

## California's Dementia Cal MediConnect Project

### Project Goal

Create a better coordinated, dementia capable system of care within California's Dual Eligibles Demonstration

### Project Objectives

1. Improve detection and care management of beneficiaries with dementia
2. Establish better partnerships between health systems and family/friend caregivers
3. Strengthen partnerships between health plans and dementia-specific community-based organizations

### Project Overview

The Project seeks to improve health plans' system of care through:

- Advocacy
- Care manager and Dementia Care Specialist training and support
- Family/friend caregiver education and respite
- Support services through referrals to local Alzheimer's organizations
- Technical assistance to health plans and government entities to create systems change

Project Goals	Indicators of Systems Change to Achieve Project Goals	Tools
<b>1) Better detection and care management for beneficiaries with dementia</b>	<ul style="list-style-type: none"> <li>● Health risk assessment/other assessments include cognitive impairment</li> <li>● Adoption of AD8 screening tool or other validated cognitive screening tool</li> <li>● Integration of cognitive assessment into e-medical record</li> <li>● Protocol for diagnosis if screen is positive</li> </ul>	<ul style="list-style-type: none"> <li>- Health Risk Assessment Cognitive Impairment Trigger Questions</li> <li>- AD8 Screening Tool</li> </ul>
<b>2) Better partnerships between health systems and family/friend caregivers</b>	<ul style="list-style-type: none"> <li>● Ability to identify family/friend caregiver</li> <li>● Documentation of family/friend caregiver in medical record</li> <li>● Family/friend caregiver assessment adopted</li> <li>● Integration of family/friend caregiver education</li> <li>● Adoption of standardized care plan ideas</li> <li>● Respite benefit provided by health plan</li> <li>● Workflow processes established for use of Dementia Care Specialist</li> </ul>	<ul style="list-style-type: none"> <li>- Tool for Identifying an Informal or Family Caregiver</li> <li>- Benjamin Rose Institute Caregiver Strain Instrument</li> <li>- Care Needs Assessment Tool</li> <li>- <i>IDEA!</i> Strategy for Managing Challenging Behavioral Symptoms</li> <li>- Plain Language Caregiver Tip Sheets</li> <li>- Standardized Care Plan Ideas</li> </ul>
<b>3) Better partnerships with dementia-specific community-based organizations</b>	<ul style="list-style-type: none"> <li>● Provision of dementia-specific professional training programs and technical assistance</li> <li>● Provision of services &amp; supports to members and family/friend caregivers</li> <li>● Adoption of <i>ALZ Direct Connect</i> warm referral program to connect to:               <ul style="list-style-type: none"> <li>○ Support groups</li> <li>○ Caregiver education</li> <li>○ Early stage services</li> <li>○ Care counseling</li> <li>○ Engagement programs</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>- In-person Dementia Care Manager Tier 1 Training</li> <li>- In-person Dementia Care Specialist Tier 2 Training</li> <li>- Web-based training modules for care managers</li> <li>- ALZ Direct Connect Referral Program</li> </ul> <p style="text-align: right;"><a href="http://www.alzgla.org/professionals" style="color: #00728f; text-decoration: underline;">www.alzgla.org/professionals</a></p>