

Physician-Focused Payment Model Technical Advisory Committee

Questions to Guide [Session 1](#) for the September 2025 Theme-Based Meeting:

*Using Data and Health Information Technology to Transparently Empower Consumers
and Support Providers*

Topic: [Improving Data Infrastructure to Empower Patients and Providers](#)

Monday, September 8, 10:40 a.m. – 12:10 p.m. EDT

Session Experts:

- [Mark Scrimshire](#), Chief Interoperability Officer, Onyx Health
- [Kristen Valdes](#), Founder and Chief Executive Officer, b.well Connected Health
- [Hayes Abrams](#), Executive Director, Enterprise Health Care Management, Health Care Services Corporation
- [Ami Parekh, MD, JD](#), Chief Health Officer, Included Health

Committee Discussion and Q&A Session

After each expert provides a 5–6-minute presentation, the Committee will ask questions, including questions raised in response to the experts' presentations. The following are examples of questions that Committee members may ask.

A. Status of Efforts to Improve Interoperability

Question 1: *What is the current status of efforts to improve health care data infrastructure (e.g., interoperability, standardization, transparency, availability) and how does this correlate with the current level of patient engagement and empowerment?*

- How can electronic health record (EHR) vendors work together to improve data interoperability?
- How have software developers used the data in the CMS Blue Button?
- What are solutions to improving patient data standardization, transparency, and access?

B. What Is Needed to Improve Patient Access to Their Health Data

Question 2: *What are the gaps in the current health care data infrastructure that need to be addressed in order to improve patient access to their health data? What are possible solutions to address these gaps?*

- How can data infrastructure be improved to ensure data availability?

- b. Are there ways to leverage or improve patient portal interactions (e.g., through the use of graphics or other methods that make the data more meaningful to patients)?
- c. What are solutions to ensure that patients always have access to their medical records?
- d. What are solutions to transferring data from mobile and wearable apps into the EHR and vice versa?
- e. What funding mechanisms can be used to promote patient data improvements?
- f. What types of outcomes might be realized by improving patient's access to their health data?

C. How Payers and Providers Have Been Improving Data Infrastructure and Addressing Gaps

Question 3: *What are specific strategies that have been or could be used by payers and providers for addressing gaps in data quality, security, interoperability, and transparency? How can improved data infrastructure increase patient empowerment?*

- a. What are the barriers to improving data infrastructure and potential solutions to address these barriers as it relates to the goal of increasing patient empowerment?
- b. What roles are industry stakeholders (e.g., providers, hospital systems, local/state governments, CMS, other HHS agencies) performing to address these barriers?

Conclusion

Wrap-up Question: *Are there any additional insights you would like to share about improving data infrastructure to empower patients and providers?*