A STUDY OF THE ROLES AND USE OF LICENSED SOCIAL WORKERS IN THE UNITED STATES

National Association of Social Workers

Center for Health Workforce Studies
University at Albany

2004

This instrument was developed for the Report to Congress on Supply and Demand of Social Workers in Long-Term Care: Listening Sessions. This project was conducted by the New York Academy of Medicine under contract for the Department of Health and Human Services (HHS) Office of Disability, Aging and Long-Term Care Policy. For additional information about this subject, you can visit the DALTCP home page at http://aspe.hhs.gov/office_specific/dalTCP.cfm or contact the office at HHS/ASPE/DALTCP, Room 424E, H.H. Humphrey Building, 200 Independence Avenue, SW, Washington, DC 20201. The e-mail address is: webmaster.DALTCP@hhs.gov. The DALTCP Project Officer was Linda Bergofsky.
A STUDY OF THE ROLES AND USE OF LICENSED SOCIAL WORKERS IN THE UNITED STATES

The National Association of Social Workers (NASW) and the Center for Health Workforce Studies at the University at Albany (CHWS) are conducting a national study to obtain information about the education, job settings, and work activities of licensed social work professionals. This study also examines the roles and experiences of social workers providing services to older adults and to children and their families. Your responses will be confidential and reported only in national, regional, and other tabulations and summaries.

MARKING INSTRUCTIONS

- Use a No. 2 pencil or blue or black ink pen only.
- Do not use pens with ink that soaks through the paper.
- Do not use pens with ink that bleeds through the paper.
- Make sure marks are completely filled in.
- Make no stray marks on this form.
- Do not fold, tear, or mutilate this form.

1. BACKGROUND

1a. Year of graduation (e.g., 1992-93)
   - BS
   - B.A./B.S.
   - MSW

2. Gender:
   - Male
   - Female

3. Race/ethnic status: Please mark only one.
   - Asian/Pacific Islander
   - Native American
   - Black/African-American
   - Alaskan Native
   - Hispanic/Latino
   - Other
   - White (Non-Hispanic)

4. What formal education programs have you completed. Please mark all that apply.
   - Bachelor’s Degree
   - Master’s Degree
   - Doctoral Degree

5. Are you now enrolled in a degree program in social work?
   - None
   - BSW
   - MSW
   - DSW/PHD

6. Please mark all social work certifications you currently hold.
   - Case management
   - School social work
   - Children, youth & family
   - Clinical social work
   - Geriatrics
   - Health care
   - Independent practice

7. Do you hold social work licenses in more than one state?
   - Yes
   - No

8. Are you licensed to provide chemical dependency treatment in your state?
   - Yes
   - No

9. Years practicing as...
   - BSW
   - B.A./B.S.
   - MSW

10. What social work continuing education and training have you participated in during the last 2 years? Please mark all that apply.
    - Distance learning programs
    - Conferences
    - On-the-job training

11a. In what areas of social work would you like to pursue further education and training?
    - Best practices
    - Professional ethics
    - Program development
    - Specialty practice areas

Please do not write in this area.

23492
11b. How would you describe the availability of social work continuing education programs that interest you?  
   - Unavailable  
   - Many Choices

12. Did your previous training prepare you adequately for roles you perform as a social worker?  
   - Not at All  
   - Very Well

Social work degree program ..........  
Post-degree continuing education/training ..........  

II. SOCIAL WORK PRACTICE

13. What is your employment status?  
   Mark all that apply.  
   - FT  
   - PT  
   - Employed/self employed in a social work position  
   - Employed/self employed in a non-social work position  
   - Not currently employed

14. If you do not currently work as a social worker, please mark all reasons that apply and proceed to Question 47.  
   - Personal work positions available  
   - Level of pay  
   - Prefer other type of work  
   - Convenience of hours  
   - Convenience of location  
   - Other:

15. For how many employers do you currently work as a social worker? Include self-employment.  
   0  
   1  
   2  
   3  
   4  
   5  
   6  
   7  
   8  
   9  
   10-19  
   20-29  
   30-39  
   40+

16. How many hours per week do you perform the following roles in all social work employment?  
   Mark one in each row.  
   - None  
   - 1-9  
   - 10-19  
   - 20-29  
   - 30-39  
   - 40+

   - Administration/Wgmt.  
   - Community organizing  
   - Consultation  
   - Direct services  
   - Planning  
   - Policy development  
   - Research  
   - Supervision  
   - Teaching  
   - Training/Education  
   - Other:

17. What best describes the sector of your primary and secondary employers? Please mark one for each employer.  
   - Primary  
   - Secondary  
   - Private for-profit (includes private practice)  
   - Private not-for-profit  
   - Federal government  
   - State government  
   - Local government  
   - Military

18. Which best describes the setting of your primary and secondary social work employment? Please mark one for each category.  
   Primary  
   Secondary  
   - Private practice  
   - Group practice  
   - Hospital/medical center  
   - Psychiatric hospital  
   - Health clinic/Outpatient facility  
   - Home health agency  
   - Behavioral health clinic/outpatient facility  
   - Social service agency  
   - Employee assistance program (EAP)  
   - Case management agency—older adults  
   - Case management agency—other  
   - Nursing home  
   - Assisted living facility  
   - Hospice  
   - Group home—adult  
   - School  
   - Child guidance clinic  
   - Group home—children/adolescents  
   - Resource center  
   - Information and referral service  
   - Insurance company/HMO  
   - Criminal justice agency (e.g. court)  
   - Public health agency  
   - Other government agency  
   - Business  
   - Higher education  
   - Other:

19. What best describes the focus of your social work practice area in your primary and secondary employment? Please mark only one selection for each employer.  
   Primary  
   Secondary  
   - Addictions  
   - Adolescents  
   - Aging  
   - Child welfare/family  
   - Community development  
   - Criminal justice  
   - Developmental disabilities  
   - Higher education  
   - Homeless/displaced persons  
   - Income assistance  
   - Medical health  
   - Mental health  
   - Occupational social work  
   - School/social work  
   - Other:
20a. How many total hours do you work per week in your primary and secondary social work jobs? [Table]

20b. How many hours per week do you spend providing direct services to clients in your primary and secondary social work jobs? [Table]

21. ZIP code of your primary work setting: [Field]

22. How many years have you worked for your primary employer? [Field]

23. Does your primary position require that you hold a social work license? [Field]

24. Is your supervisor in your primary position a social worker? [Field]

25. How many other social workers are employed in your primary work setting? [Field]

26. How would you describe your total compensation package from all social work employment? [Field]

27. What are your estimated annual gross wages/salary from all social work positions? [Multiple choice]

28. What benefits are included in your social work compensation packages? Please mark all that apply. [Multiple choice]

III. SERVICES TO CLIENTS
If you currently have responsibilities related to providing direct services to clients within your primary or secondary employment settings, proceed with #29. If you do not have responsibilities for direct services, go to #43.

29. What % of time do you spend per week on the following activities related to delivering services to clients? Mark one in each row. [Multiple choice]

30. What is the approximate size of your current caseload? [Multiple choice]

31. What % of your total caseload is female? [Multiple choice]
32. What % of your total caseload falls into the following age groups? Please mark one in each row.

<table>
<thead>
<tr>
<th>Name</th>
<th>1-10%</th>
<th>11-25%</th>
<th>26-50%</th>
<th>50-%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children (0-10)</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Adolescents (13-19)</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Adults (20-54)</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Older Adults (55+)</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

33. What % of your total caseload falls into the following racial/ethnic groups? Please mark one in each row.

<table>
<thead>
<tr>
<th>Name</th>
<th>1-5%</th>
<th>6-10%</th>
<th>11-25%</th>
<th>26-50%</th>
<th>51-%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian/Pacific Islander</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Black/African-American (not Hispanic)</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Hispanic/Latino</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Native American/Alaskan Native</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>White (not Hispanic)</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Other</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

34. What is the most common source of health coverage among the clients you serve? Please mark only one.

- Medicaid
- Medicare
- Private pay
- Other
- Not insured
- Don't know

35. How many of your clients have the following conditions? Please mark one in each row.

<table>
<thead>
<tr>
<th>None</th>
<th>Few</th>
<th>Some</th>
<th>Many</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental illness</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Affective conditions</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Neurological conditions</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Developmental disabilities</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Physical disabilities</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Substance abuse conditions</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Acute medical conditions</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Psychosocial stressors</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Chronic medical conditions</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Co-occurring conditions</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

36. To what extent has the practice of social work changed in the past two years in your primary employment setting? Please mark one in each row.

<table>
<thead>
<tr>
<th>Decreased</th>
<th>Increased</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case load size</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Severity of client problems</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Waiting lists for services</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Levels of reimbursement</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Coordination with community agencies</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Paperwork</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Staffing levels—social workers</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Staffing levels—other</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Job security</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Level of outcome monitoring/oversight</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Availability of social work supervision</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Assignment of non-social work tasks</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Availability of professional training</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

37. To what extent has the service delivery system available to support clients changed in the past two years? Please mark one in each row.

<table>
<thead>
<tr>
<th>Decreased</th>
<th>Increased</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of clients eligible for services</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Eligibility requirements for clients to receive services</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Range of services available</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Number of services available</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Services eligible for funding</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Clients receiving services for reasons other than personal choice (e.g., court mandated)</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

38. Indicate your agreement with the following statements. Please mark one in each row.

<table>
<thead>
<tr>
<th>Never</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>I help improve the quality of life of my clients</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I help clients meet their objectives to change their situations</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I help clients address a range of problems, including psychological, medical, and social issues</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I help clients address one or two key problems that will improve their lives</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I help clients resolve crisis situations</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I help families respond to client needs</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I am satisfied with my ability to help clients navigate through the social services system</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I am satisfied with my ability to coordinate care between the medical and mental health community to address the needs of clients</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I can effectively respond to the number of requests for assistance made by clients and their families</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I work with community organizations to adapt our service delivery system</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I am satisfied with my ability to address complex and chronic care problems of clients</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I am satisfied with the amount of time I spend with clients</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I am satisfied with my ability to respond to cultural differences among the clients I serve</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>I am satisfied with my ability to influence the design of services to better meet client needs</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>
39. Are the majority of the tasks you perform appropriate to your level of training and skills obtained through your social work education and post-graduate professional development?

Below my training ☐ ☐ ☐ ☐ ☐ Above my training ☐ ☐ ☐ ☐ ☐

40. How satisfied are you with your ability to access services for clients?

Not at All ☐ ☐ ☐ ☐ ☐ Very ☐ ☐ ☐ ☐ ☐ N/A ☐ ☐ ☐ ☐ ☐
- Agency services
- Community resources
- Appropriate medication
- Appropriate medical care
- Appropriate mental health care

Please mark one in each row.

41. How satisfied are you with the amount of time available for the following? Please mark one in each row.

Not at All ☐ ☐ ☐ ☐ ☐ Very ☐ ☐ ☐ ☐ ☐ N/A ☐ ☐ ☐ ☐ ☐
- Addressing clients' presenting problems
- Accessing basic services (e.g. housing, food, transportation)
- Providing services to clients' families
- Addressing severity of client problems
- Addressing breadth of client problems
- Addressing service delivery issues
- Providing clinical services to clients
- Conducting investigations
- Participating in training
- Performing administrative tasks

42. Does your agency participate in any of the following?

Please mark all that apply.
- Demonstration programs
- Program evaluation research
- Clinical research
- Student internships
- Best practices training

43. Are vacancies in social work positions common in your primary setting?

Yes ☐ ☐ ☐ ☐ Somewhat ☐ ☐ ☐ ☐ No ☐ ☐ ☐ ☐ N/A ☐ ☐ ☐ ☐
- Common ....................... ☐ ☐ ☐ ☐
- Difficult to fill ................... ☐ ☐ ☐ ☐

44. Does your primary employer:

Yes ☐ ☐ ☐ ☐ No ☐ ☐ ☐ ☐ Don't Know ☐ ☐ ☐ ☐
- Recruit individuals who do not have social degrees to fill social work vacancies ☐ ☐ ☐ ☐
- Outsource any social work functions ☐ ☐ ☐ ☐

45. Please answer the following about job safety:

Are you faced with personal safety issues in your primary employment practice? ☐ ☐ ☐ ☐
If yes, do you feel that safety issues are appropriately addressed by your employer? ☐ ☐ ☐ ☐

46. Please indicate your agreement with the following:

Strongly Disagree ☐ ☐ ☐ ☐ ☐ Strongly Agree ☐ ☐ ☐ ☐ ☐ N/A ☐ ☐ ☐ ☐
- There is respect/support for social work services within my agency.
- I receive support and guidance from my supervisor.
- I receive and/or provide assistance on issues of ethical practice in the workplace.

47. What are your career plans in the next two years? Please mark all that apply.

- Remain in current position
- Pursue additional social work degree
- Pursue additional non-social work degree
- Pursue non-degree training in social work
- Seek new opportunity/promotion as a social worker
- Increase hours working as a social worker
- Decrease hours working as a social worker
- Re-enter social work, if not currently a social worker
- Leave social work field, but continue working
- Retire
- Stop working
- Other: __________________________

48. What are the five most important factors that would influence a decision to change your current position? Please mark only 5.

- Higher salary
- More interesting work
- Increased career mobility
- Different supervisor/management
- Opportunities for training/education
- Location
- Lifestyle/family concerns
- Agency mission
- Peer support
- Lighter workload
- Increased responsibility
- Quality of supervision
- Personal reasons
- Ethical challenges
- Stress of current job
- Better benefits
- Other: __________________________

continue . . . Page 5
V. SERVICES FOR OLDER ADULTS

49. What % of your total caseload falls into the following age groups?

<table>
<thead>
<tr>
<th>Age Group</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-1</td>
<td>1-5</td>
</tr>
<tr>
<td>6-10</td>
<td>11-15</td>
</tr>
<tr>
<td>16-20</td>
<td>21-25</td>
</tr>
<tr>
<td>26-30</td>
<td>31-35</td>
</tr>
<tr>
<td>36-40</td>
<td>41-45</td>
</tr>
<tr>
<td>46-50</td>
<td>51-55</td>
</tr>
<tr>
<td>56-60</td>
<td>61-65</td>
</tr>
<tr>
<td>66-70</td>
<td>71-75</td>
</tr>
<tr>
<td>76-80</td>
<td>81-85</td>
</tr>
<tr>
<td>86-90</td>
<td>91-95</td>
</tr>
<tr>
<td>96+</td>
<td>Always</td>
</tr>
</tbody>
</table>

50. For how many years have you provided services to older adults and their caregivers?

- Less than 1
- 1-5
- 6-10
- 11-15
- 16-

51. Have you participated in education or training programs specifically addressing geriatric and/or long-term care issues? Please mark all that apply.

- Courses in social work school
- Courses in other higher education programs
- Interdisciplinary seminars, workshops
- Supervised clinical practice
- On-the-job training
- Conferences
- Seminars/Workshops
- Certificate programs
- Field placements in agency setting
- Distance learning
- Other

52. Please indicate the frequency of the following presenting problems among your older adult clients:

<table>
<thead>
<tr>
<th>Problem</th>
<th>Never</th>
<th>Always</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical disability</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Acute care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Disease-Chronic</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dementia issues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mental illness</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Substance abuse issues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grief and bereavement issues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential placement/housing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Socioeconomic disadvantage</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial issues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Psychosocial issues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Developmental disabilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Caregiver issues (care for elderly)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Caregiver issues (care for elderly)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abuse/Victimization</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Long-term care financing/planning</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marriage and family counseling</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

53. How would you characterize the severity of problems of your older adult clients?

- None
- 1-5%
- 6-10%
- 11-25%
- 26-50%
- 51-75%
- 76%

54. Do your older adult clients present with multiple problems?

- Never
- Always

55. In providing services to older adults, how often do you:

- Participate in interdisciplinary activities on behalf of clients
- Communicate with families
- Use agency resources
- Use community resources
- Act as advocate for client
- Participate in research
- Train social work students

56. How would you describe your ability to provide services for older adult clients and their caregivers?

- Low
- High
- N/A Skill Level

- Treatment and service planning
- Direct service/interventions
- End-of-life/palliative care
- Case management

57. Would you like to participate in additional geriatric/long-term care training?

- Yes
- No

58. To what extent is training readily available to you that addresses provision of care to older adults?

- Training for new workers
- On-the-job training
- Workshops
- Courses
- Conferences
- Distance learning
- Other

Page 6

PLEASE DO NOT WRITE IN THIS AREA
59. Which professions do you routinely work with when providing services to older adults?
Mark one in each row. Never Always
- Attorneys
- Clergy
- Home health professionals
- Nurses
- Nutritionists
- Occupational therapists
- Physical therapist
- Physicians
- Police
- Social workers
- Other

60. How do you see yourself working with older adults and their caregivers in the next 5 years?
- No change
- No future work with this population
- Increase time
- Reduce time
- Unsure

61. Do you expect opportunities to work with older adults to increase in the future?
- Yes
- No

62. How do you assess the importance of the following in assisting you to improve care provided to older adults? Please mark one in each row.
Not at All Very
- Training/education
- Supervision
- Organizational support for social work services
- Appropriate caseload size
- Resource centers
- Interagency coordination
- Availability of services
- More time
- Manageable paperwork
- Improved third-party reimbursement
- Adequate staffing
- Improved compensation
- Better career opportunities
- Other

VI. SERVICES FOR CHILDREN AND FAMILIES

63. What percentage of your total caseload falls into the following age groups?
Note: 1-5% 6-10% 11-25% 26-50% 51-75% 76-99%
- 0-5%
- 6-10%
- 11-17%
- 18-21%
- 22+

64. For how many years have you provided services to children and their families?
- Less than 1
- 1-3
- 4-6
- 7-10
- 11-15
- 16+

65. Have you participated in education or training programs specifically addressing needs of children and families?
Please mark all that apply.
- Courses in social work school
- Courses in other higher education programs
- Interdisciplinary seminars, workshops
- Supervised clinical practice
- Conferences
- Field placement in agency setting
- Distance learning
- On-the-job training
- Seminars/workshops
- Other

66. Would you like to participate in future training addressing issues related to children and families?
- Yes
- No

67. Please indicate the frequency of the following presenting problems among the children in your caseload. Please mark one in each row.
- Never Always
- Abuse/Neglect
- Adoption/Reunification
- Disability
- End of life/Palliative care
- Family functioning
- Foster care
- Juvenile justice
- Medical conditions
- Mental health conditions
- School problems
- Socioeconomic disadvantage
- Substance abuse
- Other

68. How would you characterize the problems experienced by children within your caseload?
Please mark one in each row.
Note: 1-10% 11-25% 26-50% 51-75% 76%
- Very complex
- Complex
- Not complex

continue . . . Page 7
69. Indicate the four (4) systems with which you interact most frequently on behalf of children: Please mark only four.
- Courts
- Foster care
- Health
- Income maintenance
- Legal aid/Attorneys
- Mental health
- Police/Criminal justice
- Protective services
- School
- Social/recreational
- Supplemental services
- Other

70. In providing services to children, how frequently do you do so: Please mark one in each row.

<table>
<thead>
<tr>
<th>Never</th>
<th>Always</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communicate with other social workers</td>
<td></td>
</tr>
<tr>
<td>Communicate with other professions</td>
<td></td>
</tr>
<tr>
<td>Communicate with families</td>
<td></td>
</tr>
<tr>
<td>Use agency resources</td>
<td></td>
</tr>
<tr>
<td>Use community resources</td>
<td></td>
</tr>
<tr>
<td>Act as advocate for client</td>
<td></td>
</tr>
<tr>
<td>Participate in research</td>
<td></td>
</tr>
</tbody>
</table>

71. How would you describe your ability to provide services to children and their families: Please mark one in each row.

<table>
<thead>
<tr>
<th>Low</th>
<th>High</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Skill Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A Psychosocial assessment</td>
</tr>
<tr>
<td>N/A Treatment and service planning</td>
</tr>
<tr>
<td>N/A Conduct investigations</td>
</tr>
<tr>
<td>N/A Conduct home visits</td>
</tr>
<tr>
<td>N/A Interagency coordination</td>
</tr>
<tr>
<td>N/A Share information with other professionals/agency</td>
</tr>
<tr>
<td>N/A Case management</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Knowledge Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A Theories of child development</td>
</tr>
<tr>
<td>N/A Cultural differences</td>
</tr>
<tr>
<td>N/A Children and families policies</td>
</tr>
<tr>
<td>N/A Psychopharmacology</td>
</tr>
</tbody>
</table>

72. To what extent is training readily available to you that addresses child and family issues?

<table>
<thead>
<tr>
<th>None</th>
<th>Much</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Training for new workers
On-the-job training
Workshops
Courses
Conferences
Distance learning
Other

73. How do you see yourself working with children and their families in the next 5 years?

- No change
- No future work with this population
- Increase time
- Reduce time
- Unsure

74. Do you expect opportunities to work with children and families to increase in the future?

- Yes
- No

75. How do you assess the importance of the following in assisting you to improve care provided to children and their families: Please mark one in each row.

<table>
<thead>
<tr>
<th>Not at All</th>
<th>Very</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Training/education
Supervision
Organizational support for social work services
Appropriate caseload size
Resource centers
Interagency coordination
Availability of services
More time
Manageable paperwork
Improved third-party reimbursement
Adequate staffing
Improved compensation
Better career opportunities
Other:

Thank you for your participation in this important survey!

Please put completed questionnaire in enclosed envelope and drop in the mail.

Page 8
REPORT TO CONGRESS ON SUPPLY AND DEMAND OF SOCIAL WORKERS IN LONG-TERM CARE: LISTENING SESSIONS

REPORTS AVAILABLE

The Supply and Demand of Professional Social Workers Providing Long-Term Care Services: Report to Congress
HTML:  http://aspe.hhs.gov/daltcp/reports/2006/SWsupply.htm
PDF:  http://aspe.hhs.gov/daltcp/reports/2006/SWsupply.pdf

DATA COLLECTION INSTRUMENTS

A Study of the Roles and Use of Licensed Social Workers in the United States