomized
6 controlled trials comparing hospital care to Hospital at
7 Home care, and noting substantial reductions in mortality
8 at six months. So that's dead or alive at six months.

9 I think most people would choose alive, but it
10 just gets back to the issue of selection.

11 And I'll let Al --

12 DR. SIU: Right.

13 So, Dr. Berenson, in some ways, a prospective
14 model actually would be easier to administer, you know --
15 or the payers that we've talked to, you know, don't want to
16 deal with the true-up and everything else, you know.

17 But the problem, you know, is setting the right
18 number. We don't -- we just don't have the data by which
19 to set the right number, and, indeed, our experience with
20 the payers is that there's a certain back-and-forth and a
21 number being pulled out of the hat saying that we'll
22 revisit this next year. And I'm not sure, you know, that
23 that's so feasible, you know, to do with the Medicare
24 program.

1 Now, having said that, I actually have become
2 somewhat of a fan of bundling this for 30 days -- in that I
3 think that we actually do a lot of good during that 30-day
4 period. First of all, you know, someone is at home, so the
5 discharge day is kind of arbitrary. We don't have to
6 transport the patient home. So the discharge process is
7 actually somewhat more phased. You don't have to go from -
8 - you know, from \$1,000 a day to zero.

9 And the bundle allows us to provide a lot of
10 services in that 30-day period, you know, that there simply
11 is no other way of paying for.

12 DR. BERENSON: Just to clarify, I'm not
13 concerned. I mean, I actually like the bundle concept.
14 It's the shared savings thresholds and the possibility that
15 it's a no-brainer that you guys would just get the 10
16 percent and Medicare would wind up -- I mean, under -- as I
17 understand it, a five percent discount, you have to achieve
18 savings of three percent, and then you can collect, keep up
19 to 10 percent. By my calculation, Medicare loses money
20 because you'll make the 10 percent, unless you get --
21 unless you really know how to do risk adjustment for this
22 population. So why not give you the bundle, give you a
23 payment model, but not necessarily do the share savings and
24 shared risk is what I'm suggesting.

1 DR. NICHOLS: So, Bob, I don't -- we can probably
2 quibble about the math, but it depends upon the relative
3 base of the two payments, right? You're talking about
4 guaranteeing Medicare 8, and we're talking about 10 percent
5 on the second piece. So it really does depend upon the
6 relative base.

7 It's an empirical question.

8 CHAIR BAILET: Thank you.

9 Paul.

10 DR. CASALE: Thank you, and thanks again for your
11 comments.

12 I just had three specific questions. One is to
13 add on -- I just wanted a clarification on Kavita's
14 question around the cherry-picking, and the coders and
15 billers sort of providing oversight. And I guess, you
16 know, I'm thinking -- and, again, as you said, this is a
17 model beyond Mount Sinai, so I'm thinking more globally.
18 And so when I think of the ongoing confusion that continues
19 around observation status versus admission and all the
20 criteria and the RACs (recovery audit contractors) and
21 everything else that's currently in place -- I'm trying to
22 understand, would we expect that, again, there would be
23 sort of a RAC-type entity, the big insurer that people
24 aren't being enrolled in this program inappropriately? I

1 just wondered if you had any thoughts around that oversight
2 piece, as opposed to just the internal control.

3 DR. SIU: Well, my proposal would be, you know,
4 that the APM Entity do this, subject to outside audit if
5 necessary as opposed to having the RAC do every single
6 case.

7 DR. CASALE: Okay. The other question was around
8 -- I know we talked about small practices being involved.
9 Is there anywhere that is currently initiating any of this
10 that is not an integrated system, that's doing hospital at
11 home that's not an integrated delivery system?

12 DR. LEFF: So, the only one I know of is a
13 physician group outside of Boston, which is in
14 collaboration with an entrepreneurial group that is
15 engaging in a Hospital at Home type of approach. They're
16 not a full [unintelligible] they don't own hospitals. They
17 don't own other things. It's just a big physician group.

18 DR. CASALE: Okay. And the last question, and
19 this is sort of specific -- I know the visits can --
20 they're sort of physician/nurse practitioner. Is the
21 initial visit always a physician and then beyond that is it
22 either a physician or NP? I just want to understand the
23 clinical evaluations.

24 DR. DeCHERRIE: In many cases, we use the

1 physician and NP interchangeably. So some days the NP is
2 admitting patients in the emergency room, and the
3 physician's doing the home visits. There's always an
4 attending of record, a physician of record for all the
5 cases, but -- and even sometimes when the NP's doing a
6 visit or the RN's doing a visit, they'll do a video visit
7 back to the physician in the office if they're not the one
8 doing it. But, yes, some days it's the NP as the only
9 provider doing the home visit. But there's team meetings
10 every day about every case.

11 DR. CASALE: Okay. That's great. And, again,
12 just trying to think as this broadens, since nurse
13 practitioner training can vary depending on -- so do you
14 provide additional training specific around the hospital
15 for home for these NPs that are in the program?

16 DR. DeCHERRIE: We did find that for every
17 practitioner there was additional training. There's not
18 much training for physicians or nurse practitioners of how
19 to do home visits in general. Nurse is a little bit more.
20 Many of them have been exposed to home care. But even in
21 those nurses who were exposed to home care, this is a
22 higher level of care that they would have otherwise been
23 maybe uncomfortable with in the home. So, yes, we did do a
24 fair amount of training with all our team members on the

1 program and have, again, that ability of the video visit to
2 communicate at any time.

3 DR. CASALE: So would you recommend that as part
4 of this there be sort of a -- and I'm not picking on NPs,
5 but a lot of them sort of trained in family practice, not
6 necessarily in acute care. They're going into the home,
7 and they're evaluating an acute situation. So would part
8 of this be that additional training should be part of that,
9 or would you leave it up to the entity to decide that?

10 DR. DeCHERRIE: It really depends on the
11 experience of the NP, and I think that just like every
12 institution has a way to determine if that physician is
13 appropriate to be working in that setting, the same thing
14 would be, I think, on the institution for determining if
15 that NP is appropriate for the setting.

16 DR. CASALE: Okay. Thank you.

17 CHAIR BAILET: Harold and then Tim.

18 MR. MILLER: Just two things. One, I would just
19 pick up on Linda's comment. I think having had some
20 experience in setting some things like -- not quite like
21 this, but myself, I think this is one more reason why time
22 will be needed to have anybody who starts these things up.
23 If you've got the perfect home health nurses sitting around
24 ready to go, you're in much better shape than if you have

1 to go and find them. I've been disappointed to see how
2 difficult it is anymore to find the kind of entrepreneurial
3 home health nurses that I think used to more exist in the
4 past. There's more people now who kind of want to go and
5 do the fixed thing rather than being able to walk into a
6 situation. But when you find them, they're wonderful, and
7 they can make a huge impact.

8 I wanted to comment back on the issue that Bob
9 raised, because we did ask the question whether this was
10 the ideal payment model or whether this was the payment
11 model that was sort of structured for practicality. And I
12 think the simple paraphrase was "it's not the ideal model,
13 but it's the model that sort of looks a lot like things
14 that CMS is already doing and, therefore, may have -- may
15 be a faster path to acceptance." And I think that we will
16 -- my personal feeling is that we will see that a lot with
17 applicants coming in, is that we're seeing people proposing
18 things that look like other CMS models, which doesn't mean
19 that the other CMS model was the ideal way to do things,
20 but it's kind of the thing that exists right now.

21 The thing that I did like about how they
22 responded to us was that they were thinking about what a
23 better model might be and would like to transition to that
24 and were viewing this as a transitional step. I think one

1 of the challenges we're seeing around the country is that
2 even those shared savings models they said were supposed to
3 be transitioned to something, nobody's ever said what the
4 hell the transition is to. And so people are sort of still
5 in that model without clearly a sense of where to go.

6 So I think in this particular case, their
7 interest in having some kind of more of a prospective
8 episode payment and seeing the advantages of that is
9 helpful to know that that's where they want to go. But we
10 didn't try to say we don't like your model, we'd like some
11 ideal thing. We said what you've proposed with appropriate
12 modifications seemed to meet the criteria, and that's why
13 we concluded what we concluded.

14 CHAIR BAILET: Tim.

15 DR. FERRIS: Sorry to keep beating on this horse,
16 but as my thinking evolves, to hear the discussion, I
17 wanted to clarify whether or not you think I'm correct in
18 the following assertion: that the proposed approach to the
19 coding issue -- the "retrospective review of
20 appropriateness" is the way I'll characterize it; maybe
21 that's an incorrect way to characterize it, but that's how
22 I understand it -- is really in lieu of the fact that it's
23 not in a total risk population; that, in fact, the whole --
24 if you were in a population risk situation, you wouldn't

1 need to do that step. You wouldn't need to include it
2 because the organization would have every incentive not to
3 overuse, [unintelligible] utilize home hospitalization.
4 And so it's because you're proposing it in a fee-for-
5 service mechanism as the payment, that you are using this
6 mechanism to document the fact that you're not
7 overutilizing to address the volume-value. Right? Is that
8 -- would you agree with that statement?

9 DR. SIU: Yes. Indeed, we actually have taken
10 care of some patients, you know -- Linda, you can tell them
11 about our hospital-adverse experience -- which we did not
12 put into this model because we couldn't figure out a way of
13 doing that.

14 DR. LEFF: I think the only thing I would add is,
15 Tim, I think your premise assumes that at-risk
16 organizations are 100 percent efficient at not admitting --
17 at that exercise, which my clinical experience would
18 suggest is not accurate.

19 DR. FERRIS: So, then since they at least have an
20 aspiration, one would expect that if you were an at-risk
21 organization, you would put in place that model to check
22 yourself potentially. Right? I mean, it's an option. But
23 at the end of the day, if they're overutilizing, they're
24 actually paying for that overutilization.

1 DR. LEFF: Indeed, yes.

2 CHAIR BAILET: Elizabeth.

3 VICE CHAIR MITCHELL: Thank you. I don't
4 actually have a question, but your patient story inspired
5 me to make a statement that is admittedly more personal
6 than professional. But a year ago this weekend, my father
7 passed away in a hospital in intensive care two weeks after
8 being admitted for a very routine procedure, after having
9 suffered multiple unnecessary procedures, complications,
10 and medical errors. So I just wanted to underscore what
11 you said about options not being available, where he could
12 have had an experience like Stanley, and he would have been
13 better off. And I can't even quantify the savings, which
14 are almost irrelevant. But the experience of having that
15 alternative setting I think would have been incredibly
16 important, at least in our situation.

17 CHAIR BAILET: Thank you. So, seeing my
18 colleagues have exhausted themselves relative to questions,
19 I really want to compliment the proposals -- the proposers
20 and the proposal for the discipline and the insights that
21 you have provided here in person and also all the work that
22 was done between the PRT and your group. So, thank you for
23 that.

24 It is now time during this transition, we're

1 going to transition to the public comments part of the
2 discussion, in that we have six, potentially seven -- we
3 have six folks, one here and several on the phone. We're
4 going to go ahead, and you guys are welcome to return to
5 your seats, and we'll go ahead and start the Public Comment
6 section, and that's three minutes for the comments,
7 starting with Patricia Barrett from the National Committee
8 for Quality Assurance. Hi, Patricia. Yep, she's right
9 here.

10 * MS. BARRETT: Good morning. Is this working?
11 Great. Okay. Good morning. My name is Trisha Barrett.
12 I'm the vice president of product design and support at the
13 National Committee for Quality Assurance.

14 Over the past several months, Peggy O'Kane, the
15 president of our organization, and I have been working
16 closely with Dr. Siu and his colleagues to develop auditing
17 protocols and accreditation standards for the Hospital at
18 Home Plus PFPM, and I'm confident that the system we've
19 outlined will help keep patients who stand to benefit from
20 this program safe.

21 The accreditation tool we adapted from our
22 patient-centered practice recognition criteria to align
23 with this care model. We received some great input along
24 the way from the Hospital at Home Plus providers, quality

1 experts at NCQA, and the Preliminary Review Team. The
2 feedback and commentary that you provided and the dialogue
3 that you had with the team really did help to further shape
4 those criteria. Once approved, hopefully, we would be able
5 to move forward pretty quickly to establish final criteria
6 on which we could qualify organizations to be part of the
7 program.

8 We've had a long history in measure development
9 and implementation. We seek to unite diverse stakeholders
10 to create consensus on what is important to measure and to
11 improve. And then we follow that science. We translate
12 the medical evidence into expectations and standards of
13 what good care is. And we look to measure that performance
14 against those expectations and continually evolve any
15 criteria for the program to make sure that it takes into
16 account any new findings.

17 The mechanism for Hospital at Home Plus APM would
18 be no less rigorous and thorough. Based on feedback
19 throughout this proposal process, we've added to our
20 initial mechanisms several features to address specific
21 review team concerns. This included requirements to report
22 all patients who die during a full Hospital at Home Plus
23 episode, except those patients in palliative care;
24 experience a serious fall contributing to an ED (emergency

1 department) visit or hospitalization during the acute
2 period; or experience an escalation that includes any ICU
3 stay; requirements that these cases are reviewed internally
4 by the team as well as by a mutually agreed-upon reviewer
5 by perhaps CMS or other review committee external to the
6 care team, with a final report submitted within 60 days of
7 occurrence of the event, including conclusions,
8 recommendations and actions taken if warranted --
9 essentially an improvement process built in to help reteach
10 everyone participating in the program; requirements that
11 each Hospital at Home Plus entity collect and report
12 compliance with the minimum specified provider visits that
13 are outlined in the model; requirements that the entity
14 explain or act to improve on performance wherever they
15 deviate from expectations; requirements to demonstrate a
16 process for informing patients and caregivers of their
17 rights, the right to report adverse events, and have their
18 concerns addressed in a timely manner. They need to then
19 show that they execute effectively on that process.

20 We believe these additions will make practices
21 more transparent and patient safeguards more robust. In
22 this way, the PTAC process in itself has been a patient
23 safety mechanism. We applaud your commitment to safety and
24 now believe the program is sufficiently protected from

1 risky care delivery. We hope today you will feel assured
2 that the patient protections are sufficient to move forward
3 with this promising care model.

4 Thank you.

5 CHAIR BAILET: Great. Thank you, Patricia.

6 Marc Westle is on the phone. We need to open the
7 phone lines. He's from Mission Health System.

8 DR. WESTLE: Thank you. Can you hear me?

9 CHAIR BAILET: Yes, we can.

10 DR. WESTLE: Thank you. Marc Westle. I'm the
11 senior vice president for innovation at Mission Health in
12 Asheville, North Carolina. I'm an internist and practicing
13 hospitalist.

14 On behalf of Mission Health, I'm pleased to
15 present comments on Hospital at Home Plus Provider-Focused
16 Payment Model, submitted by the Icahn School of Medicine at
17 Mount Sinai.

18 Mission Health is North Carolina's sixth largest
19 health system. We operate six hospitals, numerous
20 outpatient and surgical centers, post-acute care, long-term
21 care, and the region's only dedicated Level 2 trauma
22 center.

23 For five of the past six years, Mission Health
24 has been named one of the nation's top 15 health systems by

1 Truven Health Analytics, and we are the only health system
2 in North Carolina to achieve this recognition.

3 Mission Health serves as the safety net provider
4 for the residents of the 18 western North Carolina
5 counties, a predominantly rural and economically depressed
6 area. Since our inception in 1885, Mission Health has been
7 dedicated to serving western North Carolina by providing
8 high-quality care regardless of a patient's ability to pay.

9 All of our 18 counties are designated as health
10 professional shortage areas, and it's estimated that we
11 have about 140 physician primary care deficit alone. In
12 addition, the region is challenged with high unemployment
13 and poverty; 16 of the 18 counties in western North
14 Carolina are designated as Tier 1 or Tier 2 economically
15 distressed counties as defined by North Carolina's Office
16 of Economic Development. Additionally, Mission's 8,500
17 square mile service area has mountainous terrain with
18 challenging access issues. Travel from the western edge of
19 our service area to the eastern edge is about 175 miles,
20 with an average three-hour travel time.

21 These factors illustrate the need for innovative
22 care delivery models in an area with profound access
23 challenges, and as a rural provider, we are committed to
24 addressing the needs of our community. Mission Health has

1 been actively developing alternative care site designs and
2 prototyping options [unintelligible] for acute-care
3 hospitalizations even though there are limited options for
4 reimbursement. Our initial approach was to stand up a
5 model for at-risk populations because of the clear outcomes
6 and cost benefits. Mission Health is interested in moving
7 forward with Hospital at Home Plus model, as it would aid
8 us in serving the complex health care needs of our
9 vulnerable populations, a population that is older, sicker,
10 and poorer.

11 We have previously submitted statements and
12 comments in support of Hospital at Home Plus. Several
13 trials have shown that this approach improves patient
14 safety, reduces mortality, enhances quality of care, and
15 reduces the cost of providing care for various acute
16 illnesses.

17 We urge PTAC to fully consider and recommend CMS
18 implement Hospital at Home Plus model, which would cut
19 Medicare costs and have a positive impact on the lives of
20 Medicare's most vulnerable beneficiaries.

21 Thanks for the opportunity to provide additional
22 comments on this provider-focused payment model that, if
23 implemented, would greatly benefit Mission Health's patient
24 population among other vulnerable beneficiaries. Thank

1 you.

2 CHAIR BAILET: Thank you, Dr. Westle.

3 Next we have Karrie Decker from the Presbyterian
4 Health Services. She's on the phone as well.

5 MS. DECKER: Good morning. My name is Karrie
6 Decker, and I'm the administrator of home and transition
7 services at Presbyterian Healthcare Services. Thank you
8 for the opportunity to offer my public support of the
9 Hospital at Home Plus APM.

10 Since 2008, we have operated a Hospital at Home
11 program in the greater Albuquerque region, modeled off of
12 the Johns Hopkins program led by Dr. Bruce Leff. Our
13 program is available to our health plan patients who are
14 clinically appropriate for acute in-home care and live
15 within a 25-mile radius of one of our PHS (Presbyterian
16 Healthcare Services) emergency departments. It's
17 approximately 2,000 square miles.

18 Amongst our findings since implementing the
19 program, our patients have had comparable or better
20 clinical outcomes and report higher satisfaction with their
21 care while saving 19 percent over costs for similar
22 inpatient services. In this care model, we advance the
23 triple aim of clinical quality, affordability, and
24 exceptional patient experience. We've had significant

1 savings in the post-acute care arena, too.

2 I wanted to insert a comment here from my normal
3 script in regards to the population being healthier. We
4 have not experienced that this group is the healthier
5 group. In fact, we've experienced that the population we
6 serve has a tendency to be those that are in the last
7 couple years of life, that are struggling with advanced
8 illness, that have experienced a significant number of
9 hospitalizations in the course of their care, and choose
10 vehemently to avoid hospitalizations and to stay at home.
11 And we find this population is also a population that is
12 most commonly admitted when they present, even though a
13 person younger and healthier presenting with the same
14 condition might not be hospitalized, the frail elderly with
15 significant secondary complications are often admitted.

16 The Hospital at Home Plus results are just as
17 promising as the results that we've experienced, and we
18 respectfully disagree with the Physician Review Team's
19 findings related to patient safety. Not only do our
20 outcomes show a decrease in adverse events, such as falls
21 and hospital-acquired infections, we also have found that
22 our patient population maintains a significant amount of
23 independence that is often lost when they are hospitalized.

24 The Hospital at Home Plus has implemented a

1 program that performs similarly well to existing proven
2 practices and speaks not only to the efforts of the entire
3 team but also to the merits of the proposal on which it is
4 built. We further applaud the proposal's efforts to
5 implement safeguards that would be generalized to any
6 participating APM Entity, as well as to elaborate a
7 thoughtful auditing mechanism on par with or exceeding the
8 audit inpatient providers undergo today.

9 We are excited to see the Hospital at Home Plus
10 team advancing a payment model to match this proven
11 clinical model. Gaps in the MS-DRG schedule leave many
12 services critical to delivering safe, high-quality care in
13 home unpaid for. We at Presbyterian are fortunate to work
14 in a capitated model, but Hospital at Home deserves the
15 opportunity to thrive in the multi-payer market. PTAC,
16 Medicare, and HHS have an opportunity to lead this
17 expansion in this consequential APM.

18 We published earlier outcomes from our Hospital
19 at Home program in June 2012. In laying out the results,
20 which replicated the work of previous studies, we noted
21 that, "Despite such evidence, the dissemination of Hospital
22 at Home in the United States has been limited by attitudes,
23 payment, and policy. Additional issues arise from the
24 assumption that hospital care is safer and that providing

1 acute care in the home setting is inherently inferior.
2 Traditional payment models create barriers to new care
3 delivery methods because of standard and sometimes
4 restricted coverage policies. Fee-for-service Medicare
5 Part A and B have no payment mechanisms for a Hospital at
6 Home admission."

7 Five years later, it is time to close the gap
8 between proven care models and lacking payment models. The
9 Hospital at Home Plus proposal is just such a framework to
10 begin this task.

11 Thank you.

12 CHAIR BAILET: Thank you, Karrie.

13 The next speaker is also on the phone, Andrew
14 Molosky from UnityPoint at Home.

15 MR. MOLOSKY: Good morning. I want to thank
16 everybody for the opportunity to address you this morning.
17 As indicated, my name is Andrew Molosky. I'm the president
18 and chief operations officer of UnityPoint at Home.

19 And I want to take a moment to express my support
20 for the Hospital at Home physician-focused payment model.
21 I believe it offers an immense opportunity for providing
22 high-quality patient-centered care in the home setting.

23 UnityPoint at Home conducts roughly 600,000 home
24 visits on an annual basis treating nearly 70,000 unique

1 patients in their homes across Iowa, Illinois, and
2 Wisconsin. In-home treatments range from acute to subacute
3 to chronic conditions, including but not limited to the
4 following services. We have about 3,000 home care patients
5 average daily census in the moment, roughly 13,000 prior
6 care visits, nearly 300,000 hours of pediatric home care we
7 delivered, 15,000 patients being monitored virtually for
8 WOCN (Wound, Ostomy, and Continence Nurses) services, et
9 cetera, and a large, robust specialty pharmacy.

10 Many of these services could be adapted to
11 deliver acute care, should physician-focused payment model
12 of Hospital at Home be recommended for approval by the
13 PTAC. We're very encouraged by the positive outcomes that
14 Hospital at Home Plus pilot has demonstrated and are
15 enthusiastic about their, you know, palliative care and
16 observation home programs as well.

17 We've actually piloted our own Hospital at Home
18 program in the Des Moines metro area, which to give you a
19 perspective, it's geographically very distinct from the
20 Mount Sinai experience. The Des Moines population over in
21 the metro region is around 600,000 people, and in
22 respective footprints, it makes for population densities of
23 about 211 and 2,911 people per square mile, respectively.
24 So, despite being roughly one-tenth the density of a New

1 York City environment, our pilot program was still very
2 viable to serve our patients effectively in their home.

3 That said, the current fee-for-service schedule
4 is really insufficient to promote the broad adoption of a
5 Hospital at Home for suburban and rural geographies. You
6 know, the Physician Review Team report is correct in noting
7 that this particular PFPM covered services that are not
8 currently by Medicare or other APMs; however, it's our
9 experience as well as those of other successful pilots in
10 geographically diverse areas, you know, as a counterpoint
11 to the PRT's suggestion, that this payment model would
12 likely be limited to urban areas.

13 UnityPoint Health's motto is, "Best outcome for
14 every patient every time," and often the best outcomes
15 result from in-home care, rather than in hospitals where
16 patients are more likely to experience delirium, all
17 [unintelligible] infections, et cetera. You know, this is
18 especially true for the Medicare population and for the
19 patients we care for at UnityPoint at Home. You know,
20 really, ultimately, we offer our support because we think
21 this model holds significant promise for patient care and
22 really, you know, adheres to and delivered on the triple
23 aim.

24 So, again, many thanks for your time and

1 consideration this morning.

2 CHAIR BAILET: Great. Thank you, Andrew.

3 Stephanie Glover from the National Partnership
4 for Women and Families. She's also on the phone.

5 MS. GLOVER: Thank you. Good morning.

6 Good morning. My name is Stephanie Glover, and
7 I'm commenting on behalf of Debra Ness, the president of
8 the National Partnership for Women and Families.

9 The National Partnership represents women across
10 the country who are the health care decision-makers for
11 themselves and their families and who want to ensure that
12 health care services are both affordable and of the highest
13 quality.

14 We're deeply invested in improving the quality
15 and value of health care and committed to ensuring that all
16 models of care delivery and payment provide women and
17 families with access to comprehensive, high-quality, well-
18 coordinated care.

19 We believe that the Hospital at Home Plus APM is
20 an innovative approach to improve health outcomes and
21 experience of care, as well as lower cost, and hope that
22 the PTAC will recommend this proposal to Secretary Price.

23 The National Partnership strongly supports
24 innovative models that endeavor to meet the needs of the

1 patients they serve and to improve how care is delivered.
2 We believe this model is consistent with those goals and
3 values.

4 For example, the inclusion of transition services
5 in the model also encourages interdisciplinary teams of
6 physicians, nurses, and social workers to link patients to
7 community-based partners, to provide services, and address
8 ongoing needs.

9 We are also encouraged by the potential
10 integration of palliative care services into this model.
11 Palliative care is a valuable addition to any acute medical
12 event, especially for Medicare -- for the Medicare
13 population, who often have contraindications for entering a
14 hospital. The patient should not have to choose between
15 avoiding complications from a hospital stay and receiving
16 palliative care. This will not only merely allow but
17 rather embraces the role that palliative care can play in
18 the home setting.

19 Moreover, consistent with the over 90 percent of
20 older Americans who want to be able to age at home and in
21 their communities as long as possible, this model provides
22 the kind of care we know patients want and need; that is,
23 whole person care in the setting of their choice.

24 Ultimately, the success of any model rests on its

1 ability to meet the needs of patients through sustained
2 implementation of patient and family-centered care. The
3 Hospital at Home Plus APM has demonstrated that it is,
4 indeed, an innovative model to approach -- an innovative
5 model approach to try to achieve this goal.

6 Thank you.

7 CHAIR BAILET: Thank you, Stephanie.

8 Dr. Arnold Milstein, the Clinical Excellence
9 Research Center at Stanford University, is also on the
10 phone.

11 DR. MILSTEIN: Good morning. Thank you for the
12 opportunity to comment on the Hospital at Home Plus
13 Physician-Focused Payment Model proposal and PRT
14 recommendations.

15 I am a previous MedPAC commissioner, currently
16 medical director of the Pacific Business Group on Health,
17 professor of medicine, and the director of Clinical
18 Excellence Research Center at Stanford University.

19 The research center I run is specifically focused
20 on designing and demonstrating scalable care delivery
21 innovations in diverse regions of the U.S. that provide
22 more with less.

23 The Hospital at Home Plus model exemplifies such
24 a value innovation. Its development, refinement, and

1 multiple proofs of beneficiary benefit has been physician-
2 led from its inception.

3 I have previously served on the National Advisory
4 Board as an unpaid member for the Mobile Acute Care Team,
5 the pilot on which this proposal is based, and have seen it
6 be refined and evolve over years into the robust program,
7 ready for scaling, that is before the Committee today.

8 Drs. Siu, Leff, and DeCherrie have provided
9 strong evidence of the success of the care model in
10 improving the clinical, as well as cost-of-care outcomes
11 and beneficiary experience of care in diverse U.S.
12 locations over the past 20 years.

13 I had a chance to review the very well-done PRT
14 preliminary report. I would like to briefly address why I
15 believe the proposed payment model, in combination with
16 annual accreditation by NCQA (National Committee for
17 Quality Assurance) and other forces, is likely to assure
18 that Hospital at Home scales safely as a physician-focused
19 payment model.

20 First, this program's 20-year history of
21 meticulously measured proofs of success and the use of this
22 history to set clinical cut points for quality adjustment
23 of the proposed payment formula, I believe, constitutes a -
24 - in and of itself a robust approach to quality protection.

1 Secondly, continuous tracking of early trends of
2 these measures, both by the clinicians leading these
3 innovations and claims-based signals, such as unplanned
4 hospital admissions by CMS, will enable -- will enable and
5 support clinical process improvement as well as signal
6 unsuccessful improvement effort.

7 Third, an APM stands to lose substantial funding
8 if they apply this care innovation to inappropriate
9 patients with a high risk for escalation to require
10 hospital admission. This will mitigate the risk of unsafe
11 admissions to a Hospital at Home program. Other adverse
12 events will also lead to higher costs.

13 Fourth, all adverse events expose the APM Entity
14 to the risk of an audit, quality sanctions, loss of NCQA
15 program accreditation, and reputational risk. I believe
16 that these four attributes comprise a strong set of forces
17 that will focus APM Entities on the important job of
18 protecting quality of beneficiary care.

19 The PRT has suggested a supplementary quality
20 adjustment of each individual DRG-like payment beyond the
21 proposed application of quality adjustment to the proposed
22 provider repayments to CMS and shared savings payments as
23 well as annual NCQA program accreditation.

24 I would encourage reconsideration of the

1 supplemental quality protection recommendation, since a
2 single adverse outcome does not reliably signal whether the
3 program is underperforming, what would have occurred if a
4 patient had been hospitalized instead of cared for in their
5 home.

6 For Hospital at Home Plus, evidence of
7 unsatisfactory performance on quality and safety is best
8 determined by assessing the frequency of adverse events
9 relative to proposed benchmarks. Using a statistically
10 significant unfavorable frequency over a prior period, be
11 it annually or semiannually, or relative to the proposed
12 quality adjustment payment thresholds, which are grounded
13 in results from prior successful Hospital at Home clinical
14 trials, would be a better approach to assuring quality risk
15 -- for managing quality risk from uptake more broadly of
16 this very successful care innovation.

17 I strongly agree with all other PRT findings and
18 encourage you to move forward with a care innovation
19 carrying, I believe, uniquely strong proof, that in diverse
20 U.S. locations, substantial improvement will occur in
21 patient-centeredness and all other domains of quality and
22 value.

23 Thank you for the opportunity to share my
24 comments.

1 CHAIR BAILET: Thank you, Dr. Milstein.

2 I have one other person that's registered.
3 They're in the room, and I'm not sure that this is the
4 proposal they want to speak to. So I'm just going to
5 mention the name: Allison Brennan. If this is not the
6 proposal, we can -- we'll just keep your name, and
7 hopefully, you can clarify at the break which proposal you
8 want to comment on.

9 MS. BRENNAN: I'm good.

10 CHAIR BAILET: You're good? Okay, very good.
11 Awesome.

12 So in the interest of my colleagues, what I'd
13 like to do is take a 10-minute break before we start
14 deliberations. So we're going to reconvene at a quarter
15 to, so thank you. Appreciate it.

16 [Recess.]

17 CHAIR BAILET: All righty. So we're now going to
18 move -- I guess I would ask Committee members if there are
19 any other additional comments that people want to make on
20 the proposal. If not, I'm asking the Committee, are we
21 ready to start deliberating and voting at this point in
22 time?

23 DR. MEDOWS: I have one comment, Mr. Chairman.

24 CHAIR BAILET: Absolutely.

1 DR. MEDOWS: One comment. I just want to share
2 that I see this proposal as part of the evolution of
3 medicine. I believe this is part of our work to actually
4 transition from hospital settings. We already did some of
5 this work when we did elective surgeries in ASCs
6 (ambulatory surgery centers), when we actually moved
7 chronic care to home care and community-based care. Now
8 we're talking about a lower acuity acute care that can be
9 done at the home.

10 I think that some of the comments we've heard
11 from the public and from the submitter about the
12 possibilities of strengthening the patient safety aspect to
13 formalize training, accreditation, et cetera, is helpful
14 and will only make the proposal stronger.

15 I also appreciate the comments and the
16 recommendations from some of the folks on the phone also
17 about not only doing the internal work of ensuring that the
18 appropriate patient is a candidate for the in-home care,
19 but also the possibility of a CMS external audit to be
20 determined.

21 End of comments.

22 CHAIR BAILET: Thank you, Dr. Medows.

23 I guess I'm going to take the liberty to make an
24 additional comment. As I think about the Secretary's

1 criteria and the backbone of why we're here today, the
2 guiding principles were these proposals need to enhance
3 quality and also, if possible, when possible, lower cost;
4 and there are clearly connections here. But I want to make
5 a comment relative to quality. You know, there are quality
6 metrics we track and monitor, but there's also some quality
7 metrics relative to compassion and allowing people who
8 otherwise would be in hospital settings to have the
9 opportunity to be at home with their families. And I think
10 that's very important. I see that as, as important
11 relative to a quality metric, if you will, than some of the
12 other clinical quality metrics that we all track and
13 monitor.

14 So, I just want to personally call out the fact
15 that when I look at the backbone of why we're here today,
16 that this covers a lot of the waterfront relative to
17 quality, and, again, this model isn't for all patients.
18 It's for a select number of patients who can tolerate and
19 have the systems and processes to support them at home.

20 * So we're going to go ahead and start to
21 deliberate and vote, and let me walk people through the
22 process. First, I need the Committee to acknowledge that
23 we are ready to move forward to actually start voting.

24 MR. MILLER: Ready.

1 MR. STEINWALD: So moved.

2 CHAIR BAILET: Okay. Second. All in favor?

3 [A chorus of ayes.]

4 So we're going to go ahead. It is a simple
5 majority of those present for the motions to carry. So we
6 have 10 people here today that will be voting, and as I
7 understand it, there'll be -- is there one extra for -- or
8 has that been --

9 MS. PAGE: That will show on the slide. This
10 slide that everyone will see will show 11 members. That's
11 just the person recording the vote. So we have 10 members
12 voting, and six members is the majority.

13 CHAIR BAILET: Right. So Ann, as our DFO, will
14 be going back and forth to confirm the numbers of votes,
15 and then we will move through the 10 criteria. We're
16 voting using an electronic tool. The graphs and tracking
17 of this will be displayed on the screen behind me, but also
18 Ann will call out the vote for folks who are participating
19 via teleconference.

20 So we're going to go ahead and start with the
21 first --

22 MS. STAHLMAN: Just a moment, please.

23 [Pause.]

24 CHAIR BAILET: I think we're ready to go, so

1 we're going to continue to move forward, and we're going to
2 go ahead and start with the first criteria, and this is
3 scope of the proposed PFPM. It's a high-priority item by
4 the Committee's perspective. The proposal aims to broaden
5 or expand CMS' alternative payment model portfolio by
6 either, one, addressing an issue in payment policy in a new
7 way or, two, including alternative payment model entities
8 whose opportunities to participate in alternative payment
9 models had been limited.

10 So the numbers here are numbers 1 and 2, do not
11 meet; 3 and 4, meet; and 5 and 6, meets and deserves
12 priority consideration.

13 MS. STAHLMAN: You can go ahead and open the
14 vote.

15 CHAIR BAILET: So we're going to go ahead and
16 open the vote, and everybody please vote.

17 [Vote in process.]

18 CHAIR BAILET: So, are these working?

19 MS. STAHLMAN: Yep. They should be working just
20 fine. We've tested them, so go ahead and press it again.
21 Okay. So it's okay to press it a second time. You'll just
22 override your first vote.

23 CHAIR BAILET: When it registers, it's supposed
24 to turn -- I got it. Okay.

1 MR. MILLER: It's sunspots today. There are
2 sunspots.

3 CHAIR BAILET: So, one more time with feeling.
4 All right?

5 MS. STAHLMAN: If we wait just one moment, I
6 think we're going to swap your voter.

7 CHAIR BAILET: Mine is -- mine might be -- mine
8 might have the Harold affliction. I don't know. I'm
9 getting a big goose egg here on mine. Take a peek at it.

10 MS. STAHLMAN: It's not open right now, so you
11 will get a big goose egg. We have to wait until it comes
12 back up.

13 CHAIR BAILET: All right. I think we're going to
14 -- I think we're done, right? Are we good? We have the
15 man behind the curtain. Stay with me. Stay with the
16 doctor.

17 Harold? So we're going to vote -- are we going
18 to need to vote again?

19 MS. STAHLMAN: Just a moment. Hold on.

20 [Pause.]

21 MS. STAHLMAN: Voting is open.

22 CHAIR BAILET: Now we're good.

23 MS. STAHLMAN: So look at your clicker while you
24 press to make sure your vote is registered.

1 CHAIR BAILET: Come on.

2 MS. PAGE: And you can vote multiple times. It
3 will only record your most recent vote. So, if you're not
4 sure, enter it again.

5 CHAIR BAILET: Mine worked.

6 DR. NICHOLS: [off microphone].

7 CHAIR BAILET: When it works, Len, it will record
8 your number on that screen. So, if you're not getting the
9 recording, it's not working. So, it looks like we have
10 everybody's vote.

11 MS. PAGE: Nope, we don't. That's only eight.

12 CHAIR BAILET: Eight?

13 MS. PAGE: We need 10.

14 MS. STAHLMAN: Matt, there's an error message.
15 Is anybody else getting an error message on their keypad?

16 MS. PAGE: We're down two. We're not tracking
17 two votes.

18 MS. STAHLMAN: And, Matt, can you tell who the
19 two are that are not --

20 MR. MILLER: And who in this room has not had
21 technology challenges at a meeting that you've run, hmm?

22 [Pause.]

23 CHAIR BAILET: We will motor forward here in just
24 a minute, once we get this resolved. One at a time. So,

1 what we're going to do is he's going to clear it, and then
2 we're going to start with Rhonda, one at a time, and as you
3 push it, we can watch it record to find the ones that
4 aren't responding. So, I will -- he's going to give us the
5 gun here.

6 MS. STAHLMAN: Only Matt will be able to see it.

7 CHAIR BAILET: Like I said, only Matt will be
8 able to see it. So, let us know, Matt, when we should
9 start. We'll start with Rhonda. Go ahead. All right. Go
10 ahead, Rhonda.

11 MS. STAHLMAN: Rhonda's good.

12 CHAIR BAILET: Kavita?

13 MS. STAHLMAN: Bob's is good. Press it again.

14 CHAIR BAILET: I think we're good. Yeah, we

15 SPEAKER UNKNOWN: [unintelligible]

16 MS. STAHLMAN: Let's see who else. We might need
17 to swap yours out, Kavita.

18 CHAIR BAILET: Yea. Hold on. Hold on. Len? Yep.

19 MS. STAHLMAN: Kavita's finally went.

20 CHAIR BAILET: Okay. Len? Did you vote,
21 Elizabeth? Go ahead. Yep, okay.

22 MS. STAHLMAN: Elizabeth, did you get it? Did you
23 record it?

24 MR. ELLENBURG: Yes, I did.

1 MS. STAHLMAN: Is Len's still good? 1, 2, 3, 4 --

2 CHAIR BAILET: Okay, well, here we go.

3 MS. STAHLMAN: [unintelligible, Jeff?]

4 CHAIR BAILET: Yes.

5 MS. STAHLMAN: Yours is good? Yep. Paul? Paul's
6 good? Paul's bad.

7 CHAIR BAILET: Harold? Firm, but gentle, Harold.

8 [Laughter.]

9 That's funny. Yeah, we may have to come up with
10 plan B here.

11 MS. STAHLMAN: Well, we have a plan B here but
12 it's not as fast and efficient.

13 UNKNOWN SPEAKER: Hold them up.

14 CHAIR BAILET: Yep. Okay. All right. Maybe that's
15 the problem. Tim, try it. So, did you get 11?

16 CHAIR BAILET: Okay. Awesome. Yeah, well hold it
17 up. Maybe hold it up a little higher, you know. But yours
18 did go through. You never got the right message? But he
19 recorded yours.

20 He did say it worked at one point. We'll try it
21 again. So we have the number here, Matt? All right. So
22 let's go ahead. Let's go ahead and share the results,
23 please.

24 So, Matt, let us know when we can go ahead, and

1 we'll just revote on this one last time. We can't until --
2 we've got to wait 'til -- there we go. It's coming up.
3 Hang on. Hang on. Hang on.

4 All right. We can go ahead and vote.

5 [Vote in process.]

6 CHAIR BAILET: Yep. All right. It worked.

7 Great. Poetry. Ann?

8 * MS. PAGE: Okay. So, we have one member voting
9 6, meets and deserves priority consideration; seven members
10 voting 5, meets and deserves priority consideration; two
11 members voting 4 meets; and zero members voting 3, 2, or 1.
12 So the majority of the Committee has voted that this
13 proposal meets and deserves priority consideration for
14 Criterion 1.

15 CHAIR BAILET: Thank you, Ann.

16 Let's go on to Criterion 2, please, which is the
17 quality and cost. The proposal's anticipated to, one,
18 improve health care quality at no additional cost; two,
19 maintain health care quality while decreasing cost; or,
20 three, both improve health care quality and decrease cost.
21 This also is a high-priority item. We're waiting for the
22 circle here, and now we can go ahead and vote, please.

23 [Vote in process.]

24 * MS. PAGE: Zero Committee members have voted 6,

1 meets and deserves priority consideration; four Committee
2 members have voted 5, meets and deserves priority
3 consideration; four Committee members voted 4, meets; two
4 Committee members voted 3, meets; and zero Committee
5 members voted 2 and zero Committee members voted 1. So,
6 the proposal is found to meet this Criterion Number 2 on
7 quality and cost.

8 CHAIR BAILET: Thank you, Ann.

9 Let's go with Criterion 3, please. Payment
10 methodology, so pay the alternative payment model entity
11 with a payment methodology designed to achieve the goals of
12 the PFPM criteria, addresses in detail through this
13 methodology how Medicare and other payers, if applicable,
14 pay alternative payment model entities, how the payment
15 methodology differs from the current payment methodologies,
16 and why the PFPM cannot be tested under current payment
17 methodologies. This is a high-priority item. Go ahead and
18 vote, please.

19 [Vote in process.]

20 CHAIR BAILET: All right. Ann?

21 * MS. PAGE: One Committee member voted 6, meets
22 and deserves priority consideration; one Committee member
23 voted 5, meets and deserves priority consideration; four
24 members voted 4, meets; three members voted 3, meets; and

1 one member voted 2, does not meet; and zero members voted
2 1, does not meet. The majority has found that the proposal
3 meets this payment criterion.

4 CHAIR BAILET: Thank you, Ann.

5 Let's go with Criterion 4, please, value over
6 volume. The proposal is anticipated to provide incentives
7 to practitioners to deliver high-quality health care. Wait
8 for it. All right. Go ahead and vote, please.

9 [Vote in process.]

10 CHAIR BAILET: Ann.

11 * MS. PAGE: Zero Committee members voted 6, meets
12 and deserves priority consideration; one member voted 5,
13 meets and deserves priority consideration; eight members
14 voted 4, meets; one member voted 3, meets; and zero members
15 voted 1 or 2, does not meet. The majority have found that
16 the Committee -- that this proposal meets Criterion 4.

17 CHAIR BAILET: Thank you.

18 Criterion 5, please, flexibility. Provide the
19 flexibility needed for practitioners to deliver high-
20 quality health care. Go ahead and vote, please.

21 [Vote in process.]

22 CHAIR BAILET: Ann.

23 * MS. PAGE: Zero Committee members voted 6, meets
24 and deserves priority consideration; five members voted 5,

1 meets and deserves priority consideration; three members
2 voted 4, meets; two members voted 3, meets; and zero
3 members voted 1 or 2. The majority has found that this
4 proposal meets the criterion.

5 CHAIR BAILET: Criterion 6, ability to be
6 evaluated, have evaluable goals for quality of care, cost,
7 and other goals of the PFPM. Go ahead and vote. One more
8 time Bob.

9 [Vote in process.]

10 MS. STAHLMAN: There you go.

11 * MS. PAGE: Zero Committee members voted 5 or 6,
12 meets and deserves priority consideration; seven members
13 voted 4, meets; three members voted 3, meets; and zero
14 members voted 2 or 1, does not meet. The majority finds
15 that this proposal meets Criterion 6, ability to be
16 evaluated.

17 CHAIR BAILET: Thank you, Ann.

18 Criterion 7, integration and care coordination.
19 Encourage greater integration and care coordination among
20 practitioners and across settings with multiple
21 practitioners or settings -- where multiple practitioners
22 or settings are relevant to delivering care to the
23 population treated under the PFPM. Wait. Vote.

24 [Vote in process.]

1 * MS. PAGE: One Committee member voted 6, meets
2 and deserves priority consideration; five members voted 5,
3 meets and deserves priority consideration; three members
4 voted 4, meets; one member voted 3, meets; and zero members
5 voted 1 or 2, does not meet. The majority has found that
6 this proposal meets and deserves priority consideration
7 under Criterion 7.

8 CHAIR BAILET: Thank you, Ann.

9 Criterion 8, patient choice. Encourage greater
10 attention to the health of the population served while also
11 supporting the unique needs and preferences of individual
12 patients. Go ahead and vote, please.

13 [Vote in process.]

14 * MS. PAGE: Two Committee members have voted 6,
15 meets and deserves priority consideration; seven members
16 voted 5, meets and deserves priority consideration; and one
17 Committee member voted 4, meets; zero Committee members
18 voted 3 or 2 or 1. So, the majority finds that this
19 proposal meets and deserves priority consideration under
20 Criterion 8.

21 CHAIR BAILET: Thank you, Ann.

22 Criterion 9, patient safety. How well does the
23 proposal aim to maintain or improve standards of patient
24 safety? Please vote.

1 [Vote in process.]

2 * CHAIR BAILET: We are hung up on one. There we
3 go.

4 MS. PAGE: Zero Committee members voted 5 or 6,
5 meets and deserves priority consideration; two Committee
6 members voted 4, meets; eight Committee members voted 3,
7 meets; and zero Committee members voted 1 or 2, does not
8 meet. The majority finds that this proposal meets
9 Criterion 9 on patient safety.

10 CHAIR BAILET: Thank you, Ann.

11 And the last criterion, number 10, health
12 information technology. Encourage use of health
13 information technology to inform care. Please vote.

14 [Vote in process.]

15 * MS. PAGE: Zero Committee members voted 5 or 6,
16 meets and deserves priority consideration; four Committee
17 members voted 4, meets; six Committee members voted 3,
18 meets; and zero Committee members voted 1 or 2, does not
19 meet. The majority of Committee members find that this
20 meets Criterion 10 for health information technology.

21 CHAIR BAILET: Thank you, Ann.

22 So, now is the moment when we have the
23 opportunity to ask additional clarifying questions that we
24 may have thought about before we are actually going to

1 vote, and this is a vote that we do individually. We're
2 going to go around the room relative to the recommendation,
3 the overall recommendation of the model to the Secretary.

4 And we have, Ann --

5 MS. PAGE: I'll just give a recap.

6 CHAIR BAILET: A recap. Please, go ahead.

7 MS. PAGE: So, of the 10 criterion -- criteria,
8 the Committee found that on 7 of those criteria, the
9 proposal met the criterion. On 3 of the 10 criteria, the
10 Committee decided that it met and deserved priority
11 consideration, and those criterion were on integration and
12 care coordination, patient choice, and the scope of the
13 proposed model.

14 CHAIR BAILET: Thank you, Ann.

15 So, we are now going to actually vote on the
16 recommendation to the Secretary, and there are several
17 options. I'm going to read them.

18 First, is do not recommend the proposed proposal
19 payment model to the Secretary.

20 We have three options under recommend the
21 proposal to the Secretary. One is limited-scale testing of
22 the proposal. Second is implementation of the proposal
23 payment model, or three, implementation of the proposed
24 payment model as a high priority.

1 So, we're going to --

2 UNKNOWN SPEAKER: [unintelligible]

3 CHAIR BAILET: Okay, so we're going to vote
4 electronically first and then individually publicly, one at
5 a time. So the first is -- would be a vote. One -- like I
6 said, one is do not recommend. Two is recommend for
7 limited-scale testing. Three is recommend for
8 implementation, and four is recommend for implementation as
9 a high priority.

10 So, can we go ahead and vote? Yep. So, go ahead
11 and vote, please.

12 [Vote in process.]

13 CHAIR BAILET: Ann?

14 * MS. PAGE: Six Committee members have voted that
15 the -- to recommend the proposed payment model to the
16 Secretary for implementation as a high priority. Four
17 Committee members voted to recommend the proposed payment
18 model to the Secretary for implementation. The majority
19 finds that this -- to recommend the proposed model to the
20 Secretary for implementation as a high priority.

21 CHAIR BAILET: Thank you, Ann.

22 So, Rhonda, you're on the end. So I'm going to
23 start with you.

24 DR. MEDOWS: [Shows placard.]

1 CHAIR BAILET: Oh, so we have our placards.

2 MS. PAGE: Okay. And if you can say it verbally
3 so it will be captured in the transcript.

4 DR. MEDOWS: Number 3, recommend proposed payment
5 model to the Secretary for implementation.

6 MS. STAHLMAN: You don't have to hold them up if
7 you don't want to. It was our backup in case something
8 happened with the technology. We are prepared.

9 CHAIR BAILET: I would like to get a shot of
10 Rhonda holding up her placard. Thank you.

11 [Laughter.]

12 CHAIR BAILET: Very good.

13 Bob?

14 DR. BERENSON: So I recommended 3. After 20
15 years, it's time we found out whether this thing works or
16 not, and the logic of it is pretty, pretty strong. I
17 thought the PRT did a very good job of identifying
18 concerns, and I was with Paul, as you had a lot more
19 weaknesses than you had strengths in a couple of those
20 areas, so why did you come out positive?

21 I now understand why they came out positive, but
22 I don't think the payment model is a lay-up by any means.
23 And what we didn't really discuss in much detail at all --
24 and I raised it -- was whether the shared savings model

1 around total cost of care really is what we should be
2 rewarding or is it performance on quality metrics that we
3 have some concerns about, which could even include metrics
4 around appropriateness.

5 So I would -- I think this has to go forward. It
6 needs to be tested, but I do think the Secretary should use
7 some discretion and try to get the payment model right, in
8 fact, maybe even try a couple of different versions of the
9 payment model to see what works best.

10 CHAIR BAILET: So, Bob, I'm just wondering in the
11 interest of expediency -- and, Rhonda, we may have to go
12 back to you. If there are -- as you provide your insights,
13 if you have a specific comment that you want to make sure
14 is in the record, I want to make sure you weave that into
15 your discussion, to your points, as we go around, just for
16 efficiency.

17 So I don't know, Rhonda, if you had anything
18 specific you wanted on the record.

19 DR. MEDOWS: The two things that I mentioned
20 previously was the -- make sure that we have a formalized
21 process included in the proposal, the plan to go forward.
22 That includes how to do the internal assessment as well as
23 a plan to have CMS do, as appropriate, external audit.

24 CHAIR BAILET: Okay.

1 DR. MEDOWS: The second piece was the part about
2 formalizing the training and having the accompanying
3 certification program for patient safety.

4 CHAIR BAILET: Great. Thank you.
5 Bob?

6 DR. BERENSON: I pretty much --

7 CHAIR BAILET: Okay.

8 DR. BERENSON: Assuming that a lot of the good
9 bullet points can be captured -- they're all -- they're on
10 paper -- I just added the one, which is the concern about
11 shared -- the shared savings model --

12 CHAIR BAILET: Savings, yes.

13 DR. BERENSON: -- and whether that's appropriate.
14 So I would just endorse a number of those bullets in the
15 category 2, which was how it could go wrong and would want
16 to work through that.

17 I agree -- it's doable, but I think it will take
18 some work.

19 CHAIR BAILET: Yes. Thank you.

20 Kavita?

21 DR. PATEL: I voted number 3, to recommend this
22 to the Secretary for implementation, and the only
23 [unintelligible] I think it's a -- it's a very important
24 model. I think, like Bob said, it's 20 years in the

1 making.

2 The only comments for the record would be, one,
3 to really just be clarifying about how appropriate this
4 could be, given the infrastructure and the time it takes to
5 set this up, kind of the appropriateness for kind of
6 smaller settings or -- I'll just say this, organizations
7 with limited capital reserves.

8 And then the second would be some mechanism that
9 is not solely the responsibility of the APM Entity for what
10 I'll call safeguards.

11 CHAIR BAILET: Dr. Nichols?

12 DR. NICHOLS: So, I gave it a 4 because I liked
13 it a lot. I think it's extremely important for our nation
14 to move this model forward and in Bob's lifetime. That'd
15 be good.

16 [Laughter.]

17 DR. NICHOLS: But I did have concerns, which
18 Harold expressed quite well, about I don't think the
19 parameters, as specified, should be what you go to on day
20 one. And I would say working in either a range of models
21 or a pathway to bearing more risk over time and/or ending
22 up in a full bundle as [unintelligible] give a
23 practitioner, an applicant a chance to get to a full bundle
24 if they want to go there after a couple years. That's what

1 I'd recommend, flexibility on the parameters.

2 CHAIR BAILET: Thank you, Len.

3 Elizabeth.

4 VICE CHAIR MITCHELL: Thank you.

5 I actually gave it a 4, and I would just add to
6 the concerns or suggestions to have an external patient
7 safety function.

8 My bigger concern was actually around Criterion
9 10, rather, on information sharing, because I actually
10 think -- we've talked a bit about HIT, but I don't think
11 that the structures are in place to share information
12 across communities the way that would fully enable this, so
13 I think that deserves attention.

14 CHAIR BAILET: Thank you.

15 And I gave it a 3, and I guess the one comment I
16 would make is I could see where this would be very
17 attractive to lots of practitioners across the country, and
18 I would caution that there can be unintended consequences
19 if patient selection and patient monitoring and, frankly,
20 the expertise of the team -- and that also includes the
21 physician's advanced practice folks and the nurses and
22 others -- are not where it needs to be. So there needs to
23 be a robust, very clearly spelled-out milestones in
24 training and some wet lab work, if you will, to make sure

1 that the patients -- I mean, we're talking about patients
2 who typically otherwise would be in the hospital. So if
3 we're going to move them out of the hospital, I think we
4 need to double down and make sure that the infrastructure
5 is in place to support them safely.

6 That's my comment. Thank you.

7 MR. STEINWALD: I gave it a 4. I think if we
8 really believe the time has come, then I think we ought to
9 state that -- with some priority that the time really has
10 come.

11 Also, I think personal experience matters.
12 Elizabeth shared hers with us. I faced a similar situation
13 a year ago. If you will recall, I had to meet -- miss part
14 of the public meeting because my mother-in-law, who had
15 lived with us for 18 years, was in the process of passing
16 away, and we were able to keep her at home, although we had
17 to kind of create our own in-home service by pulling
18 resources. We had to hire a navigator to do that because
19 we didn't -- even though we're all in the health care
20 field, we didn't have the right expertise.

21 And so I truly do believe the time has come and
22 with some priority.

23 I would also add, I think it would be a good idea
24 in the evaluation to make sure that it includes some

1 examination of the DRGs and what happens to them if this
2 model is scaled up so that it really does influence what
3 kinds of cases remain in the DRGs that are donating
4 patients for care at Hospital at Home.

5 CHAIR BAILET: Thank you, Bruce.

6 Paul?

7 DR. CASALE: I also recommended implementation as
8 a high priority, number 4, and in terms of the comments, I
9 think most of them have already been made, just to
10 emphasize Rhonda's point about this is where we want to go.
11 We want to move the care out of the hospital appropriately.

12 I also wanted to emphasize the need for the
13 external auditing. I don't think internal auditing is
14 going to be sufficient to be sure that a patient selection
15 -- well, to be sure of appropriate patient selection.

16 And then, finally, to your point around, you
17 know, these are patients who are in the hospital. They're
18 now being treated at home, and although we've heard from
19 NCQA and this whole idea of certification, that clearly
20 needs to be well vetted, because we didn't really receive
21 that as part of this, to be well vetted to understand the
22 safety part.

23 CHAIR BAILET: Thank you, Paul.

24 Harold.

1 MR. MILLER: I vote to recommend it as a high
2 priority.

3 I think that -- I'll build on something that
4 Rhonda said earlier, which is that I think this is a step
5 in what we need to do to transform the overall health care
6 system, and I think one thing that we didn't talk about
7 here, but we did talk about as a PRT, was that while we've
8 been treating this as sort of a very specific service and a
9 payment to support it, that the people who do this could
10 also then do other kinds of things to keep people at home,
11 and that some of that infrastructure is complementary. So,
12 if you're doing an Independence at Home program and a
13 Hospital at Home program and other things, that many of
14 those capabilities of having home visits and other kinds of
15 things would be helpful for all of those things.

16 So, I think we should be thinking about these as
17 building blocks, and I think this is a good building block
18 towards that overall system.

19 I believe that it should have -- to the extent
20 that there are adjustments for quality measures, which I
21 think there should be, they should be applied to the
22 payment, not to the shared savings or shared loss or
23 primarily there because I think the goal is to move it to a
24 prospective payment, and that that's where the quality

1 should be attached.

2 I actually think that we should be
3 underemphasizing the shared savings part of this and
4 focusing much more on getting the payment right to be able
5 to do the service that needs to be done and not have so
6 much emphasis on shared savings.

7 And I do think that more of the complexity of the
8 model is associated with assigning benchmarks, et cetera,
9 for shared savings. So if we minimize that part of it,
10 then I think we will be better off.

11 I think that there needs to be the external
12 review process to assure safety and appropriateness, which
13 will enable it to be done broader than just in total cost
14 models.

15 I do not believe that this model should be
16 contingent on accreditation by NCQA or anyone else. I
17 think that there should be reasonable standards put in
18 place by CMS or whatever other payer is doing it to say
19 what an entity doing this needs to have, and that they
20 should demonstrate that. But I don't think that they
21 should have to pay anybody to do that, and I don't think
22 that -- I think that it risks what I think has been
23 happening far too often, is that accreditation standards
24 start to metastasize, and that everything gets floated into

1 them.

2 And I think that we should be trying to encourage
3 this to be done as creatively and flexibly as possible
4 while making sure that it's the outcomes that matter, and
5 as long as there is a good method of protecting for
6 outcomes and measuring quality, then the accreditation
7 should be -- the rule should be minimized.

8 And, finally, I would endorse Bruce's point. I
9 think in general for all of these models that we are
10 talking about as physician-focused payment models, most of
11 them that are going to achieve any kind of significant
12 savings are going to achieve that savings through
13 reductions in hospitalizations and hospital-based
14 procedures, and that we need to be thinking very seriously
15 as a country about better ways of paying hospitals, and
16 that we shouldn't be just saying -- and I know how people
17 sometimes feel about hospitals, but we should be saying
18 that, yes, we want to take patients out of the hospital,
19 but there are still always going to be patients who need to
20 be hospitalized. And hospitals need to be paid
21 appropriately for those hospitals, and we need to find
22 better ways of being able to support the critical core
23 infrastructure of hospitals without having everything they
24 do be paid on a per-episode, per-patient, per-procedure

1 basis. And so we need to be moving to that, and so the
2 more we get models that are trying to keep people out of
3 the hospital, the more important, I think, that becomes.

4 That's not kind of in our purview at the moment,
5 but I do think that it needs to be part of all of this, so
6 thank you.

7 CHAIR BAILET: Thank you, Harold.

8 Tim?

9 DR. FERRIS: So I voted number 4, recommend as a
10 priority, as a high priority.

11 I don't want to repeat all the comments of my
12 colleagues because I think I agree with absolutely
13 everything that everyone said, with two small caveats.

14 One is, I think, given what I heard from my
15 colleagues, I'm a little less concerned about the safety
16 issues. I think I would like to associate myself with Dr.
17 Milstein's comments. I thought he did an excellent job of
18 cataloging all the influences and pressures on anyone doing
19 this kind of program that is going to in and of itself
20 inherently create incredible caution among the people
21 implementing these programs. And so I'm -- I think, given
22 the comments, I'm a little less concerned about that.

23 I also think -- to Dr. Berenson's comments and
24 some of the other comments, I, too, am not convinced that

1 the model is exactly right, especially on the shared
2 savings issues and some of the DRG issues that were
3 mentioned. But, honestly, I think those, I would consider
4 those things tweaks and not reasons to not be wholly
5 enthusiastic, given especially the compassion issues
6 associated with this proposal.

7 And, finally, I do see an opportunity in terms of
8 the speed of implementation of this, and I alluded to this
9 in several comments already. But if this program were,
10 quote/unquote, "tested" as payments to existing advanced
11 APMs, a lot of the actuarial concerns in the fee-for-
12 service system immediately go away, and I see that as an
13 opportunity for the Secretary to implement it fairly
14 rapidly within the context of advanced APMs, and then give
15 them time to work out some of the more accreditation-type
16 issues and oversight issues that would be inherent and
17 necessary in a fee-for-service context.

18 I would like to see this available to the benefit
19 of the U.S. population as quickly as possible.

20 Thank you.

21 CHAIR BAILET: Thank you, Tim.

22 I'm now going to have Ann Page, the DFO,
23 summarize where we are at this point.

24 * MS. PAGE: So the verbal votes are the same as

1 the electronic votes. I do need to clarify that the vote
2 to the Secretary is determined by a two-thirds majority
3 rather than a simple majority, and when 10 people are
4 voting, a two-thirds majority requires 7 votes, so this
5 rolls down to recommendation number 3, recommend proposed
6 payment model to the Secretary for implementation. And
7 that will be the Committee's recommendation, as opposed to
8 implementation as a high priority.

9 CHAIR BAILET: Thank you, Ann.

10 I just want to take a moment again to thank the
11 submitters for the disciplined process and approach that
12 you've provided in the care that is going to emanate from
13 your work, and now we will make a recommendation to the
14 Secretary, as Ann described, and then it will be up to the
15 Secretary to respond and next steps.

16 Katherine.

17 DR. SAPRA: Thank you, Mr. Chair.

18 For staff, it will be useful as we're crafting
19 the report to the Secretary to hear a little bit more on
20 the Committee's thoughts on Criterion 9, which the PRT has
21 rated as does not meets, but the full PTAC has rated as
22 meets. So I've heard it through your comments, but it
23 would just be really helpful if they could be clarified in
24 a couple of concrete points for the report to the

1 Secretary.

2 Thank you.

3 CHAIR BAILET: Harold.

4 MR. MILLER: I'll start. I think that basically
5 what Mount Sinai proposed is -- would be the core to me of
6 a solution, which is to have an external monitoring
7 process. The details of exactly who that is and how that
8 is need to be worked out, but I think that was the concern,
9 that there needed to be some monitoring of admission and of
10 adverse events. But I think they did lay out in one of the
11 final documents they sent us a fairly detailed process, but
12 I'll defer to Rhonda to identify what she thinks may have
13 been missing from that.

14 DR. MEDOWS: So the external review was one, but
15 I actually do think that the training part needs to be
16 formalized, and I actually do think having the
17 accreditation is a plus. Does it have to be a requirement?
18 We can debate, but I think it is a plus. My concern is
19 that I want to make sure that the patient safety is
20 standardized, that the approach and commitment is there.

21 I don't have the benefit of being in the middle
22 of a program and having that confidence. I'm just a
23 hopeless conservative and who believes that we trust and
24 verify.

1 CHAIR BAILET: Thank you, Dr. Medows.

2 Dr. Berenson.

3 DR. BERENSON: Just two quick comments. I think
4 Tim had it right by citing Arnie Milstein. I think there's
5 a lot of inherent cautions about applying this
6 inappropriately. My concern is just the opposite of
7 calling a hospitalization something that could be safely
8 done as an outpatient.

9 On the accreditation side, I mean, I understand
10 Harold's point about we create barriers. The observation I
11 would make is that we've talked about NCQA, and yet
12 hospitals are primarily accredited by JCAHO (Joint
13 Commission on Accreditation of Healthcare Organizations).
14 And whether -- it's actually a question for people who are
15 doing this: Does JCAHO actually look at these programs,
16 regardless of what we have to say about it? So that's just
17 a question, and I don't think it has to be reflected in our
18 comments, but I think it is something that needs to be
19 worked through.

20 CHAIR BAILET: Harold.

21 MR. MILLER: Just in the spirit of transition, I
22 would say I think that to me, one should rely more on
23 accreditation-type things early and more on outcome kinds
24 of things later.

1 So, I think the problem I see today is that it
2 becomes permanent, and it grows. And I think so -- I did
3 not mean to suggest that anybody in America should suddenly
4 start doing this without having to meet minimum standards,
5 but I don't think that that should [unintelligible] once
6 someone is in place, has appropriate training, et cetera,
7 and is demonstrating the appropriate kind of quality care,
8 then they should not have to go through that kind of an
9 exercise in the long run. So that's what I meant by it
10 shouldn't be built into the payment model as a permanent
11 element.

12 CHAIR BAILET: Thank you, Harold.

13 Dr. Berenson?

14 DR. BERENSON: I'm done.

15 CHAIR BAILET: Oh, you're done. You're good.

16 All righty. So, I want to thank the audience for
17 their patience while we work through our deliberations. I
18 appreciate the engagement of my Committee colleagues, and
19 also, again, I want to compliment the submitters for their
20 good work.

21 What we are going to do now is we're going to
22 take a recess until 1:30, and we'll be back at 1:30. Thank
23 you.

24 [Whereupon, at 12:32 p.m., the meeting recessed

1 for lunch, to reconvene at 1:30 p.m., this same day.]

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AFTERNOON SESSION

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[1:36 p.m.]

6 * MR. GRAHAM: "Honor the physician with the honor
7 due him, according to your need of him. The skill of the
8 physician lifts up his head, and in the presence of great
9 men, he is admired." The Book of Sirach or Ecclesiasticus,
10 depending on your denomination.

11 I'm sorry I missed you at lunch. I don't usually
12 say grace after lunch, but I thought this passage was
13 appropriate.

14 My name is John R. Graham, the Acting Assistant
15 Secretary for Planning and Evaluation, in the U.S.
16 Department of Health and Human Services. I regret I was
17 not able to join you this morning, and I'm grateful my
18 colleague Dr. John O'Brien, the Deputy Assistant Secretary
19 for Health Policy, conveyed the Secretary's welcome and his
20 thanks, and I'd like to add my own now, before you continue
21 on with your deliberations this afternoon.

22 As you may recall from Dr. Price's confirmation
23 hearing earlier this year in the Senate, he was inspired to
24 enter public service as a result of his experience as an

1 orthopedic surgeon. As well as the patient and the doctor
2 and the others in the operating room, there was someone
3 whom he had not previously expected to be there -- the
4 government.

5 Today, we turn the tables, and the physicians are
6 literally in the government, in this building, in our Great
7 Hall, literally turning that dynamic around.

8 The Secretary's particularly interested in
9 improving the quality of health care with the help of ideas
10 submitted by practicing physicians from across the country.
11 We're very pleased that the number of physicians sending
12 their ideas to PTAC is growing. This demonstrates a strong
13 interest in improving the quality of health care and
14 testing payment models.

15 I'm grateful to my colleagues at ASPE for
16 providing the staff and other technical and operational
17 support to the PTAC, and we're very committed to supporting
18 your work, to making sure that this Committee is successful
19 in rigorously reviewing the models which you receive.
20 Whether it's a small group of physicians who want to share
21 a care improvement that has improved quality and reduced
22 costs in their own practices, or larger physician groups
23 who want to bundle services to improve care, or specialists
24 who want to improve care for a wide array of conditions, we

1 are sending -- all are sending forward ideas from which we
2 can learn as we develop models to test and improve quality
3 and reduce costs for Medicare beneficiaries. HHS looks
4 forward to working with physicians to test the most
5 promising models.

6 I know you all have busy day jobs, to say the
7 least, and your work on PTAC goes above and beyond what you
8 might have expected when you first asked to serve on this
9 Committee. And I know you have a full schedule today, so I
10 won't delay you from your review of the models at hand
11 today. I understand you've already had a very productive
12 discussion of one and voted on how to proceed on that.

13 On behalf of Secretary Dr. Price, I'd like to
14 close by thanking you all again for your efforts in this
15 process. Your rigorous review of each model and your
16 thoughtful and detailed comments and recommendations will
17 help us to select the most promising models for testing by
18 the CMS Innovation Center.

19 Thank you very much.

20 [Applause.]

21 * CHAIR BAILET: Thank you for those comments, John.

22 We're going to go ahead with the review of a
23 second proposal, the Coalition to Transform Advanced Care,
24 Service Delivery and Advanced Alternative Payment Model.

1 The first part of our meeting will involve
2 conflicts of interest, and we are going to, I guess, go
3 around the room. First of all, I want to welcome
4 everybody. I see a lot of new faces that weren't here this
5 morning. My name is Jeff Bailet. I am the Chair of the
6 Committee. Elizabeth Mitchell is my Vice Chair. And we're
7 going to go around the room very quickly and address
8 conflicts of interest, starting with Dr. Ferris.

9 DR. FERRIS: No conflicts.

10 MR. MILLER: I'm Harold Miller. I -- up to the
11 beginning part of this year and from last year provided
12 some assistance to the American Academy of Hospice and
13 Palliative Medicine in developing a palliative care model,
14 which will address patients and care needs that are similar
15 but not identical to the C-TAC (Coalition to Transform
16 Advanced Care) proposal. So I'm going to recuse myself
17 from the model.

18 I also guess I have one other slight conflict,
19 which is, if you will, which is I discovered last night
20 that one of the people assisting on the C-TAC proposal was
21 my mother's primary care physician who cared for her in the
22 12 months before she died and provided absolutely superb
23 care, and I would recommend her to anybody who wants a
24 primary care physician in their final 12 months of life. I

1 don't think that would bias me against the proposal, but
2 just because of any potential concerns about conflicts, I'm
3 going to recuse myself from the vote.

4 DR. CASALE: Nothing to disclose.

5 MR. STEINWALD: Nothing to disclose.

6 CHAIR BAILET: So in the spirit of making sure
7 that we not only address conflicts but we also talk about
8 impartiality and transparency, in reviewing the model -- I
9 am the executive vice president for Blue Shield Health Care
10 Quality and Affordability. And, Blue Shield -- I went
11 back to my team to understand all of the interconnectedness
12 between Blue Shield of California and C-TAC, and so I have
13 a very detailed description, which I think I need to review
14 again for impartiality and for my colleagues to hear so
15 that they can advise on my participation and at what level.

16 So four years, for the past four years, Blue
17 Shield has been a member of C-TAC. We are no longer a
18 member, but recently our membership termed out. We did not
19 renew. We have been asked and will be speaking at the C-
20 TAC meeting, the C-TAC summit in November. And we're
21 partnering with C-TAC on multiple Blues workshops on
22 palliative care. We have a home-based palliative care
23 model that was deployed in January, which the C-TAC has
24 actually publicly commented on.

1 There was a survey that was referenced in the
2 proposal that C-TAC sent to the members, including Blue
3 Shield at the time, and at that point there was an
4 endorsement from Blue Shield about the concept of an
5 advanced payment model for palliative care. So there is
6 interconnectedness. I personally have not been involved in
7 any of these discussions with C-TAC. I've been at Blue
8 Shield since January, and had I not probed deeper to my
9 team, I would be completely unaware of this
10 interconnectedness, but I think it needs to -- in the
11 spirit of transparency, I'd like to disclose that.

12 And I guess before we move on, since the
13 Committee has not had a chance to digest the information I
14 just shared, I would look to my colleagues for guidance on
15 -- just like we did in previous settings, whether I can
16 participate. I don't feel like I'm conflicted, but I'd
17 like to hear from my colleagues. Tim?

18 DR. FERRIS: I agree that those -- I applaud your
19 candor and transparency. I don't think what you cited in
20 any way presents a conflict or substantial impartiality to
21 this Committee.

22 DR. PATEL: Second.

23 CHAIR BAILET: I'm taking that as a motion.

24 [Laughter.]

1 CHAIR BAILET: All in favor?

2 [A chorus of ayes.]

3 CHAIR BAILET: Any opposed?

4 [No response.]

5 CHAIR BAILET: All righty, then. Elizabeth?

6 VICE CHAIR MITCHELL: Nothing to disclose.

7 DR. NICHOLS: Nothing to disclose.

8 DR. PATEL: Nothing to disclose.

9 DR. BERENSON: Nothing to disclose.

10 DR. MEDOWS: Nothing to disclose.

11 CHAIR BAILET: All right. Thank you, colleagues.

12 So the PTAC has previously reviewed the disclosure, and had
13 I not had this new information, we would have gotten
14 through this a little faster.

15 Harold has recused himself on voting of the
16 proposal, but the Committee feels supportive that Harold's
17 allowed and we would actually welcome Harold's
18 participation in the conversation up to the voting process.
19 So we will have nine members to follow the process. We'll
20 have nine members instead of 10 voting on this proposal
21 today.

22 So I'd like to turn it over to Bruce Steinwald,
23 who is the PRT lead for this proposal. Bruce.

24 * MR. STEINWALD: Thank you, Jeff. The other

1 members of the PRT are Paul Casale and Elizabeth Mitchell,
2 who is also the Vice Chair. And we are staffed by Ann
3 Page, and I am going to ask you to continue your duties by
4 advancing the slides for me.

5 So we received this proposal -- I can't remember
6 exactly when. We've had a number of PRT meetings by
7 telephone. We've had one round of questions and answers
8 for C-TAC and its members. Not 159 questions, Harold, but
9 they were fairly substantial. And then we had one
10 conference call with C-TAC in June, where we asked some
11 additional questions and clarifications.

12 In addition to that, we've had the literature
13 review by Social & Scientific Systems, focusing on, among
14 other things, the prognostication of mortality within a
15 given time period. We had a consultation with a palliative
16 care physician available to us through our subcontract with
17 Penn, I believe. We had consultation with CMS (Centers for
18 Medicaid and Medicaid Services) on the hospice benefit and
19 potential overlaps between hospice benefit and what C-TAC
20 is proposing. We had consultation with CMMI (Center for
21 Medicare & Medicaid Innovation) to make sure we understood
22 the Medicare Care Choices Model program and how it might
23 overlap also with what C-TAC is proposing. And we had
24 consultation also with the CMS actuaries on, among other

1 things, calculating shared savings and shared losses.

2 In addition to all of the above, we posted our
3 preliminary report of the PRT on our website and received a
4 letter in response from C-TAC within five working days of
5 this meeting, as requested, and that five working days
6 includes Labor Day as a holiday. You may not be aware that
7 PTAC members consider weekends and holidays as working
8 days. Nevertheless, we still appreciate your
9 responsiveness.

10 There's a lot of substance in the letter that you
11 sent, and rather than -- let me say two things about that.
12 One is I'm going to present the PRT report as it was posted
13 on our website. However, I will verbally note areas where
14 you have proposed some elaborations or modifications to
15 your proposal, but I will not be qualitative about them, in
16 large part because the PRT and PTAC in general has not
17 really had a full opportunity to evaluate them. However, I
18 think it's worthwhile to note where you have, in response
19 to our report, suggested some changes and elaborations.
20 And in every case, I hope that Paul and Elizabeth will join
21 in with what I have to say and correct me if I'm wrong and
22 then fill in some gaps.

23 The Preliminary Review Team and its role, I think
24 we've gone over this enough, haven't we?

1 CHAIR BAILET: One second, Bruce. What I realize
2 is there are a lot of new faces in the room, and I think
3 it's important to review just to level set so people know
4 what it is and what it isn't.

5 MR. STEINWALD: You're right. I know it's a new
6 group. So our Chair and Vice Chair have appointed two to
7 three -- in this case, three members. No conflicts of
8 interest. At least one of the members must be a physician.
9 In this case it's Paul Casale.

10 I've already mentioned the additional information
11 and resources that we have drawn on to make our evaluation
12 and -- oh, and you know the process -- after this meeting,
13 if we decide to deliberate and vote, a report will go to
14 the Secretary, and then there are the rules about posting
15 it on the website. And it's important also to know that
16 the PRT is only three members of an 11-member Committee,
17 and the report that we made is not binding. Other members
18 of PRT -- of the PTAC may come to different conclusions
19 than the PRT came to on the Secretary's criteria.

20 The overview of the model -- and this is just an
21 overview without much detail. The target population is
22 Medicare beneficiaries who are in their last 12 months of
23 life. And in order to identify that population, the
24 potential participants must meet two of these four criteria

1 on acute care utilization, functional decline, nutritional
2 decline, and performance scales. Plus the responsible
3 physician must give a negative response to the question:
4 Would you be surprised if the patient died within the next
5 12 months? And we refer to this as the "surprise
6 question." It turns out in the literature it has a
7 substantial amount of validity.

8 The model does not require beneficiaries be told
9 prior to enrollment that the program is for people in the
10 last 12 months of life. This information is discussed at
11 an appropriate time. This is one of the modifications that
12 C-TAC made in its August 30th letter. They propose to
13 explicitly inform patients within 90 days of enrollment of
14 the 12-month prognosis, and that depends largely on the
15 relationship between the clinician and the patient and
16 family as to when exactly that would occur.

17 The payments are made to the ACM (Advanced Care
18 Model) Entities who cover both palliative and curative
19 treatment. The ACM Entities can be a broad range of
20 organizations: ACOs (accountable care organizations),
21 hospitals, medical groups, home health agencies, and
22 hospices, among others. They would include
23 interdisciplinary teams delivering both palliative care and
24 care management and include a network of treatment and

1 curative care physicians choosing to participate in the
2 model. So, a unique feature of the model is that it
3 includes both palliative and curative care with a lot of
4 interaction with patient and family.

5 The payment model includes a \$400 wage-adjusted
6 per member per month payment for patients who are in the
7 model and living, and it's a shared risk -- that's phased
8 into after the first year on total cost of care in the last
9 12 months of life.

10 The monthly payment replaces fee-for-service
11 payments to palliative care providers, although other
12 providers may continue to receive their fee-for-service
13 payments. And it's made up to 12 months and earlier if
14 death occurs or enrollment in hospice occurs or in other
15 unlikely conditions that might cause the patient to be
16 discharged from the program.

17 The original proposal has the \$400 per month
18 payment lasting only 12 months; in part in response to our
19 proposal, we assume that they have proposed now that they
20 would continue that payment for the entire length of life
21 of the patient. However, the additional payments for those
22 who survive more than 12 months would count against the
23 shared savings that would be calculated, and then if there
24 were shared savings, shared with the ACM Entity.

1 It's two-sided risk in these statistics, these
2 percentages; basically there is a four percent corridor.
3 There has to be at least four percent savings or four
4 percent loss for there to be any shared savings or losses.
5 That's, I guess, to be interpreted that to take care of any
6 statistical aberration or savings. And then, there's a 30
7 percent living limit on the savings, and the amount of --
8 percentage amount of savings depend in large part on the
9 performance on quality metrics. The same with losses. The
10 losses are limited to 10 percent, and then the savings rate
11 on losses again depend on their performance on quality
12 metrics. And then if there are entities that do not
13 achieve savings, there's a correction phase, in which case
14 eventually the entity would be required to drop out if it
15 can't perform in a two-sided risk environment.

16 An overview of the care delivery model.
17 Interdisciplinary teams provide comprehensive care
18 management, advanced care planning, and 24/7 access to a
19 physician. And this team will manage both the palliative
20 care and act, I guess, as kind of a traffic cop with the
21 continuation of curative care.

22 Comprehensive care management includes care
23 coordination and management of the total patient's health
24 care across all services and providers -- primary,

1 specialty, hospital, post-acute, and social services. The
2 interdisciplinary teams have at least a minimum of one
3 provider with palliative or hospice expertise, RNs, social
4 workers, delivering care in face-to-face and telephone
5 encounters. Treatment and curative care is through the
6 patient's primary and specialty providers who may or may
7 not be a part of the model and would continue to be
8 compensated on fee-for-service basis. And the ACMs may
9 continue to provide care after 12 months of the PMPM (per
10 member per month). If the modification that they proposed
11 was implemented, presumably that could continue for a
12 number of months.

13 Okay. Here is a summary of the PRT's review of
14 the patient's -- sorry, not the patient's but the
15 Secretary's criteria. As you can see, there's some variety
16 there, a little bit more than you saw this morning, and now
17 I'll continue to go over the individual criteria and the
18 PRT's thinking with regard to each one of them.

19 The criterion 1, which is a high priority on the
20 scope of the PFPM, the PRT's conclusion that this was --
21 meets the criterion with priority consideration largely
22 because the PRT felt that this is a large and growing
23 population within the Medicare beneficiary population,
24 whose need for coordinated care is substantial, and that

1 the combination of providing both curative and palliative
2 care, we think is something that deserves consideration in
3 contrast to the hospice benefit that's limited to
4 palliative care in the last six months of life.

5 These are all Medicare beneficiaries with
6 advanced progressive illness and not eligible for hospice,
7 and we discussed at length the 12-month criterion. We
8 discussed this with our palliative care physician expert.
9 It's somewhat arbitrary, but it seemed to us at the end of
10 our deliberations, or our consideration of it, that it's a
11 reasonable amount of time to consider a population in need
12 of coordinated care. If you take it out much more than 12
13 months, it certainly becomes more difficult to predict what
14 the patient's life expectancy would be.

15 Criterion 2 on the quality and cost, we concluded
16 that the proposal does not meet the Secretary's criterion
17 here. We acknowledge that the coordinated care has the
18 potential to reduce hospitalizations in the ER, these
19 emergency room visits, and improve the patient and family
20 experience of care, but we were concerned that the majority
21 of the proposed quality measures were utilization measures.
22 We were concerned also about the subset of patients who
23 would survive after 12 months and would no longer have a
24 per-member, per-month payment supporting their care. And

1 we were concerned that the interdisciplinary team leader
2 could either be a provider with hospice or palliative care
3 certification or one who has experience of three years or
4 more in hospice or palliative care.

5 This is an area where the proposer has proposed
6 some modifications. They, I think, first of all, didn't
7 agree with our characterization that most of the quality
8 measures were utilization, but that aside, they proposed
9 extending them to include more patient-oriented measures,
10 and they wanted to install some NCQA (National Committee
11 for Quality Assurance) standards as well.

12 They also proposed that the lead clinician should
13 have formal palliative care certification -- remember this
14 is in their letter of August 30th -- rather than just
15 experience in palliative care and hospice care.

16 Criterion 3, payment methodology another high
17 priority. The PRT concluded that the proposal did not meet
18 this criterion.

19 It is the payment elements are there for the 12-
20 month period -- per-member, per-month payment; shared
21 savings, shared losses. We thought that this would
22 encourage both provider and patient participation.

23 We were somewhat concerned that the model might
24 not be suitable for every patient with advanced illness,

1 and our literature generally supported the view, the
2 conclusion that cancer patients are generally more
3 predictable than patients with other illnesses.

4 Again, we were concerned about the 12-month
5 period and the cessation of the per member, per month after
6 12 months. Again, they are proposing to fill in that gap.

7 And we were also concerned that there were
8 difficulties in calculating the shared savings baseline
9 amounts and the adjusted -- and the accurate risk
10 adjustment for calculating shared savings and losses.

11 In addition to extending the per member, per
12 month for the entire patient's life, in the August 30th
13 letter, they provided a fairly detailed appendix, I guess,
14 working with actuarial consultants on how to calculate the
15 baseline and the shared savings amounts. This is something
16 that I read once or twice -- twice -- and it's something
17 that's very hard to evaluate. I mean, we can at least say
18 that they certainly made an effort in response to our
19 suggestion that we weren't so sure about the ability to do
20 this accurately. Whether or not their specific proposals in
21 their August 30th letter fill in that gap is really hard to
22 tell.

23 In criterion 4, value over volume, we concluded
24 that the proposal meets the criterion. We thought the

1 incentives to substitute less costly palliative care for
2 more costly curative services when appropriate was there.

3 And, also, you know, I didn't mention this
4 earlier, and I could have -- the Medicare Care Choices
5 Model is designed to provide both curative and palliative
6 care services but only for patients who qualify for the
7 hospice benefit and only for providers that are hospices,
8 and so we thought that this proposal created a much broader
9 reach to achieve the value over volume than the hospice
10 benefit by itself or by the Medicare Care Choices Model.

11 Once again, we were a bit concerned about the -
12 from our view - lack of more patient-oriented quality
13 measures and a little bit concerned also about the
14 financial incentives, especially considering that one of
15 the ways that the patient exits the model is admission to
16 the hospice program, and we were wondering if that could
17 create a bit of a conflict of interest, especially if the
18 program is being run by a hospice organization.

19 On flexibility, we concluded that the proposal
20 meets the criterion. The availability of both curative and
21 palliative services in a coordinated care environment
22 provides a lot of flexibility of both patients and
23 providers and patients' families and their ability to
24 choose the path that they want to follow and whether it is

1 more curative-oriented or palliatively oriented.

2 Once again, our concerns in this instance, again,
3 about hospices having a conflict of interest, but also
4 whether smaller organizations would be able to really
5 participate in the model. The proposal states that a lot of
6 different provider types would be able to participate.
7 However, one of our public comments and one of our comments
8 from our experts suggested that it might be a program that
9 requires some volume of resources that you would find in a
10 health system or maybe a large home health agency.

11 The ability to be evaluated, we concluded that
12 the proposal meets the criterion. Once again, when we
13 noted that the proposal recommended episode-based actuarial
14 model linked to develop an evaluation strategy, but left
15 the specifics to CMS, here again, they've -- in their
16 August 30th letter, they have provided some expanded
17 information on the methodology.

18 Once again, we were somewhat concerned that there
19 should be more patient-oriented measures for evaluation,
20 and then, once again, the actuary's concern, that the
21 effects on cost of care requires you to measure actual
22 costs against predicted costs, and it's a common problem
23 that a number of these models face, but it's also shared by
24 the C-TAC model.

1 Criterion 7, integration and care coordination.
2 We concluded that the proposal meets the criterion with
3 priority consideration. It's really what the whole model
4 is about, is care coordination. It's the principal focus.
5 It's the focus on a population with an evident need for
6 care coordination, and it includes both curative and
7 palliative care services. And since this is a principal
8 focus of the model, we concluded that it was priority
9 consideration.

10 Patient choice, we concluded that the proposal
11 meets the criterion. The model is designed to encourage
12 shared decision-making between patients and families and
13 the providers. The PRT generally agreed that the model
14 would promote patient choice in a fragmented system, and we
15 noted also that we wanted to make sure that patients on
16 enrollment into the model were fully informed about the --
17 both the goals and the specifics of the model. That, for
18 example, that they'd be in a program where providers would
19 be paid additional payments in return for coordinating
20 their care, and that they would share in cost savings to
21 the Medicare program, if there were any.

22 And, once again, the issue of being recruited and
23 one of the criteria being that the patient is expected to
24 have no longer than 12 months to live is an issue that we

1 discussed at length among the PRT members about whether
2 that should be up front or it should be left to the patient
3 and provider sort of in the trenches having that
4 conversation, and once again, the proposer has proposed
5 that that information should be shared within 90 days.

6 Criterion 9, patient safety, meets the criterion.
7 Generally agree that home-based care coordination and the
8 elements in the model should promote safety. Especially as
9 we talked about early this morning, in the home there are
10 certainly risks in a provider environment, in the hospital
11 in particular, but again, I'm not going to repeat this
12 because I already have, about the concern for the patients
13 who would survive over 12 months if there was a cessation
14 of the monthly payment.

15 Also, just as a note, the model also seeks
16 waivers of conditions of participation for hospice and home
17 health parties that seek to provide these services. I
18 guess there's some sense that the conditions of
19 participation that they currently operate under would need
20 to be waived.

21 Criterion 10, health information technology, the
22 proposal meets the criterion, would require participating
23 entities to utilize health care information technology, and
24 it proposes that they would use expanded claims data

1 collection to enhance provider's ability to access
2 eligibility and care process activities.

3 In a large part, shared with other models that
4 we've seen, this is a situation where you want to have
5 extensive sharing of information among the different
6 providers of care in an environment where patients could be
7 receiving both palliative and curative care, and there
8 might be as many as 10 or more different physicians
9 participating in the care of the patient.

10 There's not a lot of information given on how the
11 exchange of information among those providers would be
12 optimized in a way to enhance care coordination and
13 integration across the curative and palliative care
14 boundary.

15 And that concludes our assessment of the 10
16 criteria. In a general way, I think our most positive
17 feelings towards the model relate to the target population
18 and its need for the kind of care that is proposed by C-TAC
19 and the fact that it includes both curative and palliative,
20 and that providers working with families can decide the
21 course that works best for them.

22 We think that the shared savings and risk are
23 congruent with the general objectives of coordinated care,
24 but we noted a number of concerns. And I think I've

1 probably covered just about all of them. So rather than
2 repeat them and repeat what the proposer has suggested in
3 its August 30th letter, I think I will leave it at that and
4 open up -- oh, and sorry. First, ask Elizabeth and Paul to
5 correct my mistakes, fill in some gaps, and give your own
6 perspectives on the things that you think should be
7 emphasized as we discuss.

8 DR. CASALE: Yeah. No, Bruce, that was a
9 terrific job. I think you've summarized our PRT
10 discussions well, and as you said, we had multiple
11 discussions with not just the submitter -- the submitter's
12 discussion, but with our palliative care expert at Penn,
13 the Office of the Actuary, and CMMI, which were all very
14 informative.

15 I do have some comments related to the August
16 30th -- and which you've highlighted. Do you want me to
17 make those comments now, Jeff, or do you want others to
18 clarify before I --

19 CHAIR BAILET: Yeah. Go ahead.

20 DR. CASALE: Okay. I just want to be sure.

21 So, in my view, I have significant concerns about
22 receiving these, the letter on August 30th, and having a
23 limited amount of time to evaluate what I see are
24 substantive changes to the model, and I think you've

1 outlined them well from the removal of the cap on the PMPM,
2 additional quality measures, and then the shared savings
3 calculation, among others.

4 So my recommendation is that this come back to
5 the PRT, because to me this is substantive change to the
6 original proposal, before moving on to further deliberation
7 and voting and the PRT have a chance potentially to
8 reengage with our experts, with the actuary, with others,
9 and then come back as well as give an opportunity for
10 public comment, on what I see as a substantially different
11 model than the one that we initially reviewed.

12 CHAIR BAILET: Elizabeth.

13 VICE CHAIR MITCHELL: Thank you.

14 I also want to compliment Bruce for the report.
15 I think it very well captured what we discussed.

16 A couple of issues that I just wanted to
17 underscore as sort of my personal concerns were partly with
18 the payment model itself, which is primarily enhanced fee-
19 for-service, with very limited risk, but the patient
20 engagement and patient notification was a key concern for
21 me to both at enrollment and discharge, if it were post 12
22 months.

23 So I appreciated the input we got in the August
24 letter. I think it did go to several of the concerns

1 raised by the PRT, but I don't believe that there has been
2 adequate time, particularly for public review and public
3 comment. So I would share Paul's hesitation about moving
4 forward with deliberation until we can fairly and
5 adequately incorporate some of that input.

6 CHAIR BAILET: So thank you, Elizabeth. Bruce,
7 thank you for your leadership on the PRT and, Paul, your
8 comments.

9 I think it would be helpful to level-set for the
10 participants in the audience what is our process and what
11 are we doing here today.

12 So you've already heard the conflict of interest
13 disclosures. You've heard the PRT analysis, and this is
14 the time where the Committee asks clarifying questions,
15 having heard the information that was shared by the PRT.
16 This is a global description of our process, irrespective
17 of the model under consideration.

18 Following the Committee's clarifying questions,
19 the next step is to have the submitters, who were invited
20 in here today, to provide their presentation, and then
21 equally important to have the public -- and we have a
22 number of people who are signed up to speak -- to provide
23 their comments.

24 And at that point, the Committee moves into the

1 next phase, which you've heard Dr. Casale reference, which
2 is the deliberation and ultimately the voting.

3 What I'm reflecting back, based on what I'm
4 hearing, is that the letter was extremely detailed and had
5 material suggestions relative to the feedback that you've
6 been getting from the proposal review team, and we have put
7 in place a very transparent process to sharpen our thinking
8 and to sharpen our deliberation. And there is, as
9 Elizabeth said, there's the public input. We want to be
10 thoughtful and critically evaluate these models, and we
11 want to be able to consider all of the information that is
12 put before the Committee.

13 So I respect the process, which we have built
14 collaboratively as a Committee, and you are here as the
15 submitters. And what I would like to ask is, hearing the
16 concerns of the proposal review team, to move the process
17 forward to the point where we allow and engage and invite
18 you to provide your perspective, hearing what you've heard
19 today, and also the dialogue you've had with the proposal
20 review team up to this point.

21 We then welcome the public to provide their
22 feedback and their comments. And then I will turn to my
23 colleagues on the Committee, and we will ask the next
24 question to move into deliberations and voting.

1 * So I just want to be respectful. We really pride
2 ourselves on being transparent and candid, and we actually
3 now -- unless there are additional comments or questions
4 from the Committee members? Rhonda and Len, go ahead.

5 DR. MEDOWS: So of the 10 criteria, there were
6 modifications or changes that impact how many of them? Do
7 you know?

8 MR. STEINWALD: I'm laughing only because I was
9 prepared to answer the question how many modifications were
10 there -- not, how many criteria there were affected by the
11 modifications.

12 DR. MEDOWS: It's okay.

13 MR. STEINWALD: Several.

14 Certainly, I think all of the first three, which
15 are our high-priority ones --

16 DR. MEDOWS: Okay.

17 MR. STEINWALD: -- and I don't have a count of
18 the number out of 10.

19 DR. MEDOWS: That's fine. I think you -- the
20 first three are the ones that we prioritized.

21 MR. STEINWALD: Mm-hmm.

22 DR. MEDOWS: Okay. Got it.

23 CHAIR BAILET: Len?

24 DR. NICHOLS: So, Bruce, thank you for that

1 outline, and, Paul, I really appreciate you raising your
2 concerns, which I must say I share.

3 As I was reading the PRT report, when I got to
4 the part where the actuaries raised the concern that the
5 shared savings amount will be difficult to calculate, as I
6 understand the proposal, it basically suggested why HCCs
7 (hierarchical condition categories) alone weren't enough,
8 and it essentially asked for CMS help to do this.

9 But the actuary said here -- where did I see it?
10 - figuring out the baseline against which to compare actual
11 costs will present challenges that will be difficult to
12 overcome, and it's almost like the actuary couldn't figure
13 out how to do it.

14 Then we get this letter on the 30th of August,
15 which had a fair bit of detail about how to calculate these
16 savings. I guess I'd like to know the actuary's opinion of
17 that before I personally check the math, but, you know,
18 that's what I mean.

19 MR. STEINWALD: I can almost guarantee you that
20 their opinion would be more valuable than mine, and -- but,
21 yeah, it's a fairly detailed thing that they laid out for
22 sure.

23 But it is -- as they described it, it's based on
24 our actuarial analysis as opposed to the typical kind of

1 risk adjustment that CMS does.

2 CHAIR BAILET: One last call for other Committee
3 members to comment before we invite our guests to provide
4 their presentation.

5 VICE CHAIR MITCHELL: I'd like to add one. I
6 just wanted to add one thing. Rhonda, to your question
7 about how many criteria, I think it's also notable that two
8 of the criteria that were addressed were where the PRT had
9 noted that it does not meet. So I think that it could have
10 really impacted our initial review to have that additional
11 information.

12 I know that it was responsive to our concerns,
13 which we applaud, but it could have certainly led to
14 different recommendations. So I think there is -- it's
15 important to fully consider the input.

16 CHAIR BAILET: So I've been advised that there
17 are five? Is that right, five of you that are coming up?
18 So I'd ask all of you to come up, and we probably need an
19 extra chair. If someone could help us with that, that
20 would be great.

21 And it would be great if you guys, when you come
22 up, if you just introduce yourselves, because there's a lot
23 of people on the phone, and it would be helpful if they
24 could hear who you are. Thank you.

1 So this is a 10-minute presentation.

2 * MR. KOUTSOUMPAS: We're fast talkers.

3 CHAIR BAILET: Okay. Very good. We're good
4 listeners.

5 MR. KOUTSOUMPAS: Should we just do introductions
6 first and then go into --

7 CHAIR BAILET: Yes, please. Absolutely.

8 MR. KOUTSOUMPAS: Okay. My name is Tom
9 Koutsoumpas. I'm the co-founder and co-chair of C-TAC.

10 DR. NGUYEN: Good afternoon. My name is Khue
11 Nguyen, and I am a project lead on this project.

12 DR. SMITH: Good afternoon. Dr. Kristofer Smith.
13 I'm the senior vice president for Population Health at
14 Northwell Health.

15 MR. SMITH: My name is Brad Smith. I'm the CEO
16 of Aspire Health. We're a home-based palliative care
17 company.

18 MR. BACHER: Hi. Gary Bacher. I'm a senior
19 advisor to C-TAC.

20 CHAIR BAILET: Welcome. The floor is yours.

21 MR. KOUTSOUMPAS: May we begin? Thank you.
22 Thank you so much.

23 Well, again, my name is Tom Koutsoumpas. I'm the
24 co-founder and co-chair of C-TAC, the Coalition to

1 Transform Advanced Care.

2 I want to thank the members of the Physician-
3 Focused Payment Technical Advisory Committee for their
4 consideration of our alternative payment model proposal
5 today. It's really an honor to have this opportunity,
6 which represents the culmination of the work of hundreds of
7 experts across the country, united by a shared vision that
8 people with advanced illness deserve comprehensive, high-
9 quality care.

10 The advanced care model is designed to test a
11 care delivery model for supporting the over 1 million
12 Medicare beneficiaries living with advanced illness by
13 bridging medical and social services, ensuring that
14 patients receive high-quality and person-centered care, and
15 bringing together health plans, health systems, hospice
16 providers, clinicians, faith and community leaders, all
17 united in an effort to provide better care to this fragile
18 population.

19 I began my work in health care in 1982, where I
20 had the honor of being part of a small team that developed
21 the Medicare hospice benefit, the first patient and family-
22 centered interdisciplinary capitated model to care for the
23 terminally ill. The hospice model remains a gold standard
24 for care for the terminally ill, but it's clear, based on

1 the fact that approximately 25 percent of all Medicare
2 spending still occurs in the last year of life. We need to
3 reach people earlier in the care continuum.

4 My personal experience has driven my passion to
5 address this issue. My mother was a proud woman, lived
6 here in Washington, worked on Capitol Hill for over 30
7 years, lived independently for years with multiple chronic
8 conditions. As she aged and her conditions progressed, she
9 needed high-quality coordinated care and support, but
10 frankly, it wasn't there.

11 Late at night, when the doctor's office was
12 closed, simple answers to simple questions did not come
13 quickly. They were often provided only after ER (emergency
14 room) visits and unnecessary hospital stays. This became
15 the norm. It was exhausting and debilitating for my frail
16 mother and for all of us, her family.

17 Personal experience is also what's driven so many
18 of my colleagues here today. My co-founder, Bill Novelli,
19 had his own personal experience; and those others here
20 today share the same personal experiences, which drive our
21 passion to change this issue. C-TAC is a unique coalition
22 of 140 health care stakeholders and has been a leading
23 voice for people living with advanced illness.

24 My mother ultimately passed away with the

1 extraordinary hospice care provided here in Washington by
2 Capital Caring, but the days before hospice were so
3 challenging and so difficult, my sister, her caregiver, who
4 also had worked on Capitol Hill, developed autoimmune
5 disease, which we believe was triggered by her stress. It
6 really doesn't have to be this way.

7 So we all got together - all of my colleagues
8 here - to talk about what we could do and how we could
9 address this issue. I want to thank everyone on the C-TAC
10 team, who has worked tirelessly, driven by the passion of
11 their own personal stories, to create this innovative model
12 from the broad evidence base of successful programs from
13 around the nation. Many of them are here today, determined
14 to make a difference for this vulnerable population.

15 We currently, under this model and in partnership
16 with CMMI, Medicare Advantage, and philanthropy, have
17 served over 100,000 patients across the nation. We are so
18 pleased to be here today to talk about this model and our
19 work and appreciate the opportunity to be with you.

20 Gary?

21 MR. BACHER: Good afternoon.

22 Following up on Tom's comments and as a prelude
23 to highlighting some specific features of the advanced care
24 model, I wanted to highlight three core principles

1 underlying the design of the ACM. Khue Nguyen will
2 highlight further the clarifications and adjustments that
3 were just referenced.

4 In combination, the core principles that I wanted
5 to speak about were to close the gaps in care that patients
6 with advanced illness often encounter in our current health
7 care system. These gaps reflect the spaces and care that
8 can leave some without a model, like the ACM, returning to
9 the hospital unnecessarily, and struggling with their
10 family, as Tom described, to help keep family members safe
11 in the home, particularly before they qualify for hospice.

12 The principles. First, improving quality of
13 care, this is the bedrock principle around which all other
14 elements of the ACM are built. By improving quality, we
15 mean care that breaks down and cuts across existing silos
16 related to curative versus palliative care and that fosters
17 interdisciplinary practice and the building of better
18 bridges across traditional medical and social services.

19 Second, flexibility. By flexibility, we mean
20 creating a model that can operate in a stand-alone fashion
21 or be integrated with other alternative payment models and
22 that is consistent with and reinforcing of the MACRA
23 quality payment program. It also means a model that
24 supports primary care and specialty provider participation,

1 whether practicing on a small- or large-scale basis, and
2 it's consistent with models that are growing in Medicare
3 Advantage and in ACOs. We think taking these factors into
4 account and incorporating an appreciation for broader
5 trends in the health system is critical to making ACM
6 services available to the greatest number of Medicare
7 beneficiaries in need of them.

8 And, third, ensuring fiscal responsibility
9 through aligning incentives. Improving quality of care,
10 particularly for patients with advanced illness, also
11 requires a payment model that ensures care can be
12 sustainably provided. The ACM brings this principle to
13 bear by aligning incentives across care sites and
14 providers; and - consistent with population-based payment
15 principles - is flexible in allocating resources to best
16 meet care needs while establishing high levels of
17 accountability for total cost of care and quality.

18 DR. NGUYEN: Good afternoon, PTAC. Thank you so
19 much for this opportunity. Again, my name is Khue Nguyen,
20 and I came to this work from having designed and
21 implemented the Sutter AIM (Advanced Illness Management)
22 program.

23 We designed the ACM in collaboration with a group
24 of diverse health care leaders who have provided palliative

1 care and advanced illness care to diverse populations
2 across this country. As Tom mentioned, many of them are
3 here today.

4 We are especially grateful to the PRT for your
5 very thoughtful feedback, and as you see and as Bruce has
6 already mentioned, we incorporated -- we listened and we
7 incorporated your thoughtful feedback into our proposal.
8 Your review has allowed us to be more clear and robust in
9 certain areas.

10 I'd like to go through the -- I'd like to provide
11 some additional details behind the three key principles of
12 the care model.

13 First, quality of care. We designed a very
14 robust quality program here to track the program success,
15 to measure the program success, and delivering person-
16 centered high-quality care to patients that are aligned
17 with their goals. Specifically, we propose 18 quality
18 measures that would be tied to payment. Many of them would
19 be collected through patient and family survey.

20 Thirdly, and most importantly, we believe that it
21 would be important that the ACM Entity provide assurance
22 that the care plan developed for every patient would meet
23 his or her preferences. We'd like to be able to go into
24 the Q&A and walk through some of those quality metrics with

1 the PTAC, as needed.

2 On flexibility, we created flexibility in several
3 key areas. First, it was important to design a vigorous
4 quality and accountable program that would allow as many
5 providers who can meet the standards to be able to
6 participate.

7 Secondly, we provide a proposal on how small
8 practices can aggregate to operate the ACM.

9 Thirdly, we propose ways that the ACM can further
10 enhance other APMs.

11 Lastly, on payment, as discussed, we propose a
12 payment model that would align incentive that would reflect
13 a shared risk model. The methodology, the shared savings
14 methodology that we proposed in our original proposal and
15 provided with further detail is modeled after the CMMI
16 independent evaluation of the Sutter AIM program. We would
17 like to have the opportunity to walk you through the
18 details of that proposal.

19 MR. KOUTSOUMPAS: So in closing of our formal
20 remarks, I would just like to conclude by saying, from our
21 perspective, it's so clear that we have to better support
22 people living with advanced illness, and we're deeply
23 committed to this mission.

24 I think back about when we were creating the

1 Medicare hospice benefit. People often said it would never
2 become part of Medicare, it would never fit within the
3 structure of Medicare.

4 Similarly, when we started C-TAC, people said
5 this problem was too big to solve, yet here we are today,
6 because of the hard work and determination of our team, to
7 address this issue, to take it head-on, and to come up with
8 results that we believe can achieve our goals and mission.

9 We're humbled and honored and excited to be here
10 to have the opportunity to talk with you today and thank
11 you for your consideration. We'd love to answer any
12 questions that you might have and look forward to that
13 dialogue. Thank you.

14 CHAIR BAILET: Great. Thank you, Tom, Khue,
15 Brad, Kristofer.

16 So I'm going to turn it over to my Committee
17 colleagues that may have questions, top of mind. Tim.

18 DR. FERRIS: Well, first, let me add my thanks
19 and appreciation to all the work you've done on this. I've
20 been familiar with your work for years and have deep
21 respect for it.

22 I want to start off by also adding that as a
23 primary care doctor, I experience the gap that your
24 proposal is proposing to fill every single day that I

1 practice. It is very clear to anyone who practices
2 medicine that deals with the elderly that the hospice
3 benefit, as good as it is, leaves a huge hole, so no
4 question about it.

5 It's also very clear to me and to anyone who
6 practices that the clinical services, the clinical aspect
7 of the model you propose is much, much better care for the
8 huge number of Medicare beneficiaries, of which I will be
9 one someday, so out of self-interest. It's not a conflict,
10 I don't think.

11 [Laughter.]

12 DR. FERRIS: But I would like to have access to
13 this, so that my kids don't have to do for me what I have
14 to do with my parents right now.

15 MR. KOUTSOUMPAS: Right.

16 DR. FERRIS: Having said all that, I want to ask
17 a question related to the apparent necessity, the tie of
18 this program and the financial model to end of life. And I
19 want to just ask the question. Well, let me pose it this
20 way. There is an alternative way of looking at this, which
21 is end of life is something that occurs to someone with
22 advanced illness, independent of the need for services.
23 And if one were to look around the country at what ACOs and
24 capitated systems in the Medicare program are doing, they

1 are universally -- and I think there's some literature to
2 back this up -- providing care coordination services of
3 which a subset are palliative services.

4 You've sort of -- your model turns that on its
5 head -- right?

6 MR. KOUTSOUMPAS: Right, it does.

7 DR. FERRIS: -- and ties it to the end of life,
8 which I will say from my perspective focuses brilliantly on
9 where the most need is, but at the same time creates a real
10 -- what I will call a head-scratcher of a problem, which is
11 when you tie the financial model -- and here, I'm talking
12 about the financial model, not the clinical model. When
13 you tie the financial model to end of life, you are tying
14 the financial model to no matter how good -- we use the
15 surprise question, very predictive, but not so predictive
16 that it doesn't create all kinds of variability in what you
17 end up with in terms of the financial -- the variance that
18 would come at the end of life in whatever way you do this,
19 right?

20 So, again, I love it! But, could you address, "is
21 there really a need to tie this to the end of life?"
22 Because once you free the financial model from end of life
23 you're now dealing with actually financial models where we
24 have lot of experience, and doesn't seem quite so new and

1 potentially so scary. So sorry for the long question.

2 DR. SMITH: So they turn to the physician to
3 answer the financial question.

4 [Laughter.]

5 DR. SMITH: So let me just start by saying thank
6 you, Tim, for your comments. Clinically, I'm an internist
7 as well. The clinical care that I've done since I finished
8 my training has actually only ever been in that gap. I'm a
9 house calls physician. I take care of the frailest of the
10 frail, elderly patients who struggle to get to ambulatory
11 care, which is why this type of program is so meaningful to
12 me professionally, as well as we can all share stories
13 about loved ones who need something like this.

14 In terms of your question, I just want to make
15 sure, since it was a complicated question. Your question
16 is instead of using risk adjustment models kind of
17 prospectively, we're tying it to what happens in the last
18 12 months of life and why is it that we've chosen to do it
19 that way.

20 I think -- and, Khue, you'll be able to jump in
21 on this.

22 DR. NGUYEN: Yes.

23 DR. SMITH: I think we've chosen to do it this
24 way because we do believe that there is, obviously, an

1 acceleration of spending in the last 12 months of life. We
2 do believe that the PMPM payment of \$400 is substantial,
3 and so we needed to get into a frame for these patients,
4 where this investment or this up-front payment in a high-
5 intensity clinical model would be layered into a population
6 of patients where there was a high likelihood that you
7 could achieve savings, enough to overcome that up-front
8 payment.

9 And so some of the challenges we've seen with
10 other models -- I run one of the Independence at Home
11 demonstration sites, and one of the challenges you see with
12 these up-front payments is if you move back too far,
13 there's not as much -- there's not as much spend in your --
14 in month, say, 12 to 36, so there's not as much opportunity
15 to recoup that \$400.

16 So we're trying to strike a balance here, where
17 we are getting to a population where there is this
18 tremendous acceleration in cost, such that high-quality
19 coordinated care will reduce that cost that will overcome
20 that up-front payment, so that we don't leave all these
21 programs, taking this money in up front, and wind up having
22 on the back end to pay back money because we didn't target
23 this last 12 months of life.

24 I don't know if that helps to answer the

1 question.

2 DR. NGUYEN: Yeah. And maybe if I could just add
3 to that, Kris, where I was sort of stepping back, because
4 in some way, this was an obvious question because our
5 design is purely focused on designing a care model and an
6 accountable payment model specifically focused on the last
7 12 months of life. Why did we do that? We could look at
8 other alternative payment models right now that touch this
9 patient population; for example, ACO that already has
10 financial incentive, the OCM (oncology care model) that
11 focuses on cancer patients, Independence at Home, yet none
12 of these models are able to give the focus around the kind
13 of care that you need to deliver to make a difference in
14 this last year of life.

15 That concurrent curative treatment and palliative
16 care, that intensive care coordination, that advanced care
17 planning, that advanced care planning that paces with the
18 patient and the family over care setting across -- over
19 care setting over time, these are specific interventions
20 that requires specific focus, and it requires a specific
21 payment that supports that.

22 This is where the need is, and so for us, it was
23 important to define the focus, and that was why we needed
24 to build care and payment tied to where the need is.

1 MR. SMITH: And just to add one thing to that, so
2 as background, our organization partners with Medicare
3 Advantage plans across the country, so we partner with all
4 five of the largest payers to serve their Medicare
5 Advantage population as well as about 15 additional payers,
6 mostly BlueCross BlueShield plans, and this is similar to
7 the model that we've implemented. And the reason that
8 we've implemented it is just a practical reason from a
9 measurement standpoint, which is when you run regressions
10 of all kinds to try to predict cost for this patient
11 population, the biggest predictive variable in every single
12 model you run is how many months back from death you are.

13 So if you're going to serve this population, you
14 have to be able to calibrate for that in order to, at least
15 based on our experience, actuarially figure out what the
16 cost is likely to be, because that's such a variable, and
17 you can see in all the published articles around how the
18 cost increased so dramatically. So it's really been a
19 practical consideration for accurately being able to
20 predict the cost.

21 MR. KOUTSOUMPAS: If I could just make one more
22 comment, I can't resist, Tim, to comment on your comment,
23 because I think you'll find it a little funny. Two things,
24 one, in my own personal experience with my mother, it was

1 really during that last year, the progression of her
2 chronic illnesses became intensified, and the set of
3 services needed before hospice were clear but not
4 available. And that is something I think about every day
5 as I think about the model that we have and the work that
6 we're doing.

7 But the other thing I wanted to mention to you,
8 because as you said we need to get this right because of
9 your own family and your future, as you know, the Medicare
10 hospice benefit was bipartisanly supported. President
11 Reagan signed it into law, and Senator Bob Dole was one of
12 the key advocates and helped with the construction.

13 And I saw Senator Dole not long ago, and he said
14 -- during the time we were developing the benefit, he said,
15 "Tom, you know, we've really got to get this right because
16 we're going to need it for ourselves one day, so we have to
17 think selfishly about this." And I saw him recently, and
18 he said, "You know, I think I'm nearer using the hospice
19 benefit than you are. I hope we did get it right. I think
20 we did."

21 And I think it's an interesting comment because
22 these things are real to real people, to our families, and
23 to our friends and loved ones, and getting this right is
24 critically important. And that's what we're really focused

1 on and determined to do.

2 DR. NGUYEN: We also believe that from a
3 practical perspective of how CMS would operationalize this
4 model, we know that in risk adjustment, it has actually
5 been pretty difficult to predict, to use a current risk
6 adjustment method to predict patients with rising high
7 cost, especially those associated with mortality.

8 And so while the need is a primary focus, by
9 focusing on defining the episode as the last 12 months of
10 life, we have clarity over what that prior episode
11 experience is, which will allow us to compare the
12 performance of the program against, and so there was a
13 practical consideration around that as well.

14 CHAIR BAILET: Great. Thank you.

15 I'm going to go ahead with Bob and then Len and
16 Elizabeth.

17 DR. BERENSON: I wanted to also talk about this
18 topic but come from a slightly different perspective. I
19 guess I am the curmudgeon on this Committee, and partly,
20 that's based on having worked at CMS and seeing what comes
21 in. In this case, I'm also going to reflect on my
22 experience on MedPAC (Medicare Payment Advisory Commission)
23 in looking at the hospice benefit.

24 And I agree -- well, actually, my view is that

1 the hospice benefit is both the best and the worst benefit
2 in Medicare. When it's done well, it is remarkably good,
3 and at the same time, we have a largely not -- a largely
4 for-profit hospice industry that causes horrendous abuse
5 that we have had trouble protecting against.

6 So one of the more dramatic statistics I remember
7 from my experience on MedPAC -- and I think I have this
8 right; I may be off by a percentage point or two -- that in
9 the State of Mississippi, 55 percent of hospice benefits
10 are discharged alive, okay? Somebody said they were going
11 to die within six months. What's presumably happening here
12 is that there's a per capita cap for every hospice benefit.
13 They actually get paid per diem, not capitation. They're
14 paid per diem, and when they hit the cap, "Oh. Well, you
15 don't need to be here anymore." That's how you game a per
16 diem system. In capitation, you can game it a different
17 way.

18 So my concern is stinting on care in a model that
19 has big gains and big penalties based on financial
20 performance as opposed to -- I mean, every other
21 industrialized country basically provides a palliative care
22 benefit, but they don't necessarily tie it to rewards,
23 financial rewards, and I'm much more comfortable with that
24 concept.

1 My specific question is -- you've emphasized the
2 quality metrics -- are the quality metrics good enough to
3 prevent those who want to misuse what could be a very good
4 program and stint on care and basically say, "Oh, no, you
5 don't need to go into the hospital anymore. You won't
6 benefit from it"?

7 You know, everybody has told the experiences of
8 over-care. I had a relative who in his 80s, two times, was
9 put on a ventilator, in both cases for a long period of
10 time in an ICU (intensive care unit) and went back to his
11 business, had another few years of life. I could imagine
12 with the right incentives that he would have not been
13 offered the opportunity to go into that ICU and have a few
14 more productive years.

15 So that is my question, is how are you going to
16 protect against stinting and both in the design of the
17 financial model and in the use of quality metrics? What
18 confidence do you have that the bad guys won't misuse what
19 we're talking about here?

20 DR. SMITH: So if you have the answer to how to
21 eliminate bad guys in health care, I'm all ears.

22 But I do agree that anytime you introduce new
23 payment dynamics that there is a possibility that it will
24 be used for ill, and hospice certainly has its challenges.

1 I think there's a couple of things that we have
2 to acknowledge about the design. So one of the quality
3 measures that we think is incredibly important and part of
4 whether or not you qualify for getting a shared savings, is
5 the documentation of a care plan, where you have elucidated
6 the desires of that patient and their family. And so, yes,
7 certainly anyone can falsify documents, but I think the
8 most important quality measure in this demonstration is the
9 conversation, the documented conversation with the patient
10 and their family about what their goals are for the time
11 they have remaining. In most cases, we're looking for 12
12 months. So that's number one.

13 Number two, I think it's really important to
14 recognize that if you want to realize shared savings in
15 this population, yes, you could try and lock people in
16 their homes and not let them call 911, but the far more
17 successful way to do it is actually to provide really good
18 care. And what we've seen over the demonstrations and in
19 the literature is that when you provide really good care,
20 starting with the conversation about what is it that you
21 want, you get this reduction in total cost of care.

22 And so while I agree we're going to have to have
23 regular audits, I agree that we're going to have to be able
24 to look at whether there's apparent patterns of utilization

1 in some of these entities, I do also think that making the
2 primary quality measure about documenting what patients and
3 families want and then, number two, what we've learned
4 about providing high-quality care in this population can
5 reduce total cost of care, I think, is our buffer against
6 some --

7 DR. BERENSON: Yeah. Well, I guess that plays
8 into my argument, -- is if, in fact, you're doing the right
9 thing by having a conversation --

10 DR. SMITH: Mm-hmm.

11 DR. BERENSON: -- which you update periodically,
12 having a plan --

13 DR. SMITH: Mm-hmm.

14 DR. BERENSON: -- why do you need the financial
15 incentives? If that's a requirement of a palliative care
16 benefit, that that's what you have to do, why do you need
17 to, on top of that, add financial rewards?

18 MR. SMITH: So one of the challenges we've seen
19 in the Medicare Advantage space is that you guys are
20 exactly right that you can't exactly identify when a
21 patient is going to pass away, and so we believe the way
22 that we structured the financial model helps incentivize
23 palliative care programs to make sure they're seeing the
24 right patients.

1 And so the reason we originally had the 12-month
2 PMPM was the idea, since you were only getting compensated
3 for 12 months, you would really target patients who were --
4 you believed were highly likely to be in their last 12
5 months. We recognize and respect the feedback from the PRT
6 that there's some risk around that, and so what we proposed
7 back in our letter -- and we apologize it got in August
8 30th, but of August 30th, around that, is to address that
9 it's allowing for that payment to continue for a longer
10 time to ensure that there's care, but rolling all of that
11 payment, if it's for 16 months, into the last 12-month-of-
12 life-cost calculation. So that you're still incentivizing
13 to see the right set of patients, the patients who are
14 really in this gap, and so that was why we designed it that
15 way.

16 DR. NGUYEN: There are a lot of room for
17 improvement, the amount of fragmentation that currently
18 occurs, and so the quality that we're striving here for the
19 majority of patients is about better coordinated care and
20 support that would allow a patient to remain safely in the
21 home.

22 We recognize that not every patient will want
23 that, and so this is a population health approach. But the
24 overall direction here and the numbers of patients that Tom

1 has quoted, we see this consistently, that at a population
2 level, more patients are able to stay at home, less ICU
3 days, especially terminal ICU days, preventable
4 hospitalization, as a result, a better coordinated care.

5 And so for us, it was important to tie a shared
6 risk payment to this model to ensure -- to incentivize
7 achieving high quality.

8 MR. KOUTSOUMPAS: Bob, I think I can't pass
9 without at least commenting on your comment, and at least
10 from my perspective in assuring you, there's nothing more
11 important than abuse of the Medicare hospice benefit. And
12 I think it's clear in our minds and clear in the minds of
13 all of us who find abuses in hospitals or other house --
14 home care settings and other health care delivery models,
15 but from my perspective, even worse in the hospice arena.

16 I work with a group called the National
17 Partnership for Hospice Innovation, community-based not-
18 for-profit organizations, and we're working very hard with
19 CMS to further develop initiatives that can safeguard and
20 work to prevent those kind of abuses from occurring. So I
21 want you to -- I wanted to recognize that and know that we
22 are really working hard on that, and we consider that in
23 this work as well. Yes.

24 CHAIR BAILET: Thank you, Tom.

1 Kavita, I'm going to call on you. You were next.
2 Thank you.

3 DR. PATEL: Thanks. Sorry. I actually had to
4 step out because I'm normally in clinic today, and because
5 I'm not in clinic, I had a 106-year-old patient for whom
6 this would have been the perfect thing to actually have.
7 So I echo Tim's comments and apologize.

8 I had three discrete questions. One, I did try
9 to search for the CMMI Sutter Innovation Award evaluation.
10 This is all the awards -- of the fact that we have not
11 deliberated in any form or fashion, so I was trying to kind
12 of google and search for stuff based on the August 30th
13 letter, and I could not find the CMMI evaluation somewhere.
14 So is that -- am I missing something, or is that available
15 --

16 DR. NGUYEN: Yes.

17 DR. PATEL: -- publicly?

18 DR. NGUYEN: Yes, it is --

19 DR. PATEL: It is. Okay.

20 DR. NGUYEN: -- off of the CMMI website, and
21 there is also a Health Affairs article that summarized the
22 outcomes.

23 DR. PATEL: Would other people indulge me to just
24 ask if I could just ask you to give us some of the

1 highlights that informed what you had referenced in the
2 August 30th letter?

3 DR. NGUYEN: Yes, yes. So what we've referenced
4 there in terms of the shared saving analysis -- so the
5 Sutter AIM program very much mirrored the principles of the
6 ACM. It has -- it employs a team-based care approach
7 following patients in the last year of life. One would say
8 that it is a perfect example of the ACM.

9 Under the HCIA (Health Care Innovation Awards)
10 program, the AIM programs serve over 10,000 beneficiaries
11 over a three-year time frame. The evaluation of that
12 program was published in the final third-year report, and
13 so in there, we've referenced the patient-matching
14 methodology that CMMI utilized to determine -- so there
15 were two analyses. One is, "What is the impact on
16 quality?" And second is, "What is the impact on utilization
17 and overall cost of care?"

18 And so there was a match-control method that was
19 utilized, and we propose a similar approach to -- in terms
20 of developing the control group for this payment analysis,
21 so that's one aspect.

22 And then, secondly, in that analysis, it was
23 found that the Sutter AIM program was probably one of the
24 most successful HCIA programs in terms of impact on

1 reducing hospitalization, preventable hospitalization, and
2 it -- that generated a savings of roughly \$6,000 in the
3 last 30 days of life.

4 For the AIM program, not only was hospitalization
5 reduced, but hospice length of stay was increased, and so
6 the issue that we currently face in hospice is many
7 patients have very short length-of-stay. Actually, the
8 national data out of Health Affairs in July show that 35
9 percent of hospice enrollment occur in the last week of
10 life.

11 On the other side, there are 10 percent of
12 patients who are enrolled too long, and the consensus
13 around the policy on this is one way to really improve that
14 is to build this kind of program, where you're able to care
15 for patients upstream. Not only will you be able to help
16 those who want and be ready to enroll in hospice sooner,
17 but also the ability to also reduce the long length of stay
18 associated with.

19 DR. PATEL: Okay. And so I have a little bit of
20 a follow-up. If you were here this morning, it's a little
21 bit of a refrain from if the evidence is so compelling --
22 and, obviously, we've had, I think, throughout the years,
23 MedPAC, a number of policymakers have kind of opined on the
24 importance of this -- why hasn't this been done, or why

1 hasn't -- if the HCIA award was so compelling, why hasn't
2 this been carried forward or carried anywhere by CMS to
3 some extent?

4 DR. NGUYEN: Yes. In our conversation with CMMI,
5 they encouraged that we go through this channel with you to
6 really bring this innovation forward.

7 Your question about why hasn't this happened, it
8 happened, but it happened in places where we have payment
9 and support, and the scaling --

10 DR. PATEL: Well, yeah, like MA (Medicare
11 Advantage), et cetera. I mean --

12 DR. NGUYEN: -- has been the ability to scale is
13 truly limited without a Medicare fee-for-service payment.

14 DR. PATEL: Okay. So I have one more question
15 and then a comment.

16 I just want to be clear. Let's say -- I think
17 you have in somewhere here an estimate on the potential
18 number of beneficiaries who could benefit from this. I
19 feel like I want to quote four percent, but maybe I'm --

20 DR. NGUYEN: Yes.

21 DR. PATEL: I could maybe understand how to staff
22 this. That the comment -- and this is for anybody, not
23 just for you. The comment was that it should ideally be
24 led by a palliative care -- I'm assuming board-certified or

1 someone trained in palliative care medicine. As I
2 sometimes feel -- as a primary care doc, I sometimes feel
3 like that's saying they grow on trees, and we can just
4 pluck them off and put them into these models.

5 I know locally, just I'll tell you right now, I
6 can't find anybody to do that.

7 DR. NGUYEN: Yeah, yeah.

8 DR. PATEL: So talk a little bit about potential
9 workforce shortages, mismatching and staffing, and then I
10 have a comment after that. And then I'm done, I swear.

11 DR. NGUYEN: Yeah. This is why it's important to
12 really tackle this through a team-based approach.

13 A lot of what patient -- you definitely need that
14 physician expertise to provide guidance and oversight, but
15 a lot of the support can be further extended by other
16 members of the team, such as your social worker or your
17 nurses. And so by utilizing a team-based approach, not all
18 of the resource need will be concentrated in the provider
19 level.

20 DR. PATEL: I'm not even talking about resource
21 need.

22 DR. NGUYEN: Yes.

23 DR. PATEL: I'm just offering why wouldn't a non-
24 palliative care physician who might have appropriate skills

1 training be able to lead one of these teams?

2 DR. SMITH: Yes. So I think the most important
3 thing is that these teams have both, right? So that they
4 have -- particularly considering the model that we're
5 proposing, right? Because if you have a group of patients
6 who have, you know, 12 months or less to live -

7 DR. PATEL: Right.

8 DR. SMITH: -- they have enormous palliative
9 needs, but they still have curative and primary care needs,
10 and so I do think that that team must have a palliative
11 care clinician to help with the symptom burden that is the
12 cause for so much suffering in this patient population.

13 But I think you will also need skilled clinicians
14 that still have well-oiled machinery in terms of primary
15 care, which has always been the question of simply
16 extending the hospice benefit further out, because then
17 you're only using clinicians who are hospice-trained.

18 In terms of your question about workforce,
19 though, I mean, workforce is -- we spend a lot of time
20 wondering why we don't have primary care doctors, why we
21 don't have hospice and palliative care doctors. I mean,
22 the answer is quite simple. The payment methods don't
23 support that workforce.

24 Part of what is important about this is -- you

1 know, to Bob's question of why are we paying up front, why
2 are we providing these financial incentives -- is because
3 we have to create a more fertile ground for these types of
4 programs, and part of it is we have to be able to track the
5 clinical talent to go into this field.

6 This model, scaled widely with up-front payments,
7 will provide more stability so that organizations can
8 business plan, because one of the big problems -- I run a
9 lot of different population health programs. Tim does as
10 well. One of the big problems with many of these shared
11 savings models, which maybe you might earn some money 24
12 months from now, it's really hard to staff based on a
13 model, you know, a payment model like that.

14 And so if you have some stability that you know
15 if you have a hundred patients, it will be 400 PMPM, then
16 you can start to really build business models and recruit
17 clinicians, and it will take years for that pipeline to
18 open up, but it will open up if there are stable payment
19 methods.

20 DR. PATEL: Okay. And then my -- the final is
21 not a question. It's really more of a comment, that I feel
22 like there's so much that was offered in this August 30th
23 note -- and I think this was alluded to by the PRT -- that
24 I just feel like I have not had a satisfactory ability to

1 digest it. And it feels a little like I'm reading almost -
2 - I don't want to say two different proposals, but it does
3 feel significantly different than what I have read prior,
4 so I'll just stop there. And I don't -- I feel like I'm
5 shortchanging --

6 MR. KOUTSOUMPAS: Sure.

7 DR. PATEL: -- high-quality work because of that.

8 MR. KOUTSOUMPAS: Well, and if I could just
9 comment on that -- in fact, thank you for mentioning that -
10 - our goal was to meet the issues and objectives that we
11 received back from the feedback, so that's why we did that.

12 DR. PATEL: It's very good quality.

13 MR. KOUTSOUMPAS: Thank you.

14 DR. PATEL: It's just it was a lot of work that
15 went into it.

16 MR. KOUTSOUMPAS: Yes.

17 DR. PATEL: It feels like we couldn't -- or let
18 me speak for myself.

19 MR. KOUTSOUMPAS: Sure, absolutely.

20 DR. PATEL: It's hard to take that into
21 consideration.

22 CHAIR BAILET: To do it justice.

23 MR. KOUTSOUMPAS: To do it justice. Thank you.

24 CHAIR BAILET: Right.

1 So Len and then Elizabeth.

2 DR. NICHOLS: So thanks.

3 Tom, you may not remember, but I remember when
4 this C-TAC was a gleam in --

5 MR. KOUTSOUMPAS: I do.

6 DR. NICHOLS: -- Bill Novelli's eye.

7 MR. KOUTSOUMPAS: Yes.

8 DR. NICHOLS: And I would say, you know, Bill
9 wears glasses, but he's got pretty good vision. So I'm
10 very glad you did this.

11 MR. KOUTSOUMPAS: Thank you. He does, indeed,
12 and he would be here today if he could.

13 DR. NICHOLS: The room is a testament to your
14 success in making this all happen.

15 MR. KOUTSOUMPAS: Thank you so much, Len.

16 DR. NICHOLS: So we all want this to work, and
17 like you said, we all want to get this right.

18 MR. KOUTSOUMPAS: Right.

19 DR. NICHOLS: And, you know, I haven't risen to
20 the level of curmudgeon yet, like my colleague, Bob.

21 [Laughter.]

22 DR. NICHOLS: But I am the economist. I am the
23 economist, so I'm working on this.

24 So I have two questions on the shared savings

1 calculation, and they've come in sort of two parts. One is
2 why, and one is how long?

3 On the why, I was really struck at how you got
4 all these little cute adjustments and this and that, and
5 there's one called the "entity adjustment factor," which
6 seems to be trying to adjust for the fact that depending on
7 which entity's in charge, you expect there to be different
8 costs.

9 And I would just say as a principle matter in the
10 modern world, most of us are trying to move away from site-
11 specific pricing. So tell me why you have an entity
12 adjustment factor.

13 DR. NGUYEN: Yeah. And this is -- I think this
14 is the kind of decision where we could have changed if we
15 were given the ability to do a regression analysis with
16 CMS.

17 What we wanted to make sure -- we agree with you
18 there, and I think the regression -- so for the PRT here,
19 what we propose here is to look at -- in order to construct
20 the episode, and we recognize that there are diversity in
21 this population, different diagnosis. Most of them will
22 have one of the 11 diagnosis category that we listed.

23 But one way to really construct an episode cost
24 is to do a national regression analysis looking at your

1 national sample and looking at factors that we know impact
2 that price, including what other comorbidities -- age, sex,
3 HCC. And so these were the factors that had been tested
4 through CMMI in terms of matching up to a control
5 population.

6 And so that allows to take a look at a national
7 average episode score, and we believe that the regional
8 adjustment is all that is needed.

9 We added on that entity adjustment because we
10 have not had a chance to see. What we wanted to do is to
11 make sure that you do run an entity adjustment. We
12 anticipate that when you look at the entity and the
13 regional, that there would be very little differences.

14 DR. NICHOLS: Well, let's hope. Yes. Okay.

15 DR. NGUYEN: And really what we were -- what we
16 were leaning toward is to make sure that we capture any
17 entity-specific nuances around how they practice in this
18 population, that that would be factored in, but we would --
19 we are definitely leaning toward -- and we would support --
20 a regional adjustment.

21 DR. NICHOLS: Yeah. Well, okay. That's helpful.

22 And, obviously, you get the concern that you
23 don't want to bake in inefficiencies because of a
24 particular entity being used in a particular region.

1 DR. NGUYEN: Yes.

2 DR. NICHOLS: So I think we're on the same page
3 here.

4 MR. KOUTSOUMPAS: Yeah.

5 DR. NICHOLS: So on the "how long" -- and this
6 may get to the point you made, Brad, about working with
7 other plans and so forth out there and Medicare Advantage
8 space, but when I look at the regression adjustments that
9 you're talking about making in your shared savings
10 calculation and then ultimately the risk adjustor that will
11 have to come out of that, I think this is not a two-week
12 process. This is going to take a while.

13 So if somebody were to say, okay, try to make
14 this happen, how long do you think this analysis is going
15 to take before you're ready to go live, and how much can
16 the experience you have with Medicare Advantage plans speed
17 this up?

18 MR. SMITH: We have done this for lots of
19 Medicare Advantage plans across the country. We're
20 probably serving 8 of the 18 million Medicare Advantage
21 plans across this country. Sutter has obviously
22 implemented this model at scale with CMMI, and I think
23 we're highly confident based on our ability to, one,
24 respond to the PRT comments in two weeks and get additional

1 detail, but we believe that we could do it fairly quickly.
2 Whether that's two or three months or a longer period, I
3 think it's hard to say in the moment, but I would think
4 that we -- the work that we've done, the lessons that we've
5 learned from Medicare Advantage, from CMMI grants, from
6 where foundations have backed some of this research before
7 would be very helpful in speeding that up.

8 DR. NICHOLS: Well, let me just make sure I
9 understand. Sutter has implemented it, but in an HCIA kind
10 of framework. So there's not really a risk payment
11 involved.

12 Medicare Advantage, they get capitated at this
13 level, but not necessarily at the provider level. So have
14 you been doing risk adjustment for providers underneath
15 this Medicare Advantage umbrella?

16 MR. SMITH: Yes. We've done a number of
17 different ways.

18 DR. NICHOLS: Okay.

19 MR. SMITH: So with each health plan, we had to
20 work out how they would like to do it, but we've never done
21 everything from [unintelligible] to exact matching to
22 propensity matching to disease-specific baselines for the
23 last 12 months of life. So there's a lot -- we have
24 experience in a lot of different ways of doing it.

1 DR. NICHOLS: Okay.

2 MR. SMITH: We understand the pros and cons of
3 different ways that you could think about it, and this was
4 our best attempt, working with an actuarial firm, to get
5 something that we thought was best-in-class based on the
6 lessons that we've learned today.

7 DR. NICHOLS: Thank you.

8 DR. SMITH: But I think the last point is,
9 though, while we can get this set up and we could get
10 going, we would anticipate that year over year, there would
11 be modifications and improvements to the target pricing and
12 to the risk adjustment.

13 So what we think we can do is we can get to a
14 good enough place to start, so that we have some stability
15 in the target pricing and that it's close to the truth.
16 But there will be modifications over time. We don't
17 anticipate that this is perfect right now.

18 CHAIR BAILET: Elizabeth.

19 VICE CHAIR MITCHELL: Thank you.

20 I'm going to confess that one of the prerogatives
21 of being Vice Chair is that we get to assign the PRTs, and
22 I signed up for this one because I think this is so
23 important and so needed, so really want to congratulate you
24 on bringing this forward.

1 One of my major concerns, though, through the PRT
2 process has been sort of patient engagement, patient
3 education, and knowledge of the model. And you actually
4 have included in your August 30 letter that you would begin
5 -- you would inform the patient within 90 days. That's, I
6 think, a really important change to the initial proposal
7 that I'd like to know more about.

8 And you also indicated that you think setting the
9 patient goals is one of the clearest predictors of quality,
10 and so it's clear that it's important. But what level of
11 knowledge and sort of proactive choice do the beneficiaries
12 need to opt into the model? Or then if they are discharged
13 from the model, do they need to know this, and do you
14 believe they need to understand some of the related
15 financial incentives to their participation? And so could
16 you just address how patients are informed and engaged
17 throughout this?

18 DR. NGUYEN: Yes.

19 DR. SMITH: Sure. So, you know, I've had the
20 good fortune of having to do this, and so for Independence
21 at Home, I'm a provider in the Independence at Home
22 demonstration. As you probably know, you have to inform
23 the patient that they are a part of this program. You have
24 to inform them why they're a part of this program, and you

1 have to inform them a little bit about the implications
2 participating in the program.

3 And for us, that has always included a brief
4 conversation about the fact that if it looks like us doing
5 a better job taking care of you, it reduces the cost of
6 care that we might share in those, those savings.

7 And so what I will tell you is that it can be
8 done. It can be done thoughtfully, honestly, but it can be
9 also done in a way that doesn't cause a conflict or make it
10 difficult to establish a relationship with patients and
11 families.

12 I think one of the reasons, though, that we chose
13 to give a little bit of a window, as opposed to it has to
14 be in the first visit, is because it clinically -- for
15 folks who spend time in the hospice and palliative care
16 space, you know, sometimes it's too soon to say, "Hi. I'm
17 here to help. Oh, by the way, I'm here to help because
18 you're going to die in 12 months." And you do need
19 sometimes to assess whether patients and families are ready
20 for that conversation.

21 And in my clinical experience, what I have found
22 is that by the second or third conversation, almost
23 everyone has enough trust in a high-quality clinical team
24 to be ready for that conversation, but sometimes the first

1 time is not the right time.

2 So by giving us a window period, we were sort of
3 acknowledging the fact that not everybody is ready, but
4 also putting an endpoint on it to address your concerns
5 that people do need to understand the clinical implications
6 of the program as well as the financial implications of the
7 program. And it can be done.

8 CHAIR BAILET: Rhonda and then Harold. Rhonda?

9 DR. MEDOWS: I just want to make sure that I
10 understand. When does the program -- when does the payment
11 methodology kick in? After the patient is informed and
12 agrees, or do you --

13 DR. SMITH: They have to say yes to the program,
14 yes.

15 DR. MEDOWS: They have to -- they have to agree.
16 Okay.

17 DR. SMITH: Right.

18 DR. MEDOWS: Thanks.

19 CHAIR BAILET: Harold?

20 MR. MILLER: I had two questions. The first
21 question is, does your financial projections for the model
22 -- does it count on getting shared savings? In other
23 words, if you got no shared savings, but you got the \$400
24 PMPM, is that enough?

1 MR. SMITH: Based on our experience across the
2 country, yes.

3 MR. MILLER: So you wouldn't have to have a
4 shared savings component to this. You could be accountable
5 for cost, but not necessarily have to get a share of
6 savings, if there are savings?

7 MR. SMITH: [Nods yes.]

8 MR. MILLER: Okay. Second question.

9 CHAIR BAILET: That's a "yes" for the folks on
10 the phone.

11 MR. MILLER: Well, that was a -- we're not quite
12 prepared to say that yet, but second question is -- no, go
13 ahead.

14 MR. SMITH: Let me actually clarify that a little
15 bit. So there's a wide variety of programs that offer a
16 different cost. We are the largest scale provider in this
17 space across the country, and so we probably -- I don't
18 know for sure, but based on our internal discussions, I
19 believe we have the ability to offer it at the lowest cost
20 of care.

21 MR. MILLER: Mm-hmm.

22 MR. SMITH: I would say in the vast majority of
23 our Medicare Advantage contracts, there is the ability to
24 be -- to receive more than that, and that's necessary for,

1 in our case, being able to make the infrastructure
2 investments that we need. So while in our case at a
3 marginal level you can, I could understand why there would
4 be lots of others who would have that.

5 MR. MILLER: So how much more is it that you
6 think you need beyond \$400?

7 [No response.]

8 MR. MILLER: Well, think about that.

9 So I guess the question is to what extent, if
10 there is a cost to simply get paid for the cost and then be
11 accountable for the fact that it doesn't increase overall
12 cost, rather than introducing the idea of the shared
13 savings.

14 The second question is when I was reading through
15 the back-and-forth between the PRT and you, that I think
16 the PRT was concerned, as I read it, by the way the model
17 is described as -- or the impression it leaves is that you
18 get \$400 a month, and you do something in a month that's
19 worth \$400. And then when the \$400 stops, you stop doing
20 something because you're not getting the \$400 anymore.

21 But then the response was "But we're still
22 accountable for them for the 12 months before they're dead,
23 so we will still have to do something for them because of
24 that."

1 And I guess as I thought about your response, it
2 seemed to me that what you were, in effect, saying is that
3 we are going to be accountable for somebody's last 12
4 months of life, and we're going to take a \$4,800 fee for
5 that, which we will prorate if they die sooner, but
6 basically, we're getting \$4,800, which we may spend in very
7 different ways, depending on what the patient needs.

8 I'm presuming that you don't give identical \$400-
9 per-month services to every patient. Hospice doesn't do
10 that. It's one of the problems in the hospice program, is
11 that the spending at the beginning, at the end are
12 dramatically different than in the middle, but they get a
13 flat amount of money. So, in a sense, they're getting a
14 pool of money, and they're allocating it based on the
15 patient's need.

16 So it seemed to me that you were really saying
17 we're accountable for the last 12 months of life in the
18 spending there, and we're getting a \$4,800 fee. So I'm
19 curious as to whether why you wouldn't characterize the
20 program as saying to the patients, "We will take care of
21 you until you die for \$4,800, and we will ensure that it
22 doesn't cost any more to Medicare than it costs otherwise,"
23 and make your own judgments about which patients to admit,
24 because it is not clear to predict. And I think, to Tim's

1 point, is simply having a criterion that says something
2 about 12 months implies that you have to make that
3 judgment, and then you have to tell the patient about it as
4 opposed to you deciding yourselves who to take into the
5 program on that basis.

6 So I'm curious. Did you think about that? Does
7 that make any sense to say to the patient, which seems to
8 me a much more patient-centered thing, "We will take care
9 of you till you die, and we will" -- and the payment model
10 is "We'll be accountable for the last 12 months of
11 spending," but that's sort of irrelevant to the patient in
12 some ways. What you're saying to them is "We will take
13 care of you till you die, and if it takes you 24 months to
14 die, then we will take care of you for 24 months, because
15 that's what our commitment to you has been," but you're
16 going to make the judgment about when they need to enter
17 the program because of when they really need that service.
18 And if you thought that maybe starting someone sooner than
19 you thought was necessary might actually be helpful to
20 them, that that would be a good thing, because you want
21 palliative care to phase in early rather than waiting until
22 too late at the end.

23 But anything that requires you to somehow say to
24 them, "We think you're going to die in 12 months," is going

1 to be a deterrent for some people and for you to
2 participate. So I'm just wondering how you would react to
3 that.

4 DR. NGUYEN: Yes. So I think there are several
5 points here, Harold, so we'll -- and the team will back me
6 here.

7 So the first point is, you know, why wouldn't you
8 be accountable for patients for the duration of the
9 program, and we are. We're simply structuring so that
10 there is an opportunity for patients to access the hospice
11 benefit. But the accountability of the payment essentially
12 said that we're -- you know, the ACM Entity is once you
13 enroll, once you meet the eligibility, we're going to be
14 accountable to you. So it achieves that, and I think we
15 built in where the PMPM stop, when the hospice benefit
16 begins, because we -- it's important that patients have
17 access to the hospice benefit, so that -- but it achieves
18 the same goal here in terms of taking full accountability.

19 Your prior point about why not -- why have shared
20 risk -- and so the alternative here would be to have a PMPM
21 payment and then to have essentially a pay-for-performance
22 that would be attached to arbitrary -- that would be
23 attached to reduction in hospitalization, more
24 [unintelligible] -- and a set of improvement in quality.

1 But that translates to -- that translates to
2 cost, and so I think it is just simply another -- it's the
3 same calculation, and I think by looking at shared risk, it
4 gives us an opportunity to really understand how far can we
5 improve, rather than setting arbitrary X percent reduction
6 in hospitalization, X percent in X, Y, and Z. We set --
7 here are the set of quality metrics.

8 MR. MILLER: Just to be clear, I was not
9 suggesting what you're just saying. I was simply saying
10 why don't you take accountability for the last 12 months of
11 spending, but say to the patient, "We're going to take care
12 of you until you die."

13 DR. NGUYEN: Yes. And we are essentially by
14 building the accountability for the 12 months, and the only
15 operational change there is that we support patients being
16 able to access the hospice benefit.

17 MR. SMITH: And the thing I'd add, too, is you're
18 going to have a distribution of patients, and I think you
19 could potentially do that. You're going to have a
20 distribution of patients, right? You're going to have some
21 that are three or four months. You're going to have some
22 that are 12. You're going to have some that are 16. And I
23 think the important thing, if you did something like you're
24 proposing, would be to do that for all of the patients,

1 including the three-month group, because you needed to
2 offset the cost of the 16-month group. And so the balance
3 for that is why we proposed the per member, per month
4 versus sort of a one-time payment.

5 You know, if the average length of stay was 12
6 months, the math would be exactly the same as sort of what
7 you proposed.

8 MR. MILLER: Well, just to be clear now -- and
9 then I'll be finished -- what I was saying was the concern
10 was the implication was that somehow when you get the PMPM,
11 you're delivering a service, and I was simply saying what
12 you're really describing that you're doing, essentially, is
13 getting a \$4,800 fee, which you'll prorate down if the
14 patient dies sooner or whatever.

15 But to dissociate the notion that somehow they'd
16 get something in the month that's worth \$400 is the -- I
17 mean, paying it that way, sure, because you want it, but
18 the implication that it was drawing for people was that you
19 got something worth -- it was a fee for a service in a
20 month, and I was just trying to clarify. I don't think
21 you're thinking about the notion that somebody is getting
22 \$400 worth of services in a month or not.

23 DR. NGUYEN: Yeah.

24 MR. MILLER: They're really getting a set of

1 services which may vary from month to month, and in a
2 sense, as a practical matter, if someone lives 12 months,
3 you're going to get \$4,800. And you're going to figure out
4 how to spend that \$4,800.

5 DR. NGUYEN: Right, right. Yes.

6 MR. SMITH: That's right.

7 My only comment back was around the prorating on
8 the short end, because you know you're going to have people
9 on the long end. So you could do it, and it would balance
10 across the population. But given that you know you're
11 going to have some people longer than 12 months, you have
12 to balance it across.

13 MR. MILLER: But if you -- but if you reduce
14 spending in the final 12 months of life and they didn't
15 live as long and you got \$4,800 for it or whatever you got,
16 then you'd figure out how to balance that out.

17 DR. NGUYEN: Yes.

18 MR. SMITH: That's right.

19 DR. NGUYEN: Conceptually, we're in full
20 alignment here.

21 DR. SMITH: Right. But, Harold, I think one
22 thing that we also just have to acknowledge is part of the
23 reason that we built both a PMPM up front as well as a
24 shared savings is to address some of the concerns that

1 Robert brought up.

2 If you simply say to someone, "We're going to
3 give you \$4,800," you're going to have what we see in home
4 care all the time, which is, "I really hope, then, I don't
5 take care of complex patients," right? And so we have to
6 figure out a balance here, and we think that the shared
7 savings piece is the balance to push people to actually try
8 and find the sicker patients, because it's clear from
9 various studies -- you know, one of the more recent studies
10 that came out of New York by Dana Lustbader, you know, that
11 the spending that happens in those last few months of life
12 are where you can sort of generate some savings. So we
13 have to figure out how to push people to go after the
14 sickest patients, where the sickest is really the ones who
15 are suffering the most.

16 CHAIR BAILET: Thank you. Thank you, Harold.

17 I'm going to go with Paul and then Kavita.

18 DR. CASALE: Thanks.

19 I just want to clarify to Rhonda's question about
20 when the payment starts and when the notification occurs,
21 because when I read the letter from August 30th, it says
22 you propose that the patient would be informed within the
23 first 90 days of program enrollment. So I read that to
24 mean you're enrolled in the program, the \$400 per member,

1 per month begins. So you're [unintelligible] -- but so the
2 notification to the patient could occur on the third month,
3 but the payment would occur --

4 DR. NGUYEN: Yeah.

5 DR. CASALE: -- on the first month.

6 DR. NGUYEN: Yes. So we can clarify this, Paul.

7 So I think what we said in our proposal, once
8 patients are identified, they will be informed of the
9 program, and then we were really focusing in on at what
10 point do you tell patients that this program target those
11 with a 12-month prognosis.

12 And so specifically to that point of
13 communication about the 12-month prognosis, we recommend
14 that that occur within 90 days, and that was going back to
15 what Kris said here, where we were really trying to balance
16 here to make sure that that communication occurs in a
17 patient-centered way, once relationship has been
18 established.

19 So we were responding mainly to that patients
20 would be -- would be notified about the 12-month prognosis
21 within the 90-day, but at the moment of enrollment, they
22 would be informed of the program. And we would follow any
23 CMS recommendation of what are the required communications
24 that you must communicate about the payment model. We

1 would comply with that.

2 We are asking for the communication around the
3 12-month prognosis that there be a built-in time for that,
4 but we would --

5 DR. SMITH: Right.

6 So, Paul, just one other thing. If you look at
7 the literature on having conversations with patients and
8 families about advanced illness and advanced care planning,
9 it's pretty clear that it's in the best interest of both
10 high-quality care as well as total cost of care to have
11 that conversation as early as possible.

12 So I think what we're trying to do is provide
13 some flexibility for some patients and families who aren't
14 ready to have that conversation, but the incentives are all
15 aligned for you to have that conversation as early as
16 possible, preferably at the first visit, because it's very
17 clear when you look at studies where advanced -- high-
18 quality advanced care planning conversations are introduced
19 into a patient's care plan, you immediately start to see an
20 improvement in quality and a reduction in total cost of
21 care.

22 DR. CASALE: No. I don't just -- I'm just trying
23 to understand when the payment starts --

24 DR. SMITH: Right.

1 DR. CASALE: -- because you used the word
2 "enrollment." To me, that means payment starts --

3 DR. NGUYEN: Yes.

4 DR. CASALE: -- at enrollment.

5 DR. NGUYEN: Yes.

6 DR. CASALE: But you don't have to inform the
7 patient until 90 days.

8 MR. SMITH: Just for clarity, so you would inform
9 -- so let's say you start in March, is the first time you
10 see a patient, so you start getting paid in March. You
11 would inform that patient about everything about the
12 program in March, with one exception, which would be the
13 fact that they're likely to pass away in the next 12
14 months. You would have 90 days to do that one specific
15 piece, but everything else would occur in March.

16 MR. KOUTSOUMPAS: And that conversation could
17 come well before the 90 days. I think the point again is
18 to allow the flexibility for patients and families who
19 might want a little time to develop a trust, to develop a
20 relationship.

21 DR. CASALE: I do understand that. I just still
22 the --

23 MR. KOUTSOUMPAS: Yes.

24 DR. CASALE: If you're getting paid for something

1 where a patient -- if Medicare is paying for this -- and we
2 talked about it, I think, amongst the PRT -- shouldn't the
3 patient be -- understand the entirety of their program? I
4 understand the need for time, but the timing of the payment
5 and that - [unintelligible], you say it's the only piece, I
6 think it's an important piece of this.

7 MR. KOUTSOUMPAS: Sure.

8 DR. MEDOWS: So what if the patient once informed
9 of the 12-month prognosis and wants to opt out?

10 DR. NGUYEN: Yes.

11 DR. MEDOWS: Does he -- do the first two or three
12 months, get refunded back?

13 MR. SMITH: I think that would be the kind of
14 thing that we could definitely look at and work on with
15 CMS.

16 DR. MEDOWS: I just -- I think it's really
17 important that if we build a program for a very sensitive
18 population --

19 MR. SMITH: Yes.

20 DR. NGUYEN: Yeah.

21 DR. MEDOWS: Right?

22 DR. NGUYEN: Yeah.

23 DR. MEDOWS: The patient, the family, the
24 caregivers -- I understand the need to build trust, but I

1 also understand that if you're giving people all these
2 services, you're not giving it to them just because you
3 just want to be nice. You're giving it to them for a
4 purpose.

5 MR. KOUTSOUMPAS: Sure.

6 DR. MEDOWS: I think that they should know some
7 of that purpose. I think if they opt -- if they choose not
8 to be in --

9 MR. KOUTSOUMPAS: Sure.

10 DR. MEDOWS: -- then I don't know that Medicare
11 should be billed for a service if they don't -- I'm a
12 little bit concerned about what comes first. I just -

13 DR. SMITH: Yeah. Rhonda, I think it's an -- I
14 think it's an excellent point that we have to make sure --

15 DR. NGUYEN: Yes.

16 DR. SMITH: -- that we are having honest
17 conversations with patients, right? And I think where
18 we're tripping over is you would never have a conversation
19 about this model without having a conversation about the
20 fact that you're very sick, and whether we get to actually
21 saying what that means is you have 12 months on average to
22 live is very different than a conversation of "We're here
23 today because you have a lot of complex illness. You've
24 been in and out of the hospital, and we're here to help,

1 right? And because of your illness, you're going to
2 continue to need these special support services." That
3 conversation will happen every single time. Whether we
4 actually give a prognostication of 12 months will most
5 likely happen at the initial visit but may happen a little
6 bit later.

7 To your point, though, about what if they decide
8 once they hear the news that they want to withdraw from the
9 program, I would offer up to this group that will happen so
10 rarely that I would easily just say, "Fine. We will pay
11 back the money," because it will happen so rarely. And if
12 it brings Medicare comfort that we would have a mechanism
13 for paying back for this one- or two- or three-month
14 period, that would be fine because it so rarely happens
15 clinically when you actually get down to that final
16 conversation.

17 MR. SMITH: And I think just as a broader
18 comment, what hopefully you're hearing from us and I think
19 what you saw in our PRT response is that we care deeply
20 about making sure that this is done right, and we know that
21 as more people engage in the process, whether that's PTAC
22 or at some point CMMI, that there will continue to be
23 refinements for it. And I hope sort of what you guys take
24 away from both our PRT response as well as the way we're

1 answering some of the questions is that our goal is to get
2 it right and to work with all the folks that are involved
3 in that process, to get closer and closer to the best
4 answer possible. I just think we start in a great spot,
5 bringing our experience to the table, but hopefully, we're
6 showing that we want to listen and get it right.

7 MR. KOUTSOUMPAS: Yeah. And I would just add to
8 that, Rhonda. I think sort of adding on to what Kris and
9 Brad have both said, clearly if that was an issue that we
10 needed to address, to pay back, we would absolutely do
11 that.

12 And the other issue around the information about
13 the 12 months is another one of those things that we think
14 this is our best judgment based on the care that's been
15 delivered by the organizations that are part of it, but
16 certainly, if we wanted to work with you or to tweak it or
17 work with CMS to tweak that, to change the dynamic, we'd
18 certainly be open to that.

19 Our goal, as Brad and Kris have said -- and Khue
20 and Gary -- is to get it right, and so we're really open to
21 the important suggestions that you all will make and others
22 at CMS to make sure that we get it right for this
23 population. There's nothing more important than that.

24 DR. MEDOWS: And, Tom, we want you to have it

1 right --

2 MR. KOUTSOUMPAS: Yeah.

3 DR. MEDOWS: -- because of the population.

4 MR. KOUTSOUMPAS: Yes.

5 DR. MEDOWS: We really absolutely do.

6 MR. KOUTSOUMPAS: Yes.

7 DR. MEDOWS: So I appreciate you letting me have
8 my little say --

9 MR. KOUTSOUMPAS: I love your say.

10 DR. MEDOWS: -- and you have my question. Thank
11 you.

12 MR. KOUTSOUMPAS: Thank you.

13 CHAIR BAILET: Elizabeth, you had something that
14 --

15 VICE CHAIR MITCHELL: Yeah. Thank you.

16 And I just want to underscore this was an issue
17 of great concern to the PRT. What is the proper
18 notification? How do patients make this informed decision?
19 It was just very high stakes for all of us.

20 And while I really appreciate your response and
21 your commitment to this, to me it's just still not quite
22 clear, and it reflects sort of important changes that we
23 haven't had the opportunity to fully process. So I just
24 wanted to note that.

1 CHAIR BAILET: Yeah. And so, Kavita, your time
2 and then Bob.

3 DR. PATEL: So who's having in this concept of
4 the beneficiary conversation -- and I assume it's a G Code
5 that'll get billed for this PMPM, but who is the triggering
6 clinicians having this original conversation, of not even
7 about the prognosis, but that initial conversation that I'm
8 assuming is a G Code bill? One, is that correct that this
9 would be like a G Code of some kind to kind of --

10 DR. NGUYEN: We propose for that, yes.

11 DR. PATEL: And who is having that conversation?
12 Is it the palliative care physician, since that's who we
13 said the PMPM is for? I'm just asking.

14 DR. NGUYEN: Yes. So there are --

15 DR. PATEL: And I find that problematic because
16 we're now going -- I mean, I'm taking care of somebody who
17 could probably be in this model, and then -- and is going
18 to swoop a palliative care physician that is not well known
19 to a team that's part of an ACM Entity --

20 DR. NGUYEN: Right.

21 DR. PATEL: -- who is going to start this
22 conversation. Do I have that correct?

23 DR. NGUYEN: Yes. So the structure -- so in
24 order to be an ACM Entity, you need to have a group of

1 physicians who agree to participate in the model and agree
2 to the concept of the model.

3 The patients would come from that network, that
4 defined network of physicians, and so the communication
5 about the program could start at the physician office, who
6 is identifying that patient and referring that patient into
7 the program, or it could be --

8 DR. PATEL: But then they can't bill for that
9 triggering PMPM. I'm just getting -- I'm trying not to be
10 pedantic, but it makes a difference --

11 DR. NGUYEN: Yes.

12 DR. PATEL: -- with who's getting -- I mean, \$400
13 is not a small -- by the way, that's the largest PMPM to
14 date, I believe, for any payment model. So you're saying a
15 primary care physician who may be part of this would need
16 to be part of this ACM Entity and would be -- but might not
17 be the actual continuity care, primary care physician would
18 be initiating this. Is that correct? I just want to make
19 sure I'm understanding.

20 DR. NGUYEN: Yes. So we would have a --

21 DR. PATEL: Because that's a little problematic.

22 DR. NGUYEN: Right. So we would have a defined
23 physician network and along with -- so the ACM Entity would
24 have a defined physician network and these additional

1 services, including a palliative care physician and the
2 interdisciplinary care team.

3 The \$400 -- it is up to the ACM Entity in terms
4 of how it shares that payment.

5 DR. PATEL: I'm not talking about sharing. I'm
6 trying to be -- because I administer this for our clinic.

7 DR. NGUYEN: Yeah.

8 DR. PATEL: I mean, I'm trying to be incredibly,
9 like, pedantic about in my fee-for-service billing form
10 with my NPI (National Provider Identifier) of record to get
11 this \$400. Who does that have to be that's having the
12 conversation? What's the trigger? Who is the triggering
13 NPI, so to speak? Is it a palliative care physician or the
14 ACM Entity? Is it an NPI of any tax ID number who then
15 refers into an -- I'm just confused.

16 DR. NGUYEN: Right. So the ACM --

17 DR. PATEL: So maybe the PRT understood this
18 better.

19 DR. NGUYEN: -- entity consists --

20 DR. PATEL: Let me make sure my question is
21 making sense.

22 DR. NGUYEN: Yeah. Yeah.

23 DR. PATEL: Who is actually billing for this - I
24 don't even care -- you know, for this \$400 PMPM, for that

1 initial conversation, and who in your mind is having that
2 conversation?

3 DR. NGUYEN: Yeah, yeah.

4 DR. SMITH: So, Khue, I think, you know, so -- I
5 just want to unpack your question a little bit.

6 DR. PATEL: Yes. Sure.

7 DR. SMITH: So I just want to make sure that I
8 understand. So it sounds to me like there's a couple of
9 concerns here. One is sort of how do we -- how do we
10 administer the program?

11 DR. PATEL: Correct.

12 DR. SMITH: So is it that these ACMs are going to
13 have their own TIN (tax identification number), and they're
14 going to be a billing entity?

15 DR. PATEL: Right, or whatever. Who is the
16 doctor having this first conversation?

17 DR. SMITH: Right. So the administrative back-
18 end, I think we can figure out, and there's lots of ways to
19 create billing entities that can -- that can bill for this,
20 and we're going to have -- the model, the ACM model, is an
21 interdisciplinary care team model that is not simply, you
22 know, a primary care doctor taking on added responsibility
23 and then billing for the \$400.

24 But I think, if I -- underlying your question is

1 how do we honor the long-term relationship that many of
2 these patients have with a primary care physician, while
3 trying to introduce a new set of services and a new team
4 into that milieu.

5 DR. PATEL: Right.

6 DR. SMITH: Is that part of what --

7 DR. PATEL: That, and the third question, then,
8 is really so you're really thinking about that PMPM not as
9 a face-to-face visit with a G Code, so to speak, or it
10 might be a G Code, but it's really to be almost like the --
11 you referenced the oncology care model. It's a little bit
12 like a MEOS (monthly enhanced oncology services) payment,
13 in some regard.

14 DR. SMITH: Little like a what?

15 DR. PATEL: Monthly enhanced -- help me out,
16 Harold. Monthly enhanced -- I keep forgetting what the O
17 is for.

18 DR. SMITH: Yes, so --

19 DR. PATEL: Oncology services. So it's more of a
20 general payment --

21 DR. SMITH: Right. So we're not --

22 DR. PATEL: -- not generally for a face-to-face
23 visit.

24 DR. SMITH: We're not -- so the initial encounter

1 has to be face-to-face. We are not proscriptive in the
2 model about --

3 DR. PATEL: To do it.

4 DR. SMITH: -- whether or not, you know, at week
5 two there has to be a face-to-face encounter, week three
6 there has to be a telephonic encounter, week five --. What
7 we've set -- if you -- as you saw in the proposal, what
8 we've set is a basic set of services that have to be
9 available, 24/7 availability, interdisciplinary care team,
10 advanced care planning, patient-centered care plans that
11 are revisited, so --

12 But when the programs that have responsibility
13 for total cost of care and quality will modulate the
14 intensity of the program as the patient and family need
15 changes, and so it may be that one month a telephone
16 conversation is all that's needed, and it may be that the
17 next month, you know, four visits in a week are needed.
18 That's part of why you have the PMPM up front to help make
19 that possible.

20 In terms of how this program relates to the
21 existing primary care providers, that's something that is
22 happening across the country right now. As I'm sure you
23 are aware, there are lots of entities that are coming in
24 and doing this work, and you know my experience in doing

1 this in the home-based primary care space, where most of my
2 patients have had a prior relationship with a primary care
3 doctor, is if you provide a high-quality program, the
4 primary care community is really excited to partner with
5 you. And if you provide some feedback and some care
6 coordination and information back, you do include that
7 primary care provider within the larger care team, but it
8 is the ACM that's getting paid for the work.

9 DR. PATEL: Okay. And then what I really raised
10 this for was that, Brad, you said something about being
11 able to take on, when you and Harold were talking about
12 maybe you could -- it sounds like you could kind of
13 amortize at least the risk of taking only certain payments
14 and not shared risk, whatever. But that just made me think
15 your organization would kind of fall into -- you would not
16 be making an assumption that every ACM Entity would have
17 to, for example, partner with somebody like you who has
18 this volume, but then that sets up to me the counter-
19 factual that there could easily be other ACM Entities who
20 do not have the ability to have -- I think you said you
21 service like 48,000 patients or 100,000 lives.

22 So there could in a new -- in a kind of
23 alternative payment methodology, we could have ACM Entities
24 who have very little experience and would not have the

1 benefit of having run thousands of patients' claims, et
2 cetera.

3 So I just wanted to ask kind of if the thinking
4 was -- or I know that that's asking you to think
5 hypothetically, but how would people who have not had that
6 type of claims analysis experience, et cetera, do you see
7 this as something they would just kind of have to outsource
8 and try to find people for, or how would you help talk to
9 interested physicians who might want to do this, but
10 certainly don't have this set of bench strength and the
11 lives that you have had experience on running risk
12 adjustment models on?

13 MR. SMITH: Yes. So I have a couple different
14 answers to that.

15 So there are actually a wide array of folks
16 across the country who have tried to run these programs.
17 So there's folks who are at scale like us. There's a lot
18 of local non-profit hospices who have tried to do this with
19 philanthropy for a period of time but not been able to
20 sustain it, and I think you have a number of different
21 folks around the country with all different levels of
22 resources who would try to participate in something like
23 this.

24 I think what would be really important, if a

1 demonstration project happened, is to have centralized
2 resources, whether they're by CMS or folks like C-TAC or
3 AAHPM (American Academy of Hospice and Palliative Medicine)
4 or others, who are then coordinating and sharing best
5 practices, and I think all of us who are participating here
6 today would offer up everything that we know and everything
7 that we've learned to assist with that across the country.

8 DR. NGUYEN: We've also built in here what are
9 the most high-value, effective interventions. So in terms
10 of how do you do this, it's through -- you know, we've
11 outlined here what are those core interventions, what are
12 those core processes that an entity needs to deliver. If
13 you deliver these -- if you deliver these interventions, if
14 you attend to these metrics, you will achieve high quality.
15 So in terms of the analytic support, a formal CMS program
16 would provide that in the sense of each of these entities
17 would have access to what is their prior baseline and would
18 have access to that data, would have access to the ongoing
19 reporting. So it's through a formal program that
20 organizations will have better access and better tools.

21 DR. SMITH: I think, one last thing, we spent a
22 lot of time trying to figure out how do we balance creating
23 a program that would be appealing to a broad array and not
24 just large health systems or for-profit organizations, and

1 some of the ways in which we tried to make it easier for a
2 broader swath of providers to participate is, one, the up-
3 front payment, because right now many of these programs,
4 you have to -- you take on the cost and hope that there are
5 shared savings later.

6 The other thing that we did is that there is
7 upside only in Year One, which is now sort of a somewhat
8 standard way of enticing people in a lower-risk environment
9 to learn. If that one year needed to be two years, I mean,
10 that's certainly something that we could consider as we go
11 forward.

12 And then I think limiting the downside loss to 10
13 percent is another important aspect, because for many of
14 these programs, if we want to attract new entrants in the
15 beginning, they are going to be small numbers, and those
16 small numbers can vary quickly, have outliers that can
17 really cause a lot of disruption in terms of the shared
18 savings and downside risk.

19 CHAIR BAILET: Tim.

20 DR. FERRIS: So you guys are doing a great job.
21 Hang in there.

22 I hope you interpret all the sort of raking over
23 the coals that's going on here as our intense interest in
24 getting this right, even as you've expressed your intense

1 interest in getting this right, and I'm -- because I'm sure
2 that's what it is.

3 The multiple conversations that have occurred
4 have brought me back to the question that I started with,
5 and I want to come back to it, not to be redundant, but to
6 be potentially a little bit more clearer, because, again,
7 I'm -- the complexity that I alluded to that is inherent in
8 the tying to the end of life, much of that complexity goes
9 away if one considers, as you have so aptly pointed out, a
10 market-based solution, if indeed you're correct, which I
11 know the data supports, that the best period to get return
12 on investment for investment and care coordination is the
13 time right before death. Why not let the market decide,
14 meaning the clinicians who are engaging in this, who want
15 to collect this payment and provide these services, decide
16 when they do it and just make it, to build on Harold's
17 point, a fee-at-risk situation?

18 And I know that introduces different
19 complexities, but I'm struggling with why that wouldn't
20 achieve the same goals because the people implementing this
21 get the up-front payment. They get all the same services,
22 but by removing the tie to death, you actually -- you sort
23 of push -- you allow the market to just choose when they're
24 going to enroll a patient, right? And if that's the best

1 time to enroll the patient, that's the best time to enroll
2 the patient.

3 I would argue, actually, there's a lot of
4 patients upstream from the last year of life that would
5 benefit substantially from this.

6 So help me understand in the context of this
7 conversation why that wouldn't be either a viable or
8 alternative or a potentially a simpler model to achieve
9 your ends.

10 DR. NGUYEN: I think we talked about the -- we're
11 not debating on the importance of focusing on this
12 population. You're really asking us about the payment.

13 And we know that, for example, that the costs of
14 care for month 12, month 8, month 7, month 6, month 5 vary
15 drastically. They vary drastically for a patient of a
16 given profile. They vary drastically across episodes, and
17 so we felt that it would be very challenging for practices
18 and for programs to not have a sense of where their
19 patients are in terms of -- in terms of what is that
20 baseline utilization. And so that was one of the
21 considerations in terms of making sure that there is
22 clarity for the entity and understanding the utilization
23 associated with each month prior to death for that last 12
24 months.

1 MR. SMITH: I don't want to speak out of turn,
2 but I think it's a really interesting idea. You know, I
3 think the thing you have to protect within these payment
4 models is having too many folks in for too long who aren't
5 that sick, right? And the solution that you've -- we've
6 tried to do that by having this 12-month cap, which we then
7 sort of said, okay, it can be longer than that, and we're
8 going to protect it by having 12 months. But you have to
9 figure out some way to do that.

10 And I think the way that you and Harold have
11 proposed is quite elegant, honestly, and I think if you all
12 said to us, "Hey, we think this is a really important
13 problem you're going after. We think on this point and
14 several other points that you all have raised, there's
15 something there," and said, "Here's our feedback to you
16 all. Will you consider it?" I think we would love the
17 opportunity to do that, to provide you another letter with
18 more than five days' notice that takes that into account
19 right, to learn as we go through this process, because our
20 goal, just as you started, is to get it right. And I think
21 you all have great feedback, and I wish you had been part
22 of our team preparing it. We would have had a stronger
23 recommendation, but yeah.

24 MR. KOUTSOUMPAS: Well, I would actually concur

1 and commit to that. I mean, I think it's an absolutely
2 eloquent discussion, idea, and one that we would take very
3 seriously.

4 When we started C-TAC and I started talking about
5 my mom, she was really multiple years out of going through
6 a difficult period. The intensity that occurred during the
7 last 12 months was significantly different, but a lot of my
8 colleagues said, "I think you're stretching a little too
9 far." But I certainly -- we certainly would welcome that
10 discussion in more detail and see if we could come up with
11 an approach that would be feasible.

12 DR. FERRIS: And just to be clear and to argue
13 from your perspective on your proposal, one of the main
14 differences between what you're proposing is -- to go to
15 Kavita's point, is actually the size of the payment.

16 MR. KOUTSOUMPAS: Sure.

17 DR. FERRIS: So care coordination payments tend
18 to be in the \$100 PMPM range because they involve a care
19 coordinator --

20 MR. KOUTSOUMPAS: Right.

21 DR. FERRIS: -- and not all the intensive, more
22 intensive services.

23 And so in an ideal world, it would be nice to be
24 able to match payment with the intensity of services on a

1 continuum, right? But, of course, we don't live in a world
2 where that's possible.

3 MR. KOUTSOUMPAS: Right.

4 DR. FERRIS: That introduces far too much
5 complexity. So we have to draw arbitrary lines at some
6 point.

7 MR. KOUTSOUMPAS: Exactly.

8 DR. FERRIS: You've chosen a large payment and a
9 time of life where that large payment is necessary to
10 provide the services, and all I'm suggesting is you might
11 be able to achieve that end with a smaller payment, right,
12 but with the ability to flex to those --

13 MR. KOUTSOUMPAS: Further out.

14 DR. FERRIS: -- to those full services,
15 depending on the total number of patients that are in your
16 -- I mean, that is the way it works in our ACO right now.
17 We do provide the full wrap services to a small number of
18 patients. That's because we're providing care coordination
19 underneath a much broader --

20 MR. KOUTSOUMPAS: Sure.

21 DR. FERRIS: -- set of patients at a much lower
22 PMPM. So --

23 DR. NGUYEN: Yeah.

24 MR. KOUTSOUMPAS: Yeah.

1 DR. FERRIS: And I don't pretend to have the
2 solution.

3 MR. KOUTSOUMPAS: No, no. It's good, though.
4 Thank you.

5 MR. BACHER: I think a couple of the other --
6 thanks. That's a great point, and as Tom and Brad were
7 saying something to really think through, I think some of
8 the other considerations that have come up is the type of
9 population we receive. So in a general population model,
10 such as an ACO, there's a lot more averaging that occurs,
11 and depending on the kind of population that the ACM is
12 selecting, the question would be how much, how much
13 variation is there? And there may be less variation, but
14 the problem is if you haven't come up with a model, then,
15 that recognized that the cost structure and the risk
16 adjustment for that population is very different than what
17 you would find in a more average population, you could run
18 into a challenge.

19 And so those are some of the things that we've
20 kind of run into, which is organizations that, because of
21 their model, really do select -- and particularly along the
22 spectrum of extremely sick population, and then the
23 question is what do you do, for instance, for them, and how
24 might that differ if you're thinking about this across a

1 broader population, but really appreciate the points that
2 you're making.

3 DR. NGUYEN: Tim, on --

4 CHAIR BAILET: Go ahead.

5 DR. NGUYEN: Tim, on also your idea of starting
6 with a smaller PMPM and having the potential to then
7 increase that PMPM based on need -- so for us, it's
8 important to make sure that there is clarity around
9 accountability and how far will you be accountable, and so
10 that was back to Harold that this is about taking
11 accountability for the patient's care experience over a
12 defined episode.

13 Then on that, I think we're less strict around
14 the PMPM. It's more so that there is up-front payment that
15 allows you to really deploy that as needed.

16 From our own experience, much of the work, there
17 is a heavy lift initially, actually. There's a heavy lift
18 initially to really settle the patient, to really
19 understand where they are, to really establish the
20 relationship with their physicians, to really spend that
21 time building that foundation, and so, actually, there is
22 the intensive work initially. And then what we believe the
23 right strategy here in clinical care is you build that
24 foundation, and then you tailor your services based on the

1 needs. And it's going to vary, and some of that is not
2 something that we can see in claims data.

3 A dementia patient without a strong support
4 system may have been doing well but will reach a point
5 where they may need a lot more support, and the team has to
6 be able to flex up and deliver that service.

7 CHAIR BAILET: So I just have a -- I'm trying to
8 be respectful of the -- we have a fairly significant number
9 of folks who want to make public comments, but I think what
10 we've seen play out really harkens back to Bruce's original
11 observation that when I look at -- and these are the
12 question-and-answer exchanges, and I had to go back,
13 because I don't trust my own memory here, but, quote, "The
14 alternative payment replaces the fee-for-service payment
15 for palliative care providers only," and that everyone else
16 on the team that contributes to the care of these patients
17 gets paid fee-for-service, right? So if they do work, they
18 get a fee-for-service payment.

19 DR. NGUYEN: Yes.

20 CHAIR BAILET: What we're seeing is that as we've
21 had this dialogue and exchange, the model, I mean, it is an
22 alternative payment model at the end of the day, and it's
23 changing and being modified and tweaked as we speak. And
24 so my observation -- and this is my observation, and I

1 think it's shared by others, but I won't speak for them --
2 that this is going under stages of refinement, and when we
3 make a recommendation to the Secretary, I think we need to
4 be very concrete and very specific and very focused on what
5 it is that we're recommending.

6 And as I sit here, I have seen this model sort of
7 play through based on the input and the exchange. It has
8 changed. It's changed by the August 30th letter. It's
9 changing now as we give you feedback, and that's fine.
10 That is, frankly, a testament to the process.

11 But I want to caution. I'm speaking now for
12 myself. I want to make sure that when we deliberate and
13 give this the due that it deserves that we're not -- it's
14 not squishy, it's not gray, that we're clear about what it
15 is that we're actually deliberating on.

16 And I'm personally speaking again for myself. I
17 don't feel comfortable that you have arrived at your best
18 efforts, which allows us to apply our best efforts to be
19 laser-focused and make a recommendation that is firm to the
20 Secretary.

21 So I'm throwing that out there to the Committee.
22 I also want to be respectful. We have 15, potentially more
23 people who are lined up to provide public comment, and if
24 we hold fast to the three minutes a piece, we're good,

1 potentially, at least close to another hour into this
2 before I even turn to my colleagues and say, "Okay, team.
3 Are we ready to then go to the next phase of the
4 discussion, which is deliberation?"

5 But I think it's appropriate to highlight what
6 has played through here, and I guess I would stop and turn
7 to my other colleagues on the Committee. Is my visual
8 acuity on this accurate, or have I misread what I'm looking
9 at?

10 Elizabeth?

11 VICE CHAIR MITCHELL: Well, I will weigh in. I
12 think your acuity is accurate. I think it has been an
13 important and healthy process, but not only has the
14 proposal changed since our PRT report, but I think it may
15 have changed today. It may have improved, which is great,
16 but in terms of us really knowing what we're evaluating,
17 it's not as clear to me as I'd like it to be.

18 CHAIR BAILET: Paul?

19 DR. CASALE: Yeah. And just to echo the comments
20 I made earlier, again, in my view, you know, the letter was
21 very thoughtful, and it addressed a lot of concerns, but I
22 think it substantially changed the model in a way that I
23 feel that we need an opportunity to bring it back.

24 And I guess my feeling -- I don't know when to

1 make this recommendation -- is to ask C-TAC and the
2 submitters to revise and incorporate what they would like
3 to see as their model, bring it back, and then allow the
4 PRT an opportunity to review it, and then expedite that
5 review. And we may want to, as I said, go back to the
6 Office of the Actuary to get some more input on that or
7 back to our palliative care expert, et cetera, but do it in
8 an expedited way so that we can then come back in December
9 to do the deliberation and vote.

10 CHAIR BAILET: Bob and then Len.

11 DR. BERENSON: Yeah. I think that makes perfect
12 sense.

13 I would just want to make sure that there was an
14 opportunity for public comment on a revision, so revise and
15 resubmit in an expedited way is what I would suggest.

16 CHAIR BAILET: Thank you, Bob.

17 Len?

18 DR. NICHOLS: I agree with all that.

19 I think the obligation that I feel compelled to
20 articulate is that I think we owe these people some
21 suggestions about exactly how we think it would be
22 improved, and then you all can decide to cast them aside or
23 not. But I think we've had a far-ranging discussion.
24 We've raised many, many different issues, some of which are

1 elegant, some of which are not, but all of which may
2 confuse you unless we give you priority.

3 So I would suggest we can do that in some kind of
4 communication from the Chair to the applicants, and then we
5 sort of have Round 2 later as we go forward.

6 CHAIR BAILET: Yeah. To be true to the process,
7 it is your proposal, not ours. So what I -- let me reframe
8 what my esteemed colleague, Dr. Nichols, just said. We are
9 -- we are, I believe, where we're going to land, but I want
10 to give the public the opportunity to provide feedback, and
11 then I think we will revisit this issue.

12 You have the ability to recast, based on where we
13 are today and what you're going to hear from the public,
14 your best efforts and your best guess on where you want
15 this to land. What we're committing to is with that
16 proposal resubmission, we will then use our best efforts in
17 an expedited fashion to go through our own internal
18 processes, actuarial analysis, et cetera, hear from the
19 public on whatever you put forth, and do it in an expedited
20 way, so that we can keep the momentum moving.

21 But, again, I go back to what is the end state?
22 The end state is we are obligated to make a recommendation
23 to the Secretary, and I want to make sure that it's not
24 shifting sand. That when we actually make that

1 recommendation, it's crisp and firm and it's concrete.

2 Does that --

3 MR. KOUTSOUMPAS: If I may comment from our
4 perspective?

5 CHAIR BAILET: Please. Go ahead. Yeah.

6 MR. KOUTSOUMPAS: Certainly, given the esteemed
7 nature of the PTAC Committee, we welcome your comments, and
8 we welcome the important information that you've given us
9 today.

10 We will take that feedback with great interest
11 and obligation to incorporate that into our model, into our
12 thinking, and come back to you, as you've suggested.

13 I think it's a wonderful dialogue today and a
14 wonderful opportunity, as we've all agreed to make this the
15 best that it can be, and so we would welcome that and
16 appreciate that opportunity.

17 CHAIR BAILET: Great.

18 Rhonda, did you want to make a comment?

19 DR. MEDOWS: I just wanted to say thank you for
20 putting up with all of us, for listening to us, but also
21 being willing to go back.

22 I think you will be better served --

23 MR. KOUTSOUMPAS: Yes.

24 DR. MEDOWS: -- coming back with something even

1 more fantastic.

2 MR. KOUTSOUMPAS: Yes.

3 DR. MEDOWS: But I think most important, if you
4 could take away from our conversation today, we believe
5 this population is very important.

6 MR. KOUTSOUMPAS: Yes.

7 DR. MEDOWS: We believe this work is critical to
8 our being able to address the needs of a very important
9 part of our families.

10 MR. KOUTSOUMPAS: Yes.

11 DR. MEDOWS: So please don't take this as
12 something that you shouldn't do.

13 MR. KOUTSOUMPAS: No.

14 DR. MEDOWS: Our idea is to make sure that it's
15 the best and that it's something that we can come more
16 favorable on. How about that?

17 MR. KOUTSOUMPAS: I love it, and I think as I
18 said in my opening comments, the opportunity to work with
19 you to make this the best is what we want, so thank you for
20 all of these wonderful comments. And we will work together
21 to get it right.

22 CHAIR BAILET: Great.

23 So here's where we are. It is, what, four
24 o'clock? Four o'clock. As a surgeon, I don't need a bio

1 break, but I bet there's a few people here that do. So
2 here's what I'm going to do. Because we have a lot of
3 public comments and --

4 MR. KOUTSOUMPAS: Cut out the water.

5 [Laughter.]

6 CHAIR BAILET: Yeah.

7 All right. Look, I am going to leave you with
8 this for 10 minutes.

9 MR. KOUTSOUMPAS: Okay.

10 CHAIR BAILET: The public comments, what has
11 played through here may alter some of the folks who are
12 lined up to speak. So we're going to go through the
13 process, but if, in fact, that's changed your thinking and
14 you potentially might change your comment or decide to
15 waive off your comment right now based on the process and
16 where we are right now, that's perfectly acceptable. But I
17 have to honor the list. Right now I'm starting at, at
18 least 15, 16 names.

19 MR. KOUTSOUMPAS: Yeah. Sure.

20 CHAIR BAILET: So let's take a solid 10-minute
21 break. I will pound the gavel. We will come back and then
22 motor through the public comments. All righty?

23 MR. KOUTSOUMPAS: Perfect.

24 CHAIR BAILET: All right. Thank you.

1 MR. KOUTSOUMPAS: Thank you.

2 [Recess.]

3 CHAIR BAILET: Okay. We're going to go ahead and
4 get started. If I could harness my brain trust of a
5 Committee here, bring everybody back, that would be great.

6 [Pause.]

7 CHAIR BAILET: No, no, no. We're good. We're
8 good.

9 So as everybody is making their way back to the
10 table, we've had a good number of the folks prefer to hold
11 their comments until the next phase of the proposal process
12 occurs.

13 So I have a much shorter list, but I am going to
14 start with -- I believe it's Randy Krakauer. Is that
15 right? Yep? Please go ahead.

16 Yeah, sure. You can -- that's fine. If you want
17 to sit in front, that's fine.

18 * DR. KRAKAUER: Good afternoon.

19 CHAIR BAILET: You have to push the button there.

20 DR. KRAKAUER: Thank you.

21 CHAIR BAILET: We're good. Go ahead.

22 DR. KRAKAUER: Hi. Good afternoon. I'm Randy
23 Krakauer. I'm formerly chief medical officer for Medicare
24 for Aetna. I'm now retired.

1 In 2003, when we first looked to address this
2 issue, we had just built a care management capability, and
3 we were looking at what we now call advanced illness, and
4 at the time, we knew that the quality metrics, for example,
5 the [unintelligible] and other studies indicated that there
6 was a tremendous amount of quality gaps between what is
7 possible and what was extant at the time. And we thought
8 we could use our care management [unintelligible]
9 capability to have an impact.

10 At that time, the evidence that we could have
11 such an impact was equivocal, and the evidence that we
12 could save money by doing so was even more equivocal.

13 Nonetheless, we went ahead, and we trained case
14 managers in this area, and we developed a means of
15 identifying a population. And the impact was quite
16 dramatic. Although initially undertaken without any
17 publicity, we subsequently reported and published results,
18 which is now part of the body of evidence, which shows a
19 rather very impressive impact on satisfaction, quality, and
20 cost, most particularly in a Medicare population.

21 The reasons are partly because, of course, we had
22 a good program, but also because we're providing a support
23 and service that was very much needed, sometimes almost
24 desperately needed and too often simply not provided or

1 available until late or too late or not at all.

2 Over the years, we continued to offer this
3 program, developed it, enhanced it, used embedded case
4 managers, worked with provider collaboration groups, which
5 eventually evolved into ACOs, and I became convinced that
6 this is perhaps the greatest opportunity, particularly in
7 Medicare, for impact at the intersection of quality and
8 cost.

9 I retired about two years ago, but I can't give -
10 - I can't let go of this. I am now on the board of
11 directors of C-TAC, and I'm a strategic advisor to C-TAC.

12 I'm not going to say that anecdotes constitute
13 evidence, but I have had enough experience with individual
14 cases, and I was prepared to read one right now, but it
15 will probably take a little bit too long, but to tell you
16 that the impact is not only dramatic, but the depth of it
17 and the need for it is sometimes almost desperate.

18 So I'm here to support this application in saying
19 that my goal right now in my current work with C-TAC in
20 retirement is to see what we've accomplished and what
21 others have accomplished and which is now your body of
22 evidence of the value of this becomes standard of care.

23 This proposal you see here today is something
24 that will put us on the On Ramp to the highway to standard

1 of care for this, and I strongly encourage it.

2 Thank you.

3 CHAIR BAILET: Thank you, Randy.

4 Greg -- is it Gadbois? Yep? Did I get it right?

5 DR. GADBOIS: That's the first time anyone has
6 ever gotten it right.

7 CHAIR BAILET: I have one in my closet. All
8 right.

9 DR. GADBOIS: Thank you.

10 Again, my name is Greg Gadbois. I'm a family
11 physician by trade. I currently work at Priority Health,
12 which is a regional health plan in Michigan, and I also
13 have a personal experience with my mother who passed away
14 two years ago from pulmonary fibrosis, who actually had the
15 luxury of an outpatient home-based palliative care service.
16 And I can tell you it made a huge difference. So I have a
17 very interesting perspective of everything.

18 I'm going to speak kind of from my Priority
19 Health standpoint because that's where I am right now.
20 Full transparency, I've been on the group at C-TAC working
21 on this for the last two years.

22 We at Priority Health are currently supporting
23 programs like this across the state. Luckily, we have the
24 flexibility as an MA (Medicare Advantage) plan to be able

1 to do that. Some of them are a little different. They all
2 have their idiosyncrasies, but for the most part very
3 similar to what's being proposed today. And I can tell you
4 we have good data showing significant improvement.

5 We talk about the triple aim and all three
6 pillars. I've never seen another program hit all three
7 pillars as significantly as an in-home, team-based
8 palliative care program for those with advanced illness.
9 I'm amazed at the work that we do. We actually get thank-
10 you letters from family members thanking Priority Health,
11 an insurance company, for delivering this service to them.
12 We don't get that very often, just so you know.

13 And I can also tell you just from our experience
14 that there are some specific things that I think we need to
15 take into account, and I think this model does that. One
16 of those is we really do need to focus on targeting the
17 right population for this. We didn't have that right off
18 the bat, and things didn't go as well. We started to
19 incorporate our own targeting process for the different
20 programs, and finding those right patients, because they
21 are different, it's not just about saying someone is two
22 months from the end of life versus 12 months or 15 or 22
23 months. They are different, and they have different needs.

24 We have a very strong care management program,

1 and even my care managers, who are coordinating care with
2 all of our complex patients, will tell you they really
3 appreciate these programs because they have a challenge
4 taking care of the needs that they have in this end-of-life
5 stage.

6 So I do want you to know we appreciate all the
7 information, and we will be going back to the skunkworks to
8 work on this. But I can't stress enough the importance of
9 making this happen, because there's a significant number of
10 patients out there in need that don't have access to these
11 programs right now, and I do believe we owe it to them to
12 get it to them. We should treat them like we'd want our
13 parents or our grandparents or our loved ones to be
14 treated.

15 So thank you for your time.

16 CHAIR BAILET: Great. Thank you, Greg.

17 I'm just going to call Allison Brennan again.

18 MS. BRENNAN: Oh, thank you. So my name is
19 Allison Brennan. I'm with the National Association of
20 ACOs.

21 And I think pretty much everybody in this room
22 would probably agree that treating this patient population
23 is certainly a laudable goal.

24 One thing that sort of confused me, as you were

1 talking through their proposal, was how these new care
2 teams would mesh with the existing primary care teams, and
3 I think that's something that's really important to
4 consider. We don't want to have a situation where the new
5 care team kind of swoops in and maybe has a situation like
6 we see in Medicare with the annual wellness visits, where
7 it's a great fit if the right people are providing it, but
8 if a new set comes in or somebody else, sometimes it's not
9 really living up to the intent. So that was just something
10 I was a little bit confused about and maybe you'd want to
11 consider further.

12 Also, in the presentation, there was an
13 acknowledgement that the introduction of this model and its
14 patient recruitment might affect the evaluation of other
15 models, including ACOs, and this is something that goes to
16 the challenges we see with the overlap of different models
17 as they're introduced and implemented. And I'd just
18 encourage the Committee to keep that in mind, and I think
19 that's going to be one of the biggest challenges that we
20 face in terms of seeing new models, because the overlap is
21 very confusing right now and can also be problematic as we
22 look at the effects on existing programs.

23 And also, I noticed in the proposal that they
24 said that if fully implemented, the ACM would provide

1 accountability for 25 percent of Medicare expenditures, and
2 the scope of that just sort of stuck out to me as I was
3 thinking about the overlap issue.

4 So just a couple things to consider, and thank
5 you very much.

6 CHAIR BAILET: Thank you, Allison.

7 Next up, we have Maria Gatto from C-TAC.

8 MS. GATTO: Hello, everybody. I'm short but
9 mighty.

10 First of all, I want to thank everybody today.
11 I'm very overwhelmed and humbled to be in this room because
12 I'm recognizing that this is a moment where there's
13 visionaries and pioneers.

14 And I was listening to everybody ask questions
15 and be very passionate and be very vested and share their
16 stories. Elizabeth, tears were in my eyes listening to
17 your family story and everybody else here because we've all
18 experienced it.

19 And I just want to say that when I heard a lot of
20 the questions you were asking the team, I felt very
21 validated because that showed how much, like you said, you
22 want this to work and that you're so passionate about this.

23 And when people are introduced this type of model
24 and approach with palliative care and serious illness, this

1 is how everybody reacts: "Tell me more. I have more
2 questions. Let me be really clear. I really want this to
3 work." So, to me, I got really excited because the
4 questions meant, oh, my gosh, they understand the
5 potential, the change, right, the work that could be coming
6 forward and affecting the future.

7 So I'm the system director for Palliative Care
8 for Trinity Health. I'm a palliative care board-certified
9 nurse practitioner, and my one and only role for Trinity
10 Health, which is the second largest Catholic health system
11 across the country that serves 22 states, is to implement
12 palliative care models and serious illness models across
13 the system.

14 Our CEO and president, Rick Gilfillan, came to me
15 and said, "What are we doing about palliative care?" and I
16 said, "Rick" -- I said, "We have taken huge variation and
17 standardized it across our system for all of our models and
18 our hospitals." He says, "That's really great. What have
19 you shown?" I said, "We have saved over \$10 million
20 according to our only \$3 million projection. We have
21 increased patient satisfaction. Patients recommend us
22 highly, highly satisfied. We have people out of the ICU.
23 We have people where their symptoms are controlled, and we
24 have goals-of-care conversation, 70 percent of the time, on

1 consultation." He says, "That's great, but what about the
2 community?" and I said, "Okay. I'm it. I'm the only
3 person, Rick. I need help." And he said, "That's where we
4 need investment, because serious illness and palliative
5 care in the community is the future," and he goes, "You
6 know" -- he goes, "I invested in something called the
7 Sutter model. Have you heard about it? Have you heard
8 about C-TAC?" And I said, "No, Rick." He says, "Well, I
9 want you to connect with them."

10 So we did, and we have a partnership with C-TAC.
11 We've been working on a two-year project of something that
12 you're questioning right now today, and we have had a lot
13 of great outcomes regarding this type of model that we're
14 talking about.

15 And when we gave Rick Gilfillan the results of --
16 the preliminary results about this new model, Khue said,
17 "Rick, we're going to be going to present this in
18 Washington," and he says, "What? They're not doing this
19 already? We need to support this." He says, "I would like
20 you to go there and tell them that Trinity Health is behind
21 this because this is our future. This is the future of our
22 patients," and this is what I'm here to support today.

23 CHAIR BAILET: Thank you, Maria.

24 Suzanne Johnson from C-TAC.

1 MS. JOHNSON: Hi. I'm Suzanne Johnson, and I am
2 here on behalf of Sharp HealthCare and also C-TAC. I've
3 been a member of C-TAC since nearly the beginning of time.

4 A little bit about Sharp HealthCare, 70 percent
5 of our population is in a Medicare Advantage or full-risk
6 health plan arrangement, so I'm very familiar with managing
7 our own resources.

8 My colleague, Dr. Dan Hoefer, and I started a
9 program, Community-Based Palliative Care Program, in 2007.
10 With my background in hospice and his background in family
11 practice, we were just stunned at the number of patients
12 who came to hospice so late and after having had several
13 emergency room visits and/or hospitalizations. And we were
14 saying to ourselves, there's a better way, there's a better
15 way, there's a better way. We know how to do this. We
16 know how to take care of people who have chronic advancing
17 illness.

18 So we started a community-based palliative care
19 program through a grant that I got through our foundation.
20 We did use the Sutter model as the platform for our model
21 and then expanded it to work for our culture.

22 Essentially, we focused on a disease-specific
23 model that used prognostication criteria to help physicians
24 know when to refer, and we began to teach our physicians,

1 "Let's go for the never event. How about never in the
2 hospital, never in the emergency room?" Because for heart
3 failure patients, we know what's coming next, and we can
4 teach primary care and specialty care how to anticipate
5 what's coming next by the simple question, "Would you be
6 surprised if the next time you talked to your patient,
7 they're in the hospital?" And that's how we started our
8 program.

9 Last year, we had an article published in JAGS,
10 the *Journal of American Geriatric Society*, called the
11 "Effects of Community-Based Palliative Care on Utilization
12 and Costs." The results are stunning. They're stunning.
13 What we showed is that we can keep patients out of the
14 hospital altogether, and when we keep patients out of the
15 hospital altogether through a community-based co-management
16 program -- in other words, we keep -- [unintelligible]
17 primary care and specialty care keeps their patients, and
18 we overlay. We're the support team out in the home setting
19 -- nurses, social workers, and on the back side, a
20 palliative physician who is used in a consultative role.

21 What we've been able to show is that we can
22 improve quality. We can reduce cost, and we can change
23 utilization patterns. Ninety percent of our patients come
24 on to hospice, which is remarkable, and we've increased the

1 average length of stay for our hospice patients and the
2 median length of stay. And the way we've done that is that
3 we use what's called "anticipatory guidance." We help
4 prepare our patients and families for what's coming next in
5 collaboration with primary and specialty care.

6 We can do -- and we must do -- a better job in
7 our country of taking care of people who are at the most at
8 risk and the most vulnerable for serious illness and the
9 consequences that come with a hospitalization that is not
10 necessary. We can do this together, and I applaud this
11 group today. Thank you for your challenging us to think
12 out of the box and to be better and to create a model and
13 propose a model for you that will help our citizens, our
14 people, and our beneficiaries. We can do it.

15 So I encourage you to read our article, the
16 "Effects of Community-Based Palliative Care on Utilization
17 and Costs." I think you'll see what we can do together, so
18 thank you.

19 CHAIR BAILET: Thank you, Suzanne.

20 Brad Stuart.

21 DR. STUART: Hi. Thank you for your patience and
22 hanging in with everyone.

23 I am an internist, like many of you, with 40
24 years of experience, not retired yet, much to my wife's

1 distress, but I wanted to -- as the founder of the program
2 at Sutter Health that we've heard a lot about, I just want
3 to make a point that I think may need a little emphasis
4 here today, especially, Tim, in response to your opening
5 and closing comment.

6 Let me tell you why I felt -- and I'm not
7 boasting about starting the program. So many people have
8 had -- and you're only seeing a handful of the people here
9 today who made this program what it is and got the results
10 we saw with CMMI, but the reason I felt in the late '90s
11 that something like this was needed was because leaving it
12 to the market or leaving it to us to do one particular task
13 was not ever going to work, and that task is actively
14 managing the transition between disease-modifying care, as
15 aggressive as it can get, and the end of life. We don't do
16 that well. We need people who are trained, who are
17 deliberately recruited, who are motivated to do it, and are
18 trained well to do it, because system left to itself, it
19 doesn't happen.

20 So the night that woke me up was early in my
21 practice. I was in the ICU seeing a woman who had just
22 come in with sepsis, a bloodborne infection. Her blood
23 pressure had dropped to zero. She was very elderly, no
24 advanced care plan. In order to get her blood pressure

1 back up, I had to put an arterial line in. That's a
2 painful procedure where you have to thread a catheter into
3 an artery somewhere. I chose the wrist. And it's very
4 hard to put enough local anesthetic in to get that area
5 numb. This woman was so demented, she didn't recognize
6 people. She had no real awareness at all, I thought, until
7 I stuck her in the wrong place, and she opened her eyes and
8 stared at me with a look that for the rest of my life I
9 won't forget, because it was a mixture of shock, horror,
10 hatred. Sum up everything that you never want to see
11 somebody looking at you with, and that was it. And it made
12 me really stop and think, you know, why was I doing this?

13 I succeeded in getting the line in. I got her
14 blood pressure up, stabilized her. Two hours later, she
15 died. After many other cases like that, I realized we need
16 a way to -- a specialized way to help people make this
17 transition.

18 So it's very gratifying to hear that folks on the
19 Committee are in support of this, and having more detail
20 provided about the payment, critical to have. But the why
21 of why it's necessary to do and why we need \$400 per month
22 and not something less, that's a small amount to fund a new
23 infrastructure that's needed to do the task that,
24 unfortunately, for whatever reason, we don't seem to be

1 able to do ourselves.

2 So I'll stop there. Thank you very much for the
3 time and especially for your consideration.

4 CHAIR BAILET: Thank you, Brad.

5 Beth Mahler, also from Sutter Health.

6 MS. MAHLER: I'll defer.

7 CHAIR BAILET: Monique Reese.

8 [No response.]

9 CHAIR BAILET: Very good. That completes the --
10 unless there's somebody on the phone?

11 MS. MAHLER: There's another speaker. Lori
12 Bishop.

13 CHAIR BAILET: Like I said, Lori Bishop.

14 [Laughter.]

15 CHAIR BAILET: I got to keep the Committee, you
16 know, on their toes, you know. Okay? Come on.

17 MS. BISHOP: You've got to keep us all on our
18 toes.

19 CHAIR BAILET: All right.

20 MS. BISHOP: It's that time of day.

21 CHAIR BAILET: I feel like the Amazing Kreskin.
22 Lori Bishop. Okay. Here we go.

23 MS. BISHOP: And the answer is.

24 CHAIR BAILET: Yeah.

1 MS. BISHOP: First of all, I just want to
2 acknowledge, Bob, that I am married to a curmudgeon, so I
3 resonated with your comments there. And I also want to say
4 thank you for the time that you've taken with us today and
5 all of your thoughtful questions, and I think we will come
6 out of this stronger with a better model.

7 I am a nurse by background. I spent 30-plus
8 years focused on -- first, I did my care in the hospital
9 with patients there. I was told by many colleagues, you
10 should get into the community, and I said, "Oh, gosh, no.
11 Going to patients' homes, no way." And once I did, I was
12 totally hooked, and when I started in the model of hospice
13 care, I said, "Why isn't all of health care like this
14 model?" and partly because it's holistic.

15 So we've talked a lot about medical issues today,
16 and, of course, that's appropriate. But our patients are
17 people, and when they're terminally ill people or people in
18 serious illness, they're very frightened. They're very
19 scared, and so are their families. And we do need a safety
20 net for this population that does not exist today.

21 I inherited the opportunity to be the chief
22 executive of the Advanced Illness Management Program for
23 Sutter Health. Thank you, Brad. And I will tell you to
24 operate that program post grant is always a challenge.

1 There's a lot of priorities in the health system.

2 We have an average daily census of 2,500 patients
3 that we serve across a wide geography in Northern
4 California of both urban and rural. There is a cost
5 associated with this care, and I really respect my
6 colleagues, but many of us cannot do it for less than \$400.
7 And I would tell you that that's bare minimum if we want to
8 invest in alternatives and innovation.

9 I understand the staffing shortage. That's a
10 very real concern for us, and so we're looking at things
11 like virtual visits and virtual connection to some members
12 of our team. We're looking at community health workers and
13 how do we help train them to be part of our team. So those
14 are some of the innovations that we're investing in as we
15 continue to evolve our model.

16 I heard a lot of concern about patient
17 engagement, and I will just let you know that in our model,
18 we have our patients do a self-rating of their health on
19 admission. And most of our patients are rating their
20 health, fair or poor. So many of our patients are already
21 acknowledging where they're at in their disease process
22 when we enroll them in our program.

23 Ninety-eight percent of our patients have
24 advanced care planning documented in their electronic

1 health record within the 30 days of enrollment, and I would
2 say over 90 percent of those come to us with some
3 documentation in their electronic health record already.
4 So to the concerns about informed consent, I agree with you
5 and would just acknowledge that in our program, we are
6 addressing that concern on enrollment.

7 I also would like to say that in our patient
8 population with that advanced care planning, 55 percent of
9 them change their wishes over the course of the care with
10 us, and I think that's a significant thing to track and
11 monitor, because it isn't a one-and-done, as we all know,
12 and it evolves, depending on what's happening with you.

13 We also feel it's very important to connect
14 patients to hospice care. I feel like that's the Cadillac
15 of services. I cannot provide hospice care, the full gamut
16 of that, for \$400 a month, and I want patients to get
17 connected to that if they want those services and are
18 appropriate for them.

19 And so we do track and monitor our -- about 44
20 percent of our patients move to hospice care, and we have
21 increased the median length of hospice care for our
22 patients by two to three days, which doesn't sound like a
23 lot, but again, it makes a huge difference. And that's the
24 median, not the average. The average length of stay in our

1 program is about 190 days.

2 I know that there were questions about the
3 article. NORC -- N-O-R-C -- (National Opinion Research
4 Center) just published their final report, and you can see
5 that on CMS, CMMI Innovation -- it's published. It just
6 got published yesterday, so you should be able to see that
7 report, if that helps you with the original CMMI grant for
8 the Sutter Health program.

9 We continue to track all of the great quality
10 measures that were required of the CMMI grant in our
11 program, and I can tell you that we continue to have high
12 quality, both in patient satisfaction and in utilization.
13 And we do believe that a patient's experience relates to
14 their utilization. Most patients do not get up and say,
15 "Gee, I wish I'd go to the emergency room today." Some do,
16 but most don't.

17 I would also say that from our diagnoses, it's
18 primarily heart failure and COPD, and yes, cancer, but
19 otherwise it's not primarily oncology.

20 Lastly, I just want to go back to the presenters
21 from earlier today and Stanley. If you recall, Stanley had
22 quite an experience where he started in observation and
23 went home with Hospital at Home, and I would tell you if
24 Stanley were in Advanced Illness Management Program, he

1 wouldn't have had to have that experience at all. We would
2 have moved him into home care, and we would have done the
3 infusions through home care. And he wouldn't have had to
4 go through that.

5 Thank you.

6 CHAIR BAILET: Thank you.

7 No one else on the phone; is that right? No?
8 Okay, very good. Thank you.

9 So that concludes the public comment section.

10 * I'd like to now turn to my Committee members, and
11 I think there's one point of clarification that is worth
12 revisiting, and that is that the Committee will not be
13 providing additional feedback to you, to the C-TAC team. I
14 think it might have been alluded to, but we'll dialogue,
15 but we're not going to provide a written -- you know,
16 everything that we've said is on the record, and there are
17 ways for you guys to access that. But if you're waiting
18 for a formal document from us, that's not forthcoming.

19 So I think where we are next is that we are
20 requesting that the proposers, the submitters, provide a
21 revised and resubmit of the proposal, and we will commit --
22 and we are committed -- to putting it on what we call an
23 expedited track, if you will, to keep this process moving
24 forward.

1 I'd turn to my Committee members. I guess I'd
2 like to have a motion and then move from there.

3 MR. STEINWALD: So moved.

4 DR. MEDOWS: Second.

5 CHAIR BAILET: Second of Rhonda.

6 All in favor?

7 [Chorus of ayes.]

8 CHAIR BAILET: What? Yeah. Like I said,
9 discussion. Of course, Len.

10 DR. NICHOLS: Well, I take the point that no one
11 wants to write this memo, but I would observe that the
12 transcript is going to be a bit meandering. And so what I
13 would suggest, Mr. Chairman, is that we just take two
14 minutes each and say these are the things we think are the
15 most important to address as opposed to here's the
16 transcript, do with it what you will, because I just don't
17 think that's fair.

18 CHAIR BAILET: Brilliant. Brilliant, Len. So
19 why don't you start.

20 DR. NICHOLS: So, basically, I would ask to
21 clarify a couple of things. First, I take the point that
22 the Innovation Award grant has been evaluated, and somebody
23 did a great job of pairing, so we've got a control group.
24 But that's not the same thing as risk adjusting, right?

1 And it's not the same thing as what should the target price
2 be.

3 So I think you could help us a lot by telling us
4 your experience with these private plans that exist out
5 there, the different models that are going on. In essence,
6 comb through way more experience than you were able to
7 reflect in your application so far and tell us what the
8 options are for doing this. Okay. That's really what I
9 would like to see: How are you going to risk adjust for
10 people actually delivering care?

11 CHAIR BAILET: Thank you, Len.

12 Anyone else want to add?

13 Tim.

14 DR. FERRIS: I guess, in order to clarify the
15 points of uncertainty for me, as you heard, no question
16 about the need.

17 Also, as I think you heard, but I just want to
18 clarify, no question about the effectiveness of the
19 intervention against triple aim.

20 What I'm still uncertain about, though, is -- and
21 here, this is an important point. A lot of the evidence on
22 effectiveness was actually created under a different
23 financial model than the financial model you're proposing.
24 In fact, as I understand it, all, 100 percent of the

1 evidence that has been presented about the effectiveness of
2 the clinical model, which is not under dispute, at least
3 not by me, has been produced in a different financial model
4 than the model that's in this proposal.

5 And I can't over-emphasize the importance of that
6 link, because in a capitated system, in a Medicare
7 Advantage plan, the financial incentives are quite
8 different than the model that's being proposed here. And I
9 will say, to my way of thinking, provides much more
10 flexibility. You basically get to do what you think is the
11 right thing to do because you're capped, right, under a
12 total cost-of-care model.

13 The model that's in the proposal is not the same
14 thing. It tries to get there, and the more you can link
15 the model that you're proposing to the clinical model that
16 we all understand as being effective, the more it will
17 help, I think, this Committee deliberate on the likelihood
18 that the financial model that is being proposed is going to
19 produce the clinical results that we all share a desire and
20 willingness --

21 So I hope that statement is clarifying.

22 CHAIR BAILET: Thank you, Tim.

23 Len?

24 DR. NICHOLS: A friendly amendment to my

1 colleague, and it's okay if the payment model is proposed
2 to evolve. It's okay to have it different in Year One than
3 you might think it would be in Year Three and, by the way,
4 completely different in a different setting with different
5 assets on the ground. That's, in fact, desirable.

6 CHAIR BAILET: Bruce.

7 MR. STEINWALD: In your revised proposal, I think
8 you can incorporate some of what you had in your August
9 30th letter without too much difficulty. The most complex
10 part of your August 30th letter has to do with the national
11 ACM episode price and the methodology for calculating the
12 baseline and the shared savings, which is good.

13 You might consider we're likely to want to go
14 over this with the CMS actuaries, and you made one sort of
15 passing reference to the support letter from the American
16 College of Surgeons and the potential use of the episode
17 grouper for Medicare methodology that they have developed.

18 My suggestion is I think you're going to either
19 need to explain that, or if you're -- if it's not important
20 to your revised proposal, maybe not have it, but as it
21 stands right now, it's sort of kind of dropped in and
22 without being fully explained what you mean by it.

23 So one or the other, I think would be fine.

24 CHAIR BAILET: Thank you, Bruce.

1 Bob, and then, Len, were you going to make a
2 comment too?

3 DR. NICHOLS: No.

4 CHAIR BAILET: No? Okay.

5 DR. BERENSON: Very quickly to, I guess, mostly
6 repeat, the model you've proposed assumes well-intentioned,
7 dedicated people. I would want you to think a little bit
8 about not well-intentioned people who want to take
9 advantage and what are the protections.

10 MR. STEINWALD: People like Bob, yeah.

11 CHAIR BAILET: Strike that from the record.

12 DR. NICHOLS: People that Bob knows.

13 CHAIR BAILET: Yeah. People that Bob knows.

14 Okay. Very good.

15 [Laughter.]

16 * CHAIR BAILET: All righty, then. So we have a
17 motion. We've had dialogue, and we have a second from Dr.
18 Medows. I think it's time to call the question. All in
19 favor?

20 [Chorus of ayes.]

21 CHAIR BAILET: Any opposed?

22 [No response.]

23 CHAIR BAILET: All right. Well, with that --

24 MR. MILLER: And I'm abstaining.

1 CHAIR BAILET: And, Harold, we understand you're
2 abstaining.

3 So, with that, I just want to thank everybody,
4 the Committee, and everyone here today and everyone who was
5 on the phone listening and following along.

6 The level of engagement is palpable. I'm very
7 proud of the Committee and the work that we're doing, and I
8 hope that you're getting a bird's-eye view of the
9 commitment that we all have to get it right. We know that
10 the decisions we make are recommendations, but nonetheless,
11 we are influencing the care delivery in the United States,
12 and we're very proud and grateful for the opportunity to do
13 that.

14 So, again, thank you for all your patience. It's
15 been a long but productive day. I wish everybody safe
16 travels, and, again, from my esteemed colleagues from
17 California, travel safe.

18 And we're going to be back at it tomorrow. So
19 thank you very much.

20 [Applause.]

21 * [Whereupon, at 4:50 p.m., the Committee recessed,
22 to reconvene on Friday, September 8, 2017.]

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