

SECTION 1 - INTRODUCTION & VERIFICATION INFORMATION

A. Hello, my name is _____.
I am calling from the Maricopa County Office of Research and Reporting.

May I please speak with **Jane Doe**?

(Hello, my name is _____.)

(I am calling from the Maricopa County Office of Research and Reporting.)

You may have received a letter letting you know someone from our office would be calling to do a study for the Arizona State Department of Economic Security.

The purpose of the study is to learn more about the experiences of people in Arizona who have applied for Cash Assistance (welfare) in the past year.

The state of Arizona has given us your name as someone who applied for Cash Assistance in (INSERT DATE) but did not complete the application process and did not receive any benefits.

B. Have you applied for Cash Assistance **again** since **April-99**?

[0] NO (Continue with interview) [1] YES (**Thank respondent and terminate interview.**)

C. We would like to talk with you about why you did not complete the application process and about your experiences since that time. The study results will be kept confidential – that is, we will not release any information that could identify you. Anything you tell us will not effect your eligibility for benefits either now or in the future. Your participation is, of course, voluntary.

You will be sent \$20.00 after completing the interview as a token of appreciation.

D. I need to confirm that I'm talking to the right person. Can you please tell me the last four digits in your Social Security Number?

E. (INTERVIEWER: DOES SSN **999-99-9999** MATCH?)

[] YES (**Begin Interview on Next Page q1**)

[] NO

[] REFUSED / DON'T KNOW

F. Can you tell me your date of birth?

_____/_____/19____

G. (INTERVIEWER: DOES DOB **2 / 28 / 1959** MATCH?)

[] YES (**Begin Interview on Next Page q1**)

[] NO

[] REFUSED

H. Because I have not been able to verify that I am talking with the right person I can not continue with the interview at this time. Thank you for your time, we may be calling back later.
(INTERVIEWER: TERMINATE CALL)

SECTION 2: APPLYING FOR CASH ASSISTANCE

1. In general, would you say that your situation **NOW** is much better, better, about the same, worse, or much worse; than it was in April-99 when you applied for Cash Assistance?

- | | | | |
|-------|----------------------|-------|----------------|
| [1] | MUCH BETTER OFF | [2] | BETTER OFF |
| [3] | ABOUT THE SAME | [5] | MUCH WORSE OFF |
| [4] | WORSE OFF | [9] | REFUSED |
| [6] | OTHER RESPONSE _____ | | |
| [7] | DON'T KNOW | | |

2. Why do you say that? (INTERVIEWER: VERY IMPORTANT TO RECORD VERBATIM RESPONSE)

3. (INTERVIEWER: CHECK **applied** BELOW AND FOLLOW SKIP PATTERN.)

- | | | | |
|-------|--------------------|-------|-----------------------------------|
| [1] | APPLIED (Ask q103) | [2] | RECEIVED (Skip to q11, Next Page) |
|-------|--------------------|-------|-----------------------------------|

4. Would you say it was very likely, somewhat likely, somewhat unlikely, or not at all likely; that you would have received Cash Assistance benefits if you had completed the application process in April-99?

- | | | | | | |
|-------|-------------------|-------|-------------------|-------|--------------|
| [1] | VERY LIKELY | [2] | SOMEWHAT LIKELY | [9] | DK / REFUSED |
| [3] | SOMEWHAT UNLIKELY | [4] | NOT AT ALL LIKELY | | |

5a. What was the **main reason** you did not complete the application for Cash Assistance in April-99?

ENTER CODE FROM APPENDIX A _____

- | | | | |
|--------|------------------------------------|--------|---------------------------------|
| [96] | OTHER (SPECIFY) _____ | | |
| [97] | DON'T KNOW (Skip to q104) | [99] | REFUSED (Skip to q104) |

5b. (Any other reason?) (Why didn't you think you would qualify?)

- [00] NO, NO OTHER REASON (**Skip to question 111, Next Page**)

ENTER CODE FROM APPENDIX A _____

- | | | | |
|--------|------------------------------------|--------|---------------------------------|
| [96] | OTHER (SPECIFY) _____ | | |
| [97] | DON'T KNOW (Skip to q104) | [99] | REFUSED (Skip to q104) |

5c. (Any other reason?) (Why didn't you think you would qualify?)

- [00] NO, NO OTHER REASON

ENTER CODE FROM APPENDIX A _____

- | | | | |
|--------|-----------------------|--------|---------|
| [96] | OTHER (SPECIFY) _____ | | |
| [97] | DON'T KNOW | [99] | REFUSED |

11. How much of a problem was each of the following to you when you were trying to apply for Cash Assistance Benefits in April-99?
First, how much of a problem was transportation to the office? Would you say it was very much, somewhat, not much, or not at all a problem?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
12. And how much of a problem was child care so you could go to the DES office?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
13. What about getting the documentation of income or assets? (How much of a problem was that?)
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
14. What about the location of the DES office?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
15. The office hours or hours when you could apply?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
16. The attitude of the DES staff?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
17. The attitude of family and/or friends?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
18. And how much of a problem were each of the following requirements? The income requirements?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
19. The JOBS requirements that you attend training and try to find a job?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
20. The immunization requirements for your child(ren)?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
21. The school attendance requirements?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |
22. And what about the child support enforcement requirements?
- | | | | | |
|-------|------------------------|-------|-----------------------|--------------------|
| [1] | VERY MUCH OF A PROBLEM | [2] | SOMEWHAT OF A PROBLEM | |
| [3] | NOT MUCH OF A PROBLEM | [4] | NOT A PROBLEM AT ALL | [9] DK / REFUSED |

SECTION 3: CIRCUMSTANCES & ASSISTANCE PRIOR TO APPLICATION

101. Next, I want you to think about the six-month period before you applied for Cash Assistance. That is the period of time from October 1998 to March 1999. Thinking about those six months did you ever get behind in rent, mortgage or other payments for housing?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
102. During those six months did you have to move because you could not pay for housing?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
103. Did you have to go to a homeless shelter (from October 1998 to March 1999)?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
104. Was your electricity, gas, or water turned off because you could not afford them?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
105. Did your child(ren) have to live with someone else for awhile because you could not afford to keep them with you (from October 1998 to March 1999)?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
106. During those six months, was there a time when you, or anyone else in your household, did not get needed medical treatment because you could not afford it?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
107. And, during those months, was there ever a time when you or your family did not have enough to eat?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
111. Next, please tell me whether you or anyone in your household received any of the following types of help, benefits or services from October 1998 to March 1999. First, did you receive WIC Supplemental Nutrition Benefits (Women, Infants & Children Supplemental Nutrition)?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
112. (Was your child / were your children) on the free or discount school lunch program?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
113. Did you live in public housing or was any part of your rent or mortgage paid by Section 8, HUD, Public Housing or any other program from October 1998 to March 1999?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
114. Did you receive free housing from a parent or other relative?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
115. Did any program or agency pay, or help you pay, for utilities such as electricity, gas or water?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
116. Did any of your family or friends living with you pay any of your bills or give you money to pay your bills?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
117. Did you receive gifts of money or food from family or friends from October 1998 to March 1999?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
118. Did you receive gifts of money or food from your church or synagogue?
[0] NO [1] YES [7] DONT REMEMBER [9] REFUSED

119. Did you receive meals or food from shelters, food kitchens or food banks?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
120. Did you or anyone living in your household from Octoter 1998 to March 1999 receive counseling or treatment because of a problem with drugs or alcohol?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
121. Did you or anyone living in your household at that time receive counseling, treatment or shelter because of a problem with physical, emotional, or sexual abuse?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
122. Did you receive Food Stamps from Octoter 1998 to March 1999?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
123. Did the Arizona Department of Economic Security pay any part of your child care expenses from Octoter 1998 to March 1999?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
124. Did you receive Medical Assistance (AHCCCS) for yourself during that period of time?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
125. Did your child(ren) receive Medical Assistance (AHCCCS) from Octoter 1998 to March 1999?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
126. Did you receive other help, benefits or services from Octoter 1998 to March 1999?
 (What kind? From whom?)
 [0] NO 1] YES _____ [9] DK / REFUSED

SECTION 4: CIRCUMSTANCES & ASSISTANCE SINCE APPLICATION

- 151. For these next few questions I need you to think only about the months since April-99**
 Since April-99, have you ever got behind in rent, mortgage or other payments for housing?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
152. Since April-99, have you moved because you could not pay for housing?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
153. Have you gone to a homeless shelter?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
154. Has your electricity, gas, or water been turned off because you could not afford them?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
155. Have your child(ren) had to live with someone else for a while since April-99 because you could not afford to keep them with you?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
156. Since April-99, has there been a time when you, or anyone else in your household, did not get needed medical treatment because you could not afford it?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
157. And since April-99 has there ever been a time when you or your family did not have enough to eat?
 [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED

161. Next, please tell me if you or anyone else in your household has received any of the following types of help, benefits, or services since April-99. Have you received WIC Supplemental Nutrition Benefits (Women, Infants & Children Supplemental Nutrition?)
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
162. (Has your child / Have your children) been on the free or discount school lunch program?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
163. Have you lived in public housing or has any part of your rent or mortgage been paid by Section 8, HUD, Public Housing or any other program since April-99?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
164. Have you received free housing from a parent or other relative?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
165. Has any program or agency paid, or helped you pay, for utilities such as electricity, gas or water? (Since April-99?)
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
166. Have any of your family or friends living with you, paid any of your bills or give you money to pay your bills?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
167. Have you received gifts of money or food from family or friends?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
168. Have you received gifts of money or food from your church or synagogue?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
169. Have you received meals or food from shelters, food kitchens or food banks?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
170. Have you, or has anyone living with you, received counseling or treatment because of a problem with drugs or alcohol since April-99?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
171. Have you, or has anyone else living with you, received counseling, treatment or shelter because of a problem with physical, emotional, or sexual abuse?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
172. Have you received Food Stamps since April-99?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
173. Has the Arizona Department of Economic Security paid any part of your child care expenses since April-99?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
174. Have you received Medical Assistance (AHCCCS) for yourself since April-99?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
175. (Has your child / Have your children) received Medical Assistance (AHCCCS) since April-99?
- [0] NO [1] YES [7] DONT REMEMBER [9] REFUSED
176. Have you received other help, benefits or services since April-99? (What kind? From whom?)
- [0] NO 1] YES _____ [9] DK/ REFUSED

SECTION 5: SITUATION AT TIME OF APPLICATION

301. What was your marital status in April-99, when you applied for Cash Assistance?
Were you married, separated, divorced, widowed, or never married?
- [1] MARRIED [3] SEPARATED (LEGALLY OR OTHER) [4] DIVORCED
[5] WIDOWED [6] NEVER MARRIED [9] REFUSED
302. How many adults 19 and older were living in your home or apartment at that time, **not including you**?
- [0] NONE (**Skip to q303**) [1] ONE [2] TWO [3] THREE
[4] FOUR [5] FIVE OR MORE [6] OTHER _____ [9] REFUSED
- 302a. Was the **other parent** of any of your children living with you at that time?
- [0] NO [1] YES [6] OTHER RESPONSE _____ [9] REFUSED
303. And how many people 18 or younger **were** living in your home or apartment **then**?
- [0] NONE [1] ONE [2] TWO [3] THREE
[4] FOUR [5] FIVE OR MORE [6] OTHER _____ [9] REFUSED
304. At the time you applied for Cash Assistance in April-99, did you have a job or jobs, which paid you money? (How many jobs did you have?)
- [0] NO (**Skip to question 310, NEXT PAGE**)
[1] YES, ONE JOB [2] YES, 2 JOBS [3] YES, 3 JOBS [4] YES, 4 OR MORE JOBS
[7] CAN'T REMEMBER (**Skip to question 310, NEXT PAGE**)
[9] REFUSED (**Skip to question 310, NEXT PAGE**)
305. About how many hours were you working each week on (all of) your job(s) in April-99?
(What is your best guess?) (In an average or typical week?)
- NUMBER OF HOURS PER WEEK _____ [99] REFUSED
306. (Thinking about your main or highest paying job) how much did you make an hour at that time?
- PAY PER HOUR _____ --OR-- OTHER PAY RATE . _____ per _____.
- [9997] CAN'T REMEMBER [9999] REFUSED
307. What kind of company did you work for then? (The main or highest paying job?) (What did this company do or what did it make?) (What company did you work for?)
- [01] RETAIL TRADE / SALES [02] WHOLESALE TRADE / SALES
[03] MANUFACTURING [04] FINANCE / INSURANCE / REAL ESTATE
[05] HEALTH [06] LEGAL
[07] EDUCATION [08] CONSTRUCTION
[09] AGRICULTURE / MINING / MISC. [10] TRANSPORTATION / COMMUNICATION / PUBLIC UTILITIES
[11] RESTAURANT / FAST FOOD [12] HOTEL / RESORT / HOSPITALITY
[13] CHILD OR ADULT CARE [14] ENTERTAINMENT
[15] NON PROFIT [16] PUBLIC ADMINISTRATION / GOVERNMENT / MILITARY
[96] OTHER _____ [99] DON'T KNOW / REFUSED
308. What kind of work did you do there? (Would you say you were a technician, did you work in sales, as a secretary or clerk, provide child care, cook or serve food, do housekeeping, or were you a craftsman, an operator or a laborer?)
- [01] TECHNICAL [02] SALES /CASHIER [03] CLERICAL
[04] CHILD / ADULT CARE [05] COOK / FOOD SERVICE [06] HOUSEKEEPING
[07] CRAFTSMAN [08] OPERATOR/LABORER
[96] OTHER _____ [99] REFUSED
309. (Thinking about (both / all) of your jobs at that time) About how much was your take home pay from (all of) your job(s) in an average or typical week including tips?
(What was the amount(s) of your check(s)?) (And how much did you usually get in tips?)
- PAY PER WEEK _____ OTHER RESPONSE _____
- [997] CAN'T REMEMBER [999] REFUSED

310. Did any other adults living with you have a job that paid money when you applied for Cash Assistance in April-99? (How many (other adults had jobs for pay?))

[0] NO (Skip to question 312)
 [1] YES, ONE [2] YES, TWO [3] YES, THREE OR MORE
 [7] CAN'T REMEMBER (Skip to question 312)
 [9] REFUSED (Skip to question 312)

311. About how much was (his / her / their) take home pay in a typical or average week?

TAKE HOME PAY PER WEEK _____ OTHER RESPONSE _____
 [997] CAN'T REMEMBER [999] REFUSED

313. Next we need to know about money you and other members of your household received in April-99 from sources other than employment?
 First, did you receive Food Stamps in April-99? (How much did you receive in Food Stamps?)

Amount of Food Stamps \$ _____ [999] DK / REFUSED

314. Did you (or anyone else in your household) receive S.S.I. in ?

[0] NO [1] YES (How much?) _____ [999] DK / REFUSED

315. What about S.S.D.I. (Social Security Disability Insurance)? (Did you, or anyone else in your household, receive S.S.D.I. in April-99?)

[0] NO [1] YES (How much?) _____ [999] DK / REFUSED

316. Did you (or anyone else in your household) receive General Financial Assistance?

[0] NO [1] YES (How much?) _____ [999] DK / REFUSED

317. What about Child Support? (Did you receive any Child Support payments in April-99?)

[0] NO [1] YES (How much?) _____ [999] DK / REFUSED

318. Did You, or anyone else in your household, receive any other cash assistance, donations, or gifts in April-99?

[0] NO [1] YES (How much?) _____ [999] DK / REFUSED

SECTION 6: CURRENT SITUATION

401. Now we have some questions about your current situation. Has your marital status changed since April-99? (Are you married, separated, divorced, widowed, or never married?)

[0] NO CHANGE / SAME AS ABOVE
 [1] MARRIED [3] SEPARATED (LEGALLY OR OTHER) [4] DIVORCED
 [5] WIDOWED [6] NEVER MARRIED [9] REFUSED

402. How many adults 19 and older live in your home or apartment now, **not including you**?

[0] NONE (Skip to q403) [1] ONE [2] TWO [3] THREE
 [4] FOUR [5] FIVE OR MORE [6] OTHER _____ [9] REFUSED

402a. Is the **other parent** of any of your children living with you now?

[0] NO [1] YES [6] OTHER RESPONSE _____ [9] REFUSED

403. And how many people 18 or younger **are** living there **now**?

[0] NONE [1] ONE [2] TWO [3] THREE
 [4] FOUR [5] FIVE OR MORE [6] OTHER _____ [9] REFUSED

403a. Have you had a baby since April-99

[0] NO [1] YES [6] OTHER RESPONSE _____ [9] REFUSED

404. Are you currently working either part-time or full-time and receiving money for the work?

(How many jobs do you have?)

- [0] NO (Skip to question 410)
[1] YES, ONE JOB [2] YES, 2 JOBS [3] YES, 3 JOBS [4] YES, 4 OR MORE JOBS
[7] CAN'T REMEMBER (Skip to question 410)
[9] REFUSED (Skip to question 410)

405. How many hours are you working each week on (all of) your job(s)? (In an average or typical week?)

NUMBER OF HOURS PER WEEK _____ [99] REFUSED

406. (Thinking about your main or highest paying job) how much do you make an hour?

PAY PER HOUR _____ --OR-- OTHER PAY RATE _____ per _____.

- [9997] CAN'T REMEMBER [9999] REFUSED

407. What kind of company do you work for? (The main or highest paying job?) (What does this company do or what does it make?) (What company do you work for?)

- | | |
|-------------------------------------|--|
| [01] RETAIL TRADE / SALES | [02] WHOLESALE TRADE / SALES |
| [03] MANUFACTURING | [04] FINANCE / INSURANCE / REAL ESTATE |
| [05] HEALTH | [06] LEGAL |
| [07] EDUCATION | [08] CONSTRUCTION |
| [09] AGRICULTURE / MINING / MISC. | [10] TRANSPORTATION / COMMUNICATION / PUBLIC UTILITIES |
| [11] RESTAURANT / FAST FOOD | [12] HOTEL / RESORT / HOSPITALITY |
| [13] CHILD OR ADULT CARE | [14] ENTERTAINMENT |
| [15] NON PROFIT | [16] PUBLIC ADMINISTRATION / GOVERNMENT / MILITARY |
| [96] OTHER _____ | [99] DON'T KNOW / REFUSED |

408. What kind of work do you do on that job? (Would you say you are a technician, do you work in sales, as a secretary or clerk, provide child care, cook or serve food, do housekeeping, or are you a craftsman, an operator or a laborer?)

- | | | |
|---------------------------|----------------------------|---------------------|
| [01] TECHNICAL | [02] SALES /CASHIER | [03] CLERICAL |
| [04] CHILD / ADULT CARE | [05] COOK / FOOD SERVICE | [06] HOUSEKEEPING |
| [07] CRAFTSMAN | [08] OPERATOR/LABORER | |
| [96] OTHER _____ | | [99] REFUSED |

409. (Thinking about (both / all) of your jobs) About how much is your take home pay from (all of) your job(s) in an average or typical week including tips? (What is the amount(s) of your check(s)?) (And how much did you usually get in tips?)

PAY PER WEEK _____ OTHER RESPONSE _____

- [997] CAN'T REMEMBER [999] REFUSED

410. Do any other adults living with you have a job that pays money? (How many (other adults have jobs for pay?))

- [0] NO (Skip to question 412)
[1] YES, ONE [2] YES, TWO [3] YES, THREE OR MORE
[7] CAN'T REMEMBER (Skip to question 412)
[9] REFUSED (Skip to question 412)

411. About how much is (his / her / their) take-home pay in a typical or average week? (What is the amount(s) of (his/her/their) check(s)?)

TAKE HOME PAY PER WEEK _____ OTHER RESPONSE _____

- [997] DON'T KNOW [999] REFUSED

412. Next we need to know about money you and other members of your household received last month from sources other than employment?
First, did you receive in Cash Assistance last month?
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
413. What about Food Stamps? Did you receive in Food Stamps last month?
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
414. Did you (or anyone else in your household) receive S.S.I. last month?
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
415. What about S.S.D.I. (Social Security Disability Insurance)? (Did you, or anyone else in your household, receive S.S.D.I. last month?)
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
416. Did you (or anyone else in your household) receive General Financial Assistance?
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
417. What about Child Support? (Did you receive any Child Support payments last month?)
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
418. Did you, or anyone in your household, receive other cash assistance, donations, or gifts last month?
[0] NO [1] YES (How much?) _____ [999] DK / REFUSED
451. **(INTERVIEWER: IS RESPONDENT/CLIENT CURRENTLY EMPLOYED? – SEE QUESTION 404)**
[0] NO [1] YES (Skip to question 455a) [9] REFUSED (Skip to question 501, NEXT PAGE)
452. Why are you **NOT** working right now?
ENTER CODE FROM APPENDIX B _____
[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED
453. What **one** thing would help you **the most** to get a job?
ENTER CODE FROM APPENDIX B _____
[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED
454. And what **one** thing would help you **the most** to keep a job?
ENTER CODE FROM APPENDIX B _____
[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED
(ALL RESPONSES SKIP TO QUESTION 501, NEXT PAGE)
- 455a. What **one** thing helped you **the most** to get a job?
ENTER CODE FROM APPENDIX B _____
[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED
- 455b. Was there anything **else** that helped you to get a job? (What was that?)
[00] NO, NOTHING ELSE
ENTER CODE FROM APPENDIX B _____
[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED

456a. And what **one** thing helps you **the most** in keeping a job?

ENTER CODE FROM APPENDIX B _____

[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED

456b. Is there anything **else** that helps you in keeping a job? (What is that?)

[00] NO, NOTHING ELSE

ENTER CODE FROM APPENDIX B _____

[96] OTHER (SPECIFY) _____
[97] DON'T KNOW [99] REFUSED

461. Are you currently covered by Medical Assistance (AHCCCS), do you have other health insurance coverage for yourself or are you currently uninsured? (Is this health insurance coverage through your employer or your (husband's / wife's) employer?)

[1] MEDICAL ASSISTANCE / AHCCCS [2] OTHER INSURANCE (NO, NOT EMPLOYER)
[3] OTHER INSURANCE (YES, EMPLOYER) [4] UNINSURED [9] DK / REFUSED

462. Are your children (Is your child) currently covered by Medical Assistance (AHCCCS), do they have other health insurance coverage or are they currently uninsured? (Is this health insurance coverage through your employer or your (husband's / wife's) employer?)

[0] NO CHILD IN HOUSEHOLD
[1] MEDICAL ASSISTANCE / AHCCCS [2] OTHER INSURANCE (NO, NOT EMPLOYER)
[3] OTHER INSURANCE (YES, EMPLOYER) [4] UNINSURED [9] DK / REFUSED

463. Have you been diagnosed by a health professional as having any physical, developmental, mental or emotional condition that has lasted, or is expected to last, for at least one year?

[0] NO [1] YES, 1 CHILD [2] YES, 2 OR MORE CHILDREN [9] REFUSED

464. (Has your child / Have any of your children) been diagnosed by a health professional as having any physical, developmental, mental or emotional condition that has lasted, or is expected to last, for at least one year? (How many children?)

[0] NO [1] YES, 1 CHILD [2] YES, 2 OR MORE CHILDREN [9] REFUSED

471. Are there any children ages 6 through 12 currently living with you?

[0] NO (**Skip to question 474**) [1] YES [9] DK / REFUSED (**Skip to question 214**)

472. Do you have some kind of extended or after-school care for your children who are in school? (Who provides this care for your child(ren)?)

[00] NO (**Skip to question 474**)

[01] SCHOOL / PRESCHOOL [02] HEAD START PROGRAM
[03] FRIEND NOT IN HOUSEHOLD [04] ROOMMATE / FRIEND IN HOUSEHOLD
[05] SPOUSE NOT IN HOUSEHOLD [06] SPOUSE IN HOUSEHOLD
[07] OTHER RELATIVE NOT IN HOUSEHOLD [08] OTHER RELATIVE IN HOUSEHOLD
[09] PARTNER NOT IN HOUSEHOLD [10] PARTNER IN HOUSEHOLD
[11] CHURCH / COOPERATIVE [12] CHILD CARE CENTER
[13] HOME BASED CHILD CARE / CHILD CARE HOME [14] PRIVATE CARE PROVIDER IN YOUR OWN HOME
[96] OTHER _____ [99] REFUSED

473. Overall, how satisfied or dissatisfied are you with your current child care provider? Would you say you are very satisfied, satisfied, dissatisfied, or very dissatisfied?

[1] VERY SATISFIED (**Skip to question 474**) [2] SATISFIED (**Skip to question 474**)
[3] DISSATISFIED [4] VERY DISSATISFIED
[7] DON'T KNOW (**Skip to question 474**) [9] REFUSED (**Skip to question 474**)

473a. Why are you dissatisfied?

474. Are there any children ages 0 through 5 currently living with you?
 [0] NO (**Skip to question 477**) [1] YES [9] DK / REFUSED (**Skip to question 477**)
475. Do you have child care for your child(ren) who are too young to attend school?
 (Who provides this care for your child(ren)?)
 [00] NO (**Skip to question 477**)
 [01] SCHOOL / PRESCHOOL [02] HEAD START PROGRAM
 [03] FRIEND NOT IN HOUSEHOLD [04] ROOMMATE / FRIEND IN HOUSEHOLD
 [05] SPOUSE NOT IN HOUSEHOLD [06] SPOUSE IN HOUSEHOLD
 [07] OTHER RELATIVE NOT IN HOUSEHOLD [08] OTHER RELATIVE IN HOUSEHOLD
 [09] PARTNER NOT IN HOUSEHOLD [10] PARTNER IN HOUSEHOLD
 [11] CHURCH / COOPERATIVE [12] CHILD CARE CENTER
 [13] HOME BASED CHILD CARE / CHILD CARE HOME [14] PRIVATE CARE PROVIDER IN YOUR OWN HOME
 [96] OTHER _____ [99] REFUSED
476. Overall, how satisfied or dissatisfied are you with your current child care provider?
 Would you say you are very satisfied, satisfied, dissatisfied, or very dissatisfied?
 [1] VERY SATISFIED (**Skip to question 477**) [2] SATISFIED (**Skip to question 477**)
 [3] DISSATISFIED [4] VERY DISSATISFIED
 [7] DON'T KNOW (**Skip to question 477**) [9] REFUSED (**Skip to question 477**)
- 476a. Why are you dissatisfied?

477. Do you get money from the (father / mother) of your child(ren) to help support (him/her/them)?
 (A parent who does not live with you.) (Through the child support system or paid directly to you?)
 [0] NO [1] YES (**Skip to question 479**) [9] REFUSED (**Skip to question 480**)
478. Has the (mother / father) of your child(ren) been ordered by the court to pay child support?
 [0] NO (**Skip to question 480**) [1] YES (**Skip to question 480**)
 [7] DON'T KNOW (**Skip to question 480**) [9] REFUSED (**Skip to question 480**)
479. Are you receiving the full amount of child support that you are supposed to be getting?
 [0] NO [1] YES [9] DON'T KNOW / REFUSED
480. Let's talk about something a little different. Have you heard of the earned income tax credit?
 [0] NO (**Skip to question 481**) [1] YES [9] DK / REFUSED (**Skip to question 481**)
- 480a. Have you ever received this earned income tax credit?
 [0] NO [1] YES (**Skip to quest 481**) [9] DK / REFUSED (**Skip to question 481**)
- 480b. Why haven't you received it?
 [0] NOT ELIGIBLE [1] DID NOT APPLY
 [2] DIDN'T THINK ELIGIBLE [3] WASN'T WORTH EFFORT / PAPER WORK ETC.
 [6] OTHER _____ [7] DON'T KNOW [9] REFUSED
481. We have just a few more questions that will permit us to compare your responses to others with similar characteristics. (INTERVIEWER: CLIENT'S BIRTHDAY IS **2/2/1959**. ASK IF NECESSARY: When were you born?)
 Month / Day / Year _____
482. (INTERVIEWER: ENTER CLIENT'S GENDER.)
 [1] MALE [2] FEMALE

